

**Terms and Conditions - Nespresso promotion. PARTICIPANTS** 1. The promotion is only open to bona fide Gas Safe Register registered installers resident in the United Kingdom and Northern Ireland who make bona fide purchases of Vokèra Linea One Boilers during the qualifying period. 2. The promotion is only open to members of the Vokèra affinity support and reward programme. To qualify for the promotion current non members can either register to the scheme via [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk), complete a registration form available at most merchant branches or call 0870 240 8243. 3. Any registrations to the affinity scheme that are received by Vokèra after the promotional period will not qualify for the promotion, even if a Linea One was purchased during the promotional period. **QUALIFICATION** 4. Purchases have to be made within the qualifying period 1st April 2012 - 30th June 2012 inclusive. 5. Only purchases of complete Vokèra Linea One Boilers from participating merchant branches qualify for this promotion. 6. Purchases of part systems, product exchanges, warranty claims or spares do not qualify. Nor do sales of Linea One Boilers, which are subsequently returned for any reason. 7. Linea One Boilers which receive contract support from Vokèra are not eligible for this offer. 8. Contractors are not eligible to participate in this promotion. Contractors are classed as companies purchasing more than 20 boilers per month. **HOW TO CLAIM** 9. Current affinity members who receive their affinity points automatically do not need to claim and will be contacted when they make a qualifying purchase to arrange delivery of their Nespresso Coffee machine. 10. New affinity members and affinity cash sales customers must complete the 'Nespresso promotion' claim form, (available from participating merchant branches or email [marketing@vokera.co.uk](mailto:marketing@vokera.co.uk)). Attach your original invoice(s) for Linea One Boiler(s) purchased during the qualifying period then send this to: Vokèra Nespresso promotion, Vokèra Ltd, Freepost RRUL-AEEJ-TGAB, Vokèra affinity Response Centre, 46 Uxbridge Road, Hampton, TW12 3AD. 11. Claim forms must be accompanied with the original proof of purchase, no photocopies will be accepted. Invoices will be returned. 12. Closing date for receiving claim forms is Friday 27th July 2012, 17.00hrs, claims received after this date and time will not be accepted and invoices relating to purchases outside the qualifying period will not be valid. 13. When the claim form and invoices are received and deemed bona-fide you will be contacted to arrange delivery of your Nespresso coffee machine. 14. Each boiler purchased is only eligible for a single claim. 15. The promoter reserves the right to reject any claim that they consider non bona-fide. 16. No claims will be accepted by agents, in bulk or from third parties. **REWARDS** 17. The reward is one Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine per qualifying purchase. 18. Availability of the Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine is not guaranteed and in the case of depleted stock Vokèra will substitute with an appropriate alternative. 19. Claimants will receive the rewards within 28 days of Vokèra deeming the claim bona fide. 20. There is no limit to the number of qualifying claims installers are entitled to submit. 21. The promoter reserves the right to substitute alternative goods to those advertised. 22. There is no cash alternative. **PROMOTERS RIGHTS** 23. The promotion is being run by Vokèra Ltd, Borderlake House, Unit 7 Riverside Ind Est, London Colney, Herts, AL2 1HG. 24. The promoter reserves the right to substitute alternative goods to those advertised. 25. There is no cash alternative. 26. The promoter reserves the right to alter, amend or withdraw the promotion or any part of it without prior notice or compensation due to circumstances beyond its control. The promoter's decision shall be final and binding and no correspondence will be entered into. **GENERAL** 27. If a participant claiming a reward is an employee (or subcontractor) of a company, it is assumed that they have participated in this promotion and received rewards with the full knowledge and consent of their employers. 28. Recipients of rewards are personally responsible for any tax liability they may incur as a result of accepting a reward or rewards. 29. Participation in this promotion is deemed to be in acceptance of these terms and conditions.



**NESPRESSO**

**Vokèra**  
heating for life

## Free Nespresso coffee machine with every Vokèra Linea One combi boiler



Further copies of these terms and conditions can be obtained by writing to: Vokèra Nespresso promotion, PROMOTION RULES, Vokèra Ltd, Borderlake House, Unit 7 Riverside Industrial Estate, London Colney, Hertfordshire, AL2 1HG

### How to make a claim - Checklist

#### 1. Have you purchased a Linea One between 1st April - 30th June 2012?

YES  If yes, continue to point 2      NO  If no, you do not qualify

#### 2. Are you registered to affinity?

YES  If yes, continue to point 3      NO  If no you must register to qualify. You can register up to 5pm 30th June 2012, visit [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk)

#### 3. As an affinity member, do you receive your points automatically?

YES  If yes, you do not need to make a manual claim as you will be contacted automatically after making a qualifying purchase.

NO  If no, fill in the claim form overleaf and send it with your original invoice(s) to: Vokèra Nespresso Promotion, Freepost RRUL-AEEJ-TGAB, Vokèra Affinity Response Centre, 46 Uxbridge Road, Hampton, TW12 3AD



Create the ultimate finishing touch with a **FREE Nespresso coffee machine worth over £100** for **every** high specification Vokèra Linea One combination boiler that you purchase between 1st April - 30th June 2012\*

\*Terms and conditions apply, see reverse of leaflet



Do you need to register to affinity to qualify for the Nespresso promotion?

Simply complete an **affinity registration form** available from most merchants, or visit [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk) or call the dedicated affinity support team on 0870 240 8243





# Free Nespresso coffee machine with every Vokèra Linea One combi boiler



The Linea One is the high specification 38kW heating and hot water solution from Vokèra that incorporates both style and substance.

The **modern** and easy to use control panel has a range of operating functions to provide total comfort whilst a **10: 1 class leading modulation ratio** maximises efficiency. The quality build of the appliance is highlighted by the **5 year warranty**.

And, for a limited time only, for every Linea One boiler that you purchase, between 1<sup>st</sup> April - 30<sup>th</sup> June 2012 you can receive a **FREE Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine!**\*

## HOW TO CLAIM

It couldn't be simpler to receive your free Nespresso machine for **every** Linea One you purchase\* during the promotional period. If you are not already an affinity member, you must register to the affinity programme in order to qualify, visit [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk).

**Current affinity members who receive automatic affinity points:** You do not need to make a manual claim. Every time you purchase a Linea One we will contact you to arrange delivery of your Nespresso coffee machine.

**New affinity members and cash sale customers:** Complete and return the claim form (opposite) with your original invoice(s). We will then contact you to arrange delivery of your Nespresso Coffee machine(s). Invoices will be returned.



This promotion is only open to Vokèra affinity members. Make sure you can qualify, complete a registration form or visit [www.vokeraaffinity.co.uk](http://www.vokeraaffinity.co.uk) today to register!

*Don't forget* you can also earn up to 250 points for every Linea One you purchase!

\*Terms and conditions apply, contractors and contract supported boilers are excluded from this promotion.

The Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine will fit perfectly into any kitchen, alongside the stylish Vokèra Linea One combination boiler, with its sleek design and advanced technology.

Makes Espresso and Lungo drinks giving you the authentic taste of Italian coffee

High pressure pump preserves the rich coffee aroma

Energy saving mode

3 programmable cup sizes (small, medium and large)

Manual control so you can create your ideal cup of coffee



## CLAIM FORM - NEW AFFINITY MEMBERS AND CASH SALES ONLY

All current affinity members whose points are automatically allocated do not need to complete this form. You will automatically be contacted after purchasing a Linea One to arrange delivery of your Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine.

All **other claimants**, you must complete this claim form and send with the original invoice(s) for your purchase(s) of a Vokèra Linea One to: **Vokèra Nespresso Promotion, Freepost RRUL-AEEJ-TGAB, Vokèra Affinity Response Centre, 46 Uxbridge Road, Hampton, TW12 3AD**. Your invoice will be returned to you and we will contact you to arrange delivery of your Nespresso Essenza KRUPS XN2125 Auto Eco Titanium coffee machine.

YOUR NAME: \_\_\_\_\_ YOUR GAS SAFE REGISTER NO: \_\_\_\_\_

COMPANY NAME: \_\_\_\_\_

COMPANY ADDRESS: \_\_\_\_\_

CONTACT TEL NO: \_\_\_\_\_ EMAIL: \_\_\_\_\_

Vokèra Ltd will keep your details and the information you have provided to communicate future information and offers. If you do NOT want to be contacted by:  
 Telephone  Mail  E Mail (please tick the appropriate box) Vokèra's policy is not to pass on your details to third parties for marketing purposes.

