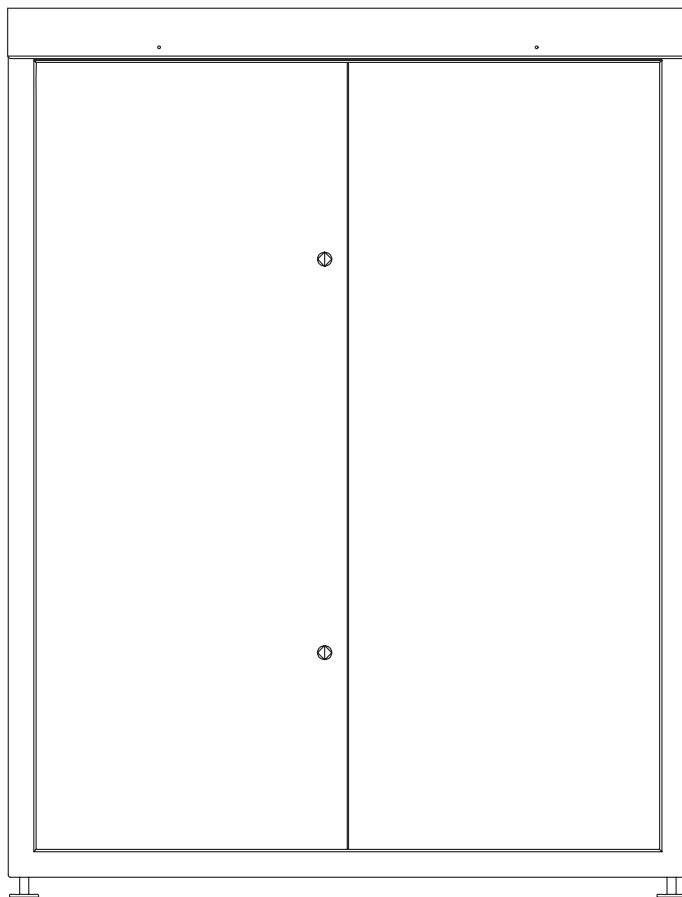


CONDEXAPRO BOX AI 500



Installation & Servicing Instructions



THESE INSTRUCTIONS
TO BE RETAINED
BY USER



Vokèra is a licensed member of the Benchmark scheme which aims to improve the standards of installation and commissioning of domestic hot water systems in the UK.

RANGE

MODEL	CODE
CondexaPRO Box AI 85 M P EXT	20020976
CondexaPRO Box AI 128 M P EXT	20020977

ACCESSORIES

ITEM
HT kit (direct circuit)
LT kit (mixed circuit)
Water tank kit
System connection kit
Remote control
N2 neutraliser kit

For a complete list of accessories and details of their compatibility, refer to the Catalogue.

Dear Customer,

Thank you for preferring a **Vokera** heating unit, a modern, high-quality product that is able to guarantee your maximum well-being for a long period of time, with high levels of reliability and safety. In particular, if working together with a Technical Assistance Centre **Vokera** that is specifically prepared and trained to perform periodic maintenance, your unit will remain at maximum efficiency levels at minimum operating costs and if required, replacements with original spare parts can be made.

This instruction manual contains important information and suggestions that must be followed to ensure simple installation and the best possible use of the **CondexaPRO Box AI 500** heating unit.

Please accept our renewed thanks for your purchase.
Vokera

CONFORMITY

The **CondexaPRO Box AI 500** modular condensing systems comply with:

- Directive 2009/142/EC - Gas Appliances
- Directive 92/42/EEC on efficiency requirements and Annex E and Pres. Republic Decree n. 412, 26 August 1993 (****)
- Electromagnetic Compatibility Directive 2004/108/EC
- Low Voltage Directive 2006/95/EC
- Boiler and Condensation UNI EN 677 standard.



Furthermore, modular condensing systems **CondexaPRO Box AI 500** fulfil the provisions of chapter R.3.B, collection "R" ISPESL. See annex.



This product must only be used for the purpose for which it is designed and made, as specified by **Vokera**. **Vokera** declines all responsibility, contractual or other, for damage to property or injury to persons or animals caused by improper installation, adjustment, maintenance or use.

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The following symbols are used in this manual:











CAUTION! = Identifies actions that require caution and adequate preparation.



STOP! = Identifies actions that you MUST NOT do.










1 GENERAL INFORMATION

1.1 General information

-  After removing the packaging, check the condition and completeness of the supply. If there are any problems, contact the company **Vokera** that sold the equipment.
-  This product must be installed by a legally qualified heating engineer. On completion of the installation, the installer must issue the owner with a declaration of conformity confirming that the installation has been completed to the highest standards in compliance with the instructions provided by **Vokera** in this instruction manual, and that it conforms to all applicable laws and standards.
-  This product must only be used for the purpose for which it is designed and made, as specified by **Vokera**. **Vokera** declines all responsibility, contractual or other, for damage to property or injury to persons or animals caused by improper installation, adjustment, maintenance or use.
-  In the case of water leaks, disconnect the modular condensing system from the mains electrical supply, close the water supply and promptly inform the Technical Assistance Centre **Vokera** or professionally qualified personnel.
-  Periodically check that operating pressure in the water circuit is over 1 bar but below the maximum limit specified for the boiler. If this is not the case, contact Technical Assistance Centre **Vokera** or a professionally qualified heating engineer.
-  The following operations shall be necessary if the boiler is not used for a long period of time:
 - Switch the boiler OFF at the control panel
 - Turn the main system switch "off"
 - Close the fuel cock and heating circuit water cock
 - Drain the central heating circuit if there is any risk of freezing.
-  Maintenance must be performed on the boiler at least once a year.
-  This manual is an integral part of the equipment and therefore must be stored carefully and must ALWAYS accompany the boiler even if it is sold to another Owner or User or transferred to another plant. If it is damaged or lost, request another copy from your local Technical Assistance Centre **Vokera**.

1.2 Precautions

The operation of any appliance that uses fuel, electrical power and water demands that a number of fundamental safety precautions be respected:

-  Do not allow children or infirm persons to operate the system unsupervised.
-  It is forbidden to use electrical devices or equipment, such as switches, appliances, etc. if there is a smell of gas or un-burnt products. If so:
 - Ventilate the room, opening doors and windows
 - Close the fuel shut-off cock
 - Report the fault immediately to the **Vokera's** Technical Assistance Centre or a professionally qualified heating engineer.
-  Do not touch the boiler while barefoot or wet.
-  Never clean or service the boiler without first disconnecting it from the mains electricity supply by turning the main power switch and the control panel switch OFF.
-  Do not tamper with or adjust the safety or control devices without prior authorisation and instructions from the manufacturer.
-  Never pull, disconnect, or twist the electrical cables coming from the appliance even if it is disconnected from the mains electricity supply.
-  Do not obstruct or restrict the vents in the room where the boiler is installed. Adequate ventilation is essential for correct combustion.
-  It is prohibited to leave inflammable substances and containers in the room where the boiler is installed.
-  Do not dispose of packaging material into the environment, or leave it within the reach of children, since it can become a potential hazard. Dispose of packaging material in compliance with applicable legislation.

1.3 Description of the appliance

CondexaPRO Box AI 500 is a premixed modular condensing system that consists of a set of 2 or 3 series installed heating elements.

Every **CondexaPRO Box AI 500** system is closed in a steel plate containment structure made specifically for outdoor installation. The design was studied to ensure rational use of space and to make it easier to access the components during maintenance operations.

The casing houses a special hydraulic separator with connectors that makes it simple to connect the circuits that are directly managed by the control panel:

- High temperature (direct circuit)
- Low temperature (mixed circuit)
- Hot water system..

The cabinet also contains the hydraulic distribution accessories, which saves additional space.

In addition to obtaining considerable fuel savings, due to condensation, **CondexaPRO Box AI 500** systems offer the possibility to avoid a central heating plant in installations where the systems can be positioned outside or on the roof of the building.

The heat input (ref. PCI) of every modular system reaches 76.7 kW (2 heating elements) or 115 kW (3 heating elements), and can be modulated between 10% and 100%.

Efficiency reaches 107.7% (100% ref. PCI, 50°C-30°C) and the low flue gas temperatures make it possible to use a fully integrated plastic flue gas manifold.

The combustion system and the flue gas - water heat exchange make it possible to reach very high levels of combustion and heat to water transfer efficiency.

The gas/comburent air mixture is formed upstream of the burner, due to the coupled modulating fan with a large pressure difference, which intakes air from outside based on the system's heat demand, as well as the pneumatic regulator that supplies the quantity of gas required for optimal combustion based on the quantity of aspirated air.

The flue gas produced by combustion passes through the numerous interspaces created by a winding with a bimetallic copper/steel corrugated coil that encounters a special cylindrical turbulator, which stops the free outflow and constrains it to come into contact, in counter-current, with the pipe in which the system return pipe passes.

By installing the individual heating elements in series not only permits classical ignition rotation but can also be set up so that when the first element reaches a certain power percentage, the other subsequent elements will start already, all with the same load factor.

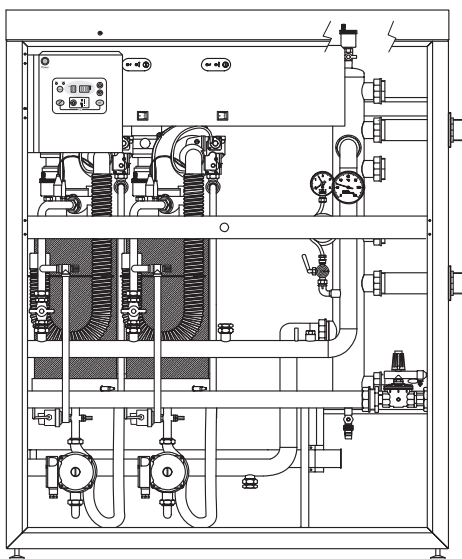
This makes it possible to divide the delivered power between multiple heat exchangers with a power/exchange surface ratio that is particularly favourable for using the latent condensation heat.

The safety devices foreseen by collection R of ISPESL, for this type of application, are installed on the delivery manifold downstream of the last combustion unit.

CondexaPRO Box AI 85 M P EXT

Base module consisting of 2 heat generators for heating and hot domestic water production systems.

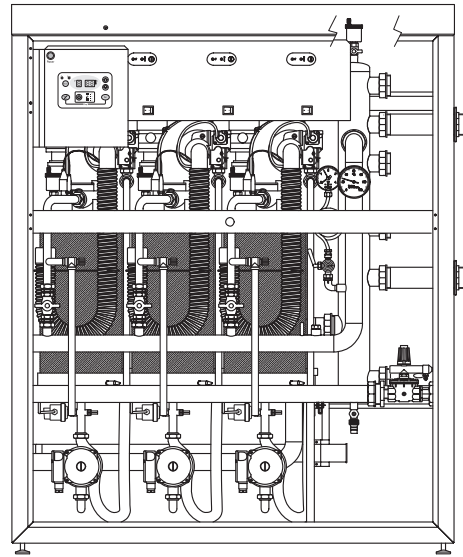
Heat input from **14.4 to 76.7 kW**.



CondexaPRO Box AI 128 M P EXT

Base module consisting of 3 heat generators for heating and DHW production systems.

Heat input from **14.4 to 115 kW**.



1.4 Safety devices

The **CondexaPRO Box AI 500** modular system is equipped with the following safety devices, installed on every heating element:

Safety thermostat with automatic reset, which, when tripped at 90°, shuts off the burner.

Hydraulic circuit diagnostics the minimum flow rate of the carrier fluid for every heating element is controlled by a differential water pressure switch and an electronic safety system that controls a delivery sensor and a return sensor. The equipment is protected if there is no water or in the case of insufficient circulation.

Safety valve for the heating system pressure, which trips, draining the system if circuit pressure exceeds the limit (5.4 bar).

Maximum pressure switch (ISPESL type-approved).

Fuel check valve (ISPESL type-approved).

Flue gas evacuation safety the flue gas sensor, located at the bottom of the exchanger, provokes a fault in the case of high flue gas temperature (> 80°C). Furthermore, the "check valve" present in the flue gas exhaust line prevents the flue gas from passing between heating elements.

Fan safety the fan speed is always monitored by a Hall-effect speed indicator device.



The tripping of the safety devices indicates a potentially hazardous malfunction of the modular system, therefore contact Technical Assistance Centre immediately.

After a short wait, it is possible to try to restart the system (see the initial start up chapter).

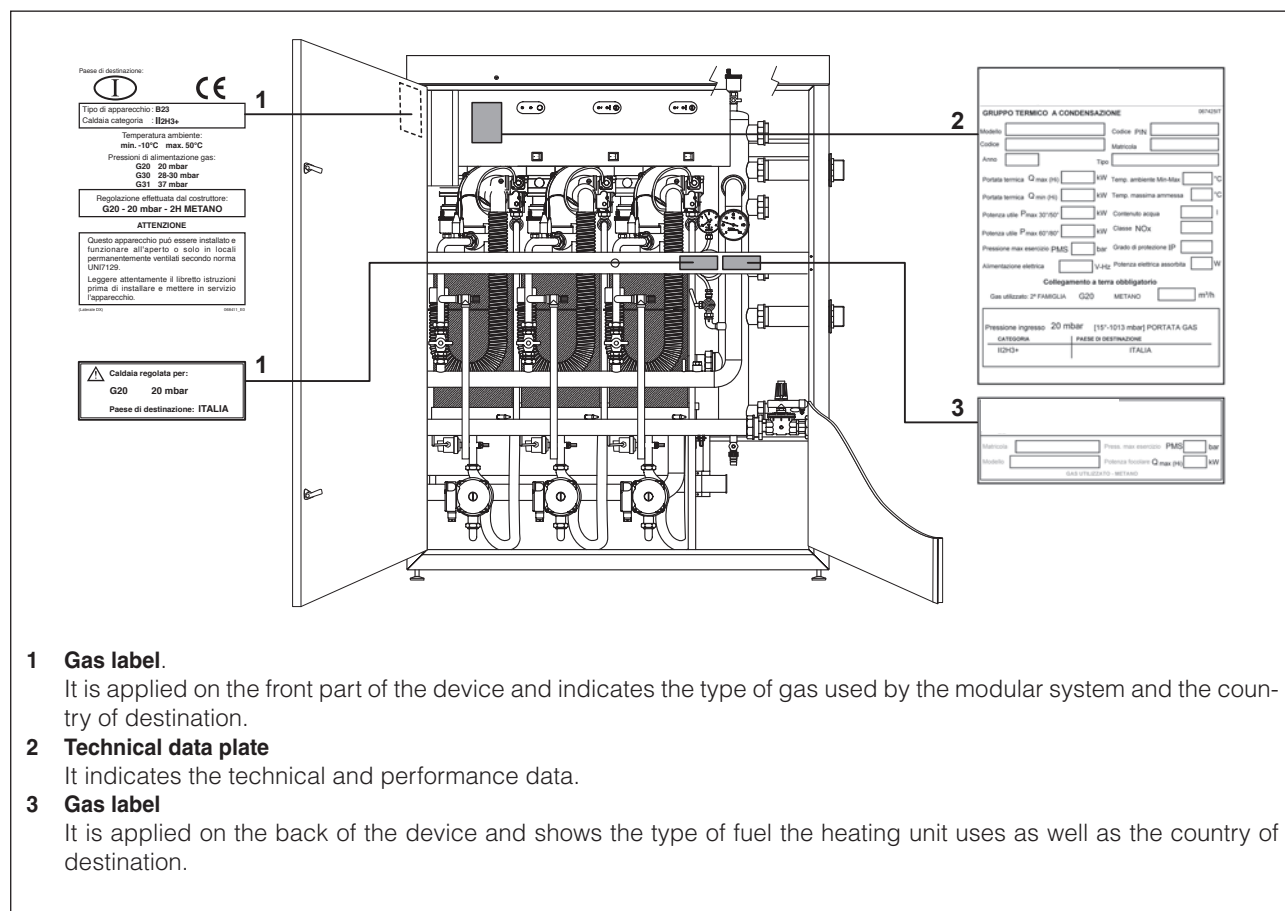
⊘ The modular system must not be operated, even temporarily, if the safety devices are not functioning or have been tampered with.

⚠ The safety devices must be replaced by Technical Assistance Centre, only using original components from the manufacturer. Refer to the spare parts catalogue provided with the modular system.

After making the repair, correct that the modular system is operating properly.

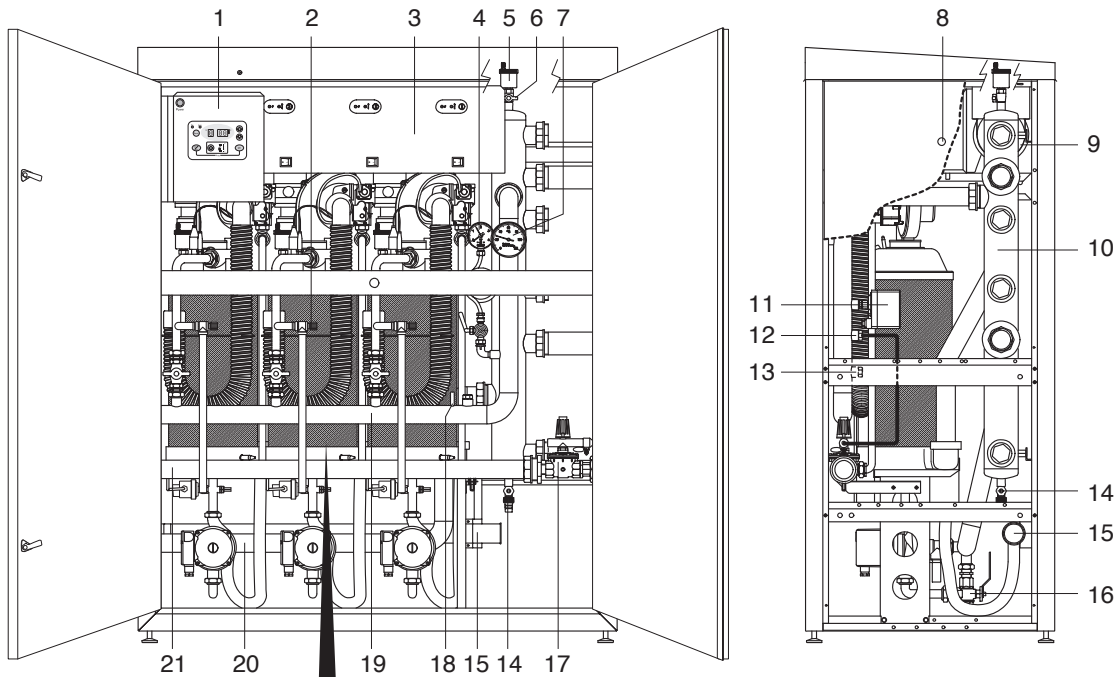
1.5 Identification

The products are identified by:



⚠ Spare parts and/or technical operation require the exact identification of the corresponding model. The absence of, tampering with or removing the identification plates or other does not make it possible to reliably identify the product, makes any installation and maintenance operation difficult and invalidates the warranty.

1.6 System layout



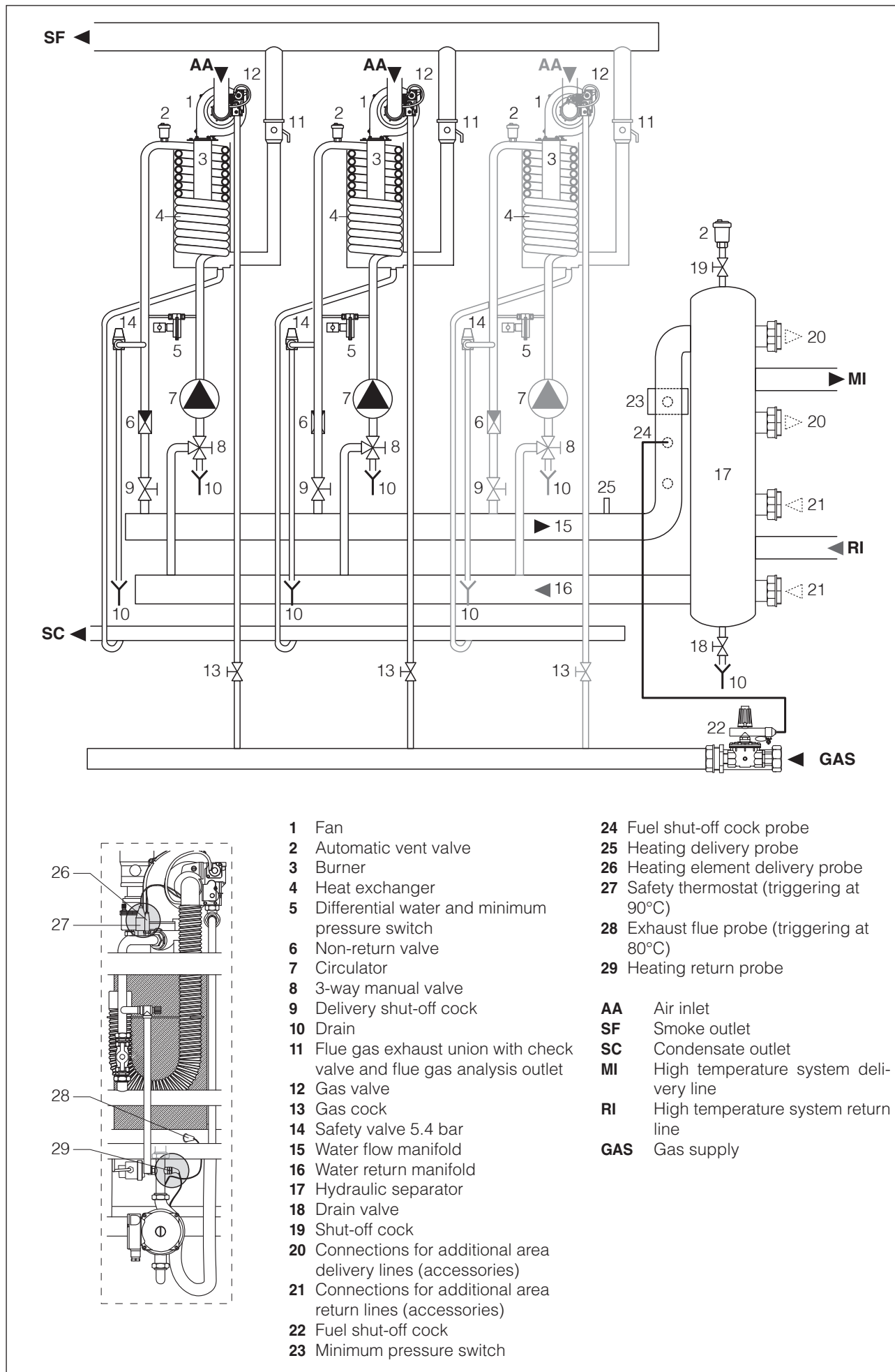
- 1 Control panel
- 2 Single heating element
- 3 Control panel
- 4 Pressure gauge
- 5 Automatic vent valve
- 6 Shut-off cock
- 7 Temperature gauge
- 8 Fairlead
- 9 Flue gas manifold

- 10 Hydraulic separator
- 11 Minimum pressure switch
- 12 Fuel shut-off valve probe pit (to be positioned during installation)
- 13 System filling unit or expansion tank fitting
- 14 CH circuit drain cock
- 15 Condensate drain manifold
- 16 3-way manual valve
- 17 Fuel shut-off cock (supplied)
- 18 Delivery probe pit
- 19 Water flow manifold
- 20 Water return manifold
- 21 Gas manifold
- 22 Fan
- 23 Single heating element flue gas analysis outlet
- 24 Single heating element flue gas exhaust union
- 25 Safety thermostat
- 26 Flow probe
- 27 Burner
- 28 Heating element delivery pipe
- 29 Safety valve 5.4 bar
- 30 Non-return valve
- 31 Relief valve drain
- 32 Differential water and minimum pressure switch
- 33 Condensate drainpipe
- 34 Circulator
- 35 Return probe
- 36 Exhaust flue probe
- 37 Exchanger
- 38 Gas supply pipe
- 39 Gas cock
- 40 Comburent air intake union
- 41 Gas valve

1.7 Technical data

MODEL	CondexaPRO Box AI 500		
	85 M P EXT	128 M P EXT	
Fuel	G20 - G30 - G31		
Device category	II2H3+		
Device type	B23, B53		
Furnace heat output ref. PCS (min - max)	16-85.2	16-127.8	kW
Furnace heat output ref. PCI (min - max)	14.4-76.7	14.4-115	kW
Useful heat output (80°/60°C)	75,3	112,9	kW
Useful heat output (50°/30°C)	82,5	123,8	kW
Useful heat output (60°/40°C)	81,3	122,0	kW
Useful efficiency ref. PCI (80°C/60°C)	98,2		%
Useful efficiency ref. PCI (50°C/30°C)	107,7		%
Useful efficiency ref. PCI Tm=50°C (60°C/40°C)	106,1		%
Useful efficiency at 30% ref. PCI (80°C/60°C)	98,7		%
Useful efficiency at 30% ref. PCI (50°C/30°C)	108,7		%
Useful efficiency at 30% ref. PCI Tm=50°C (60°C/40°C)	106,6		%
Combustion efficiency	98,7		%
Chimney loss with burner operating	1,3		%
Chimney loss with burner off	0,1		%
Casing loss (Tm=70°C)	0,5		%
Flue gas temperature	Return temperature + 2.5 °C (max 80°C)		°C
CO2 at minimum	9,0 (G20) - 10,4 (G30-31)		%
CO2 at maximum	9,0 (G20) - 10,4 (G30-31)		%
CO S.A. at minimum - maximum less than	11 - 91		mg/kWh
NOx Class	5		
Maximum heating operating pressure (min/max)	0.5 / 6		bar
Maximum permitted temperature	90		°C
Boiler water temperature selection range (± 3°C)	20 - 80		°C
Water capacity	10	15	l
Electrical supply	230~50		V~Hz
Absorbed electric power	370	555	W
Electric degree of protection	X4D		IP
Quantity of condensate at maximum power	11,1	16,6	kg/h

1.8 Hydraulic circuit and probe positioning



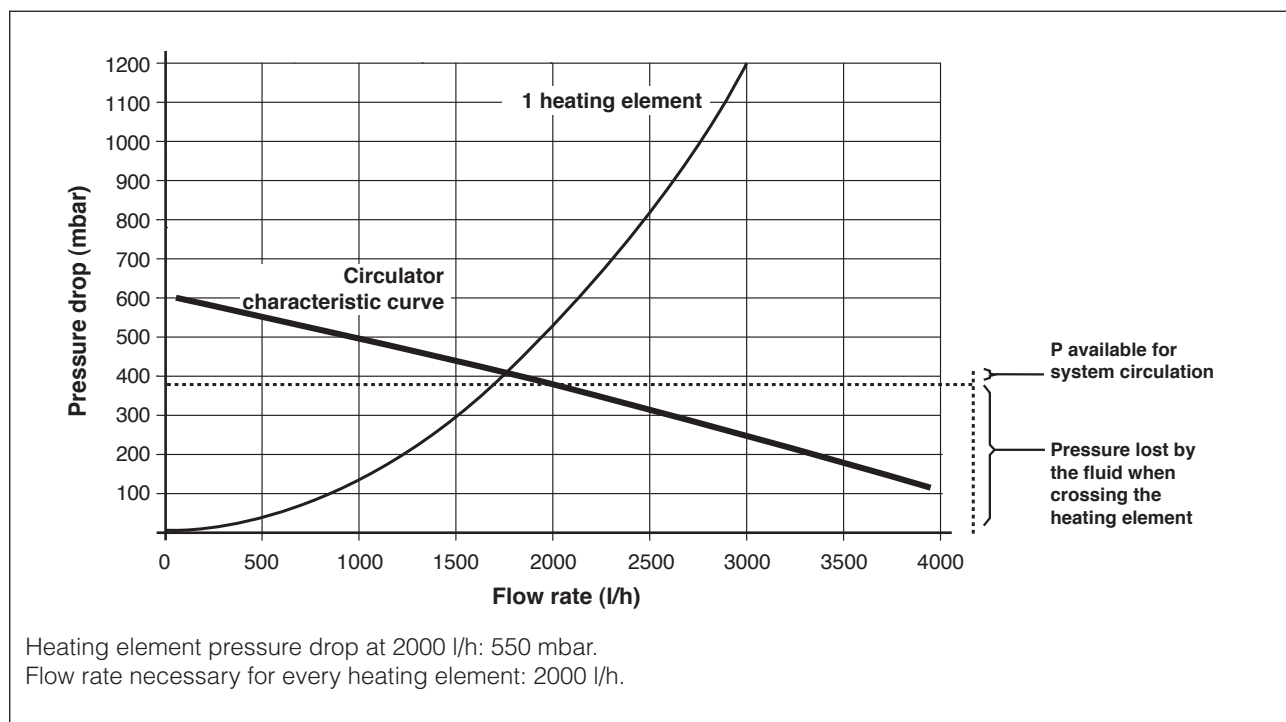
Correspondence table for all sensors

Measured temperatures (°C) - Resistive values of the sensors (Ω).

T (°C)	R (°Ω)	T (°C)	R (°Ω)	T (°C)	R (°Ω)	T (°C)	R (°Ω)	T (°C)	R (°Ω)	T (°C)	R (°Ω)	T (°C)	R (°Ω)
- 20	67739	- 1	28481	18	13062	37	6470	56	3426	75	1925	94	1137
- 19	64571	0	27279	19	12565	38	6247	57	3319	76	1870	95	1108
- 18	61568	1	26135	20	12090	39	6033	58	3216	77	1817	96	1079
- 17	58719	2	25044	21	11634	40	5828	59	3116	78	1766	97	1051
- 16	56016	3	24004	22	11199	41	5630	60	3021	79	1717	98	1024
- 15	53452	4	23014	23	10781	42	5440	61	2928	80	1669	99	998
- 14	51018	5	22069	24	10382	43	5258	62	2839	81	1622	100	973
- 13	48707	6	21168	25	9999	44	5082	63	2753	82	1577	101	948
- 12	46513	7	20309	26	9633	45	4913	64	2669	83	1534	102	925
- 11	44429	8	19489	27	9281	46	4751	65	2589	84	1491	103	901
- 10	42449	9	18706	28	8945	47	4595	66	2512	85	1451	104	879
- 9	40568	10	17959	29	8622	48	4444	67	2437	86	1411	105	857
- 8	38780	11	17245	30	8313	49	4300	68	2365	87	1373	106	836
- 7	37079	12	16563	31	8016	50	4161	69	2296	88	1336	107	815
- 6	35463	13	15912	32	7731	51	4026	70	2229	89	1300	108	796
- 5	33925	14	15289	33	7458	52	3897	71	2164	90	1266	109	776
- 4	32461	15	14694	34	7196	53	3773	72	2101	91	1232	110	757
- 3	31069	16	14126	35	6944	54	3653	73	2040	92	1199		
- 2	29743	17	13582	36	6702	55	3538	74	1982	93	1168		

WATER SIDE PRESSURE DROP FOR EVERY HEATING ELEMENT

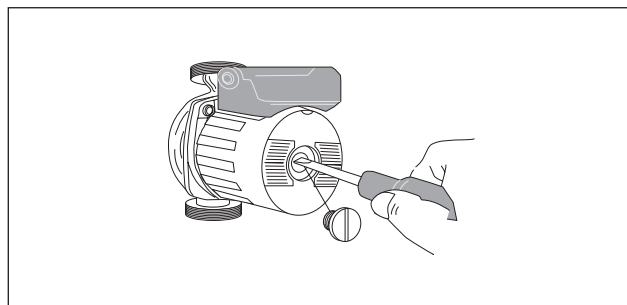
Every heating element of the **CondexaPRO Box AI 500** modular system is equipped with a circulator, whose performance curve is provided below, in reference to speed 3.



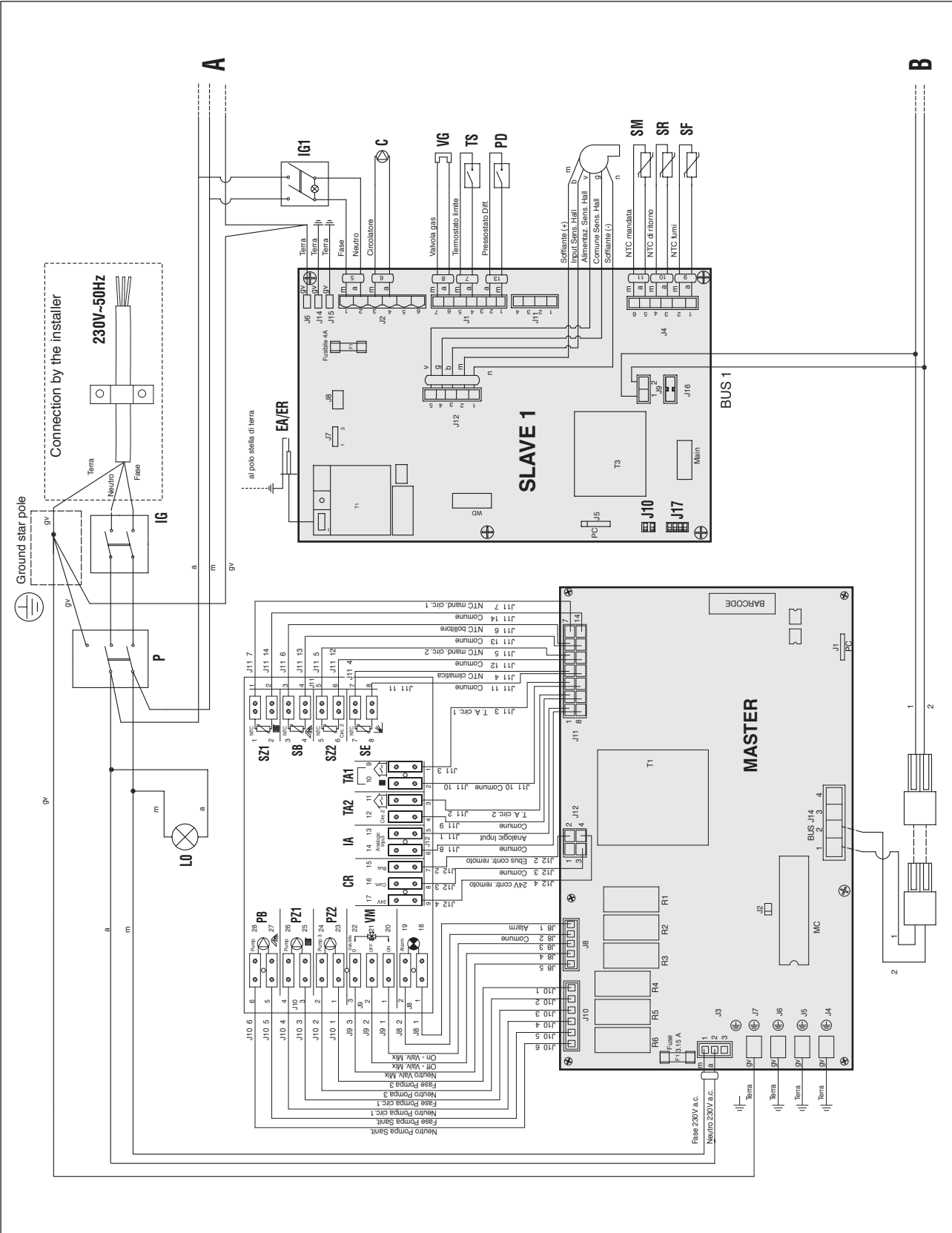
⚠ At the first start-up, and at least once a year, the rotation of the circulator shaft should be checked as, especially after long periods of not being operated, deposits and/or residuals could impede its free rotation.

⚠ Before loosening or removing the circulator cap, protect the electric devices located underneath from any water that exits.

ⓘ It is prohibited to operate the circulators without water.



1.9 Wiring diagrams

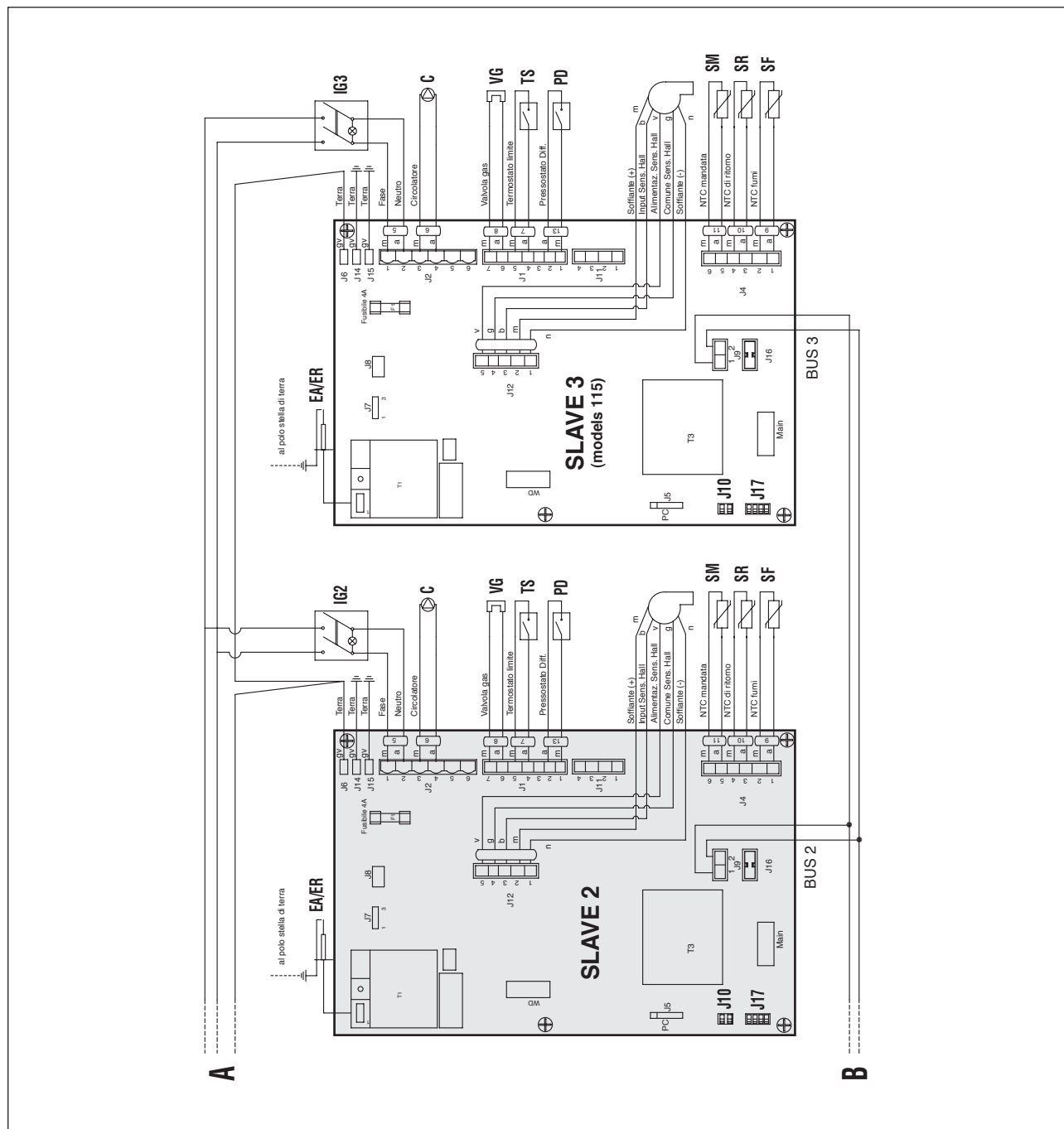


MODULAR SYSTEM

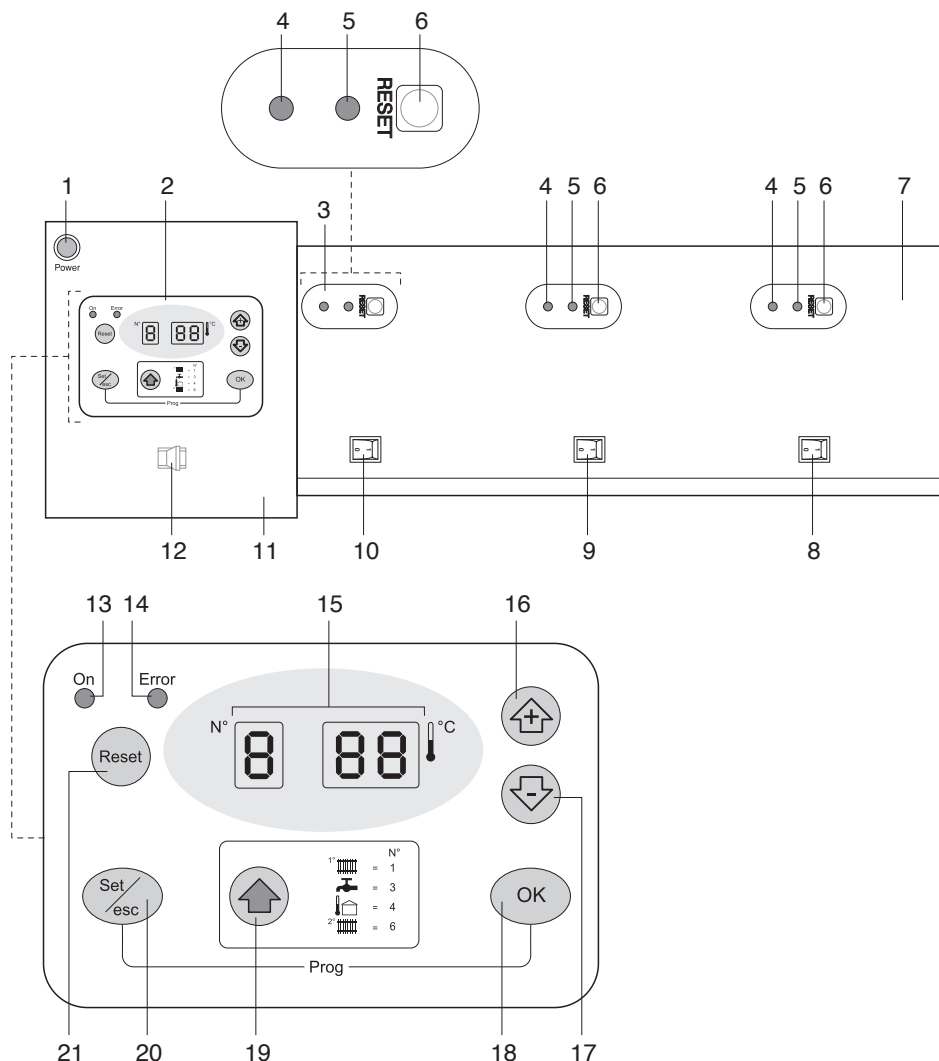
- IG** Modular system main switch
- P** ISPESL pressure switch
- L0** Master card operating indicator light
- PB** Boiler circulator
- PZ1** Zone 1 circulator (high temperature)
- PZ2** Zone 2 circulator (low temperature)
- VM** Mixer valve
- CR** Remote control (accessory available separately)
- IA** Analogue input
- SB** Boiler sensor
- SZ1** Zone 1 sensor
- SZ2** Zone 2 sensor
- SE** Outdoor sensor
- TA1** Zone 1 room thermostat (high temperature)
- TA2** Zone 2 room thermostat (low temperature)

HEATING ELEMENT

- C** Heating element circulator
- SM** Flow probe
- SR** Return probe
- SF** Exhaust flue probe
- TS** Safety thermostat
- VG** Gas valve
- PD** Water differential pressure switch
- EA/ER** Ignition/detection electrode
- IG1..IG3** FIRST..THIRD heating element switch
- J10/J17** Addressing microswitches



1.10 Control panels



- | | |
|---|------------------------------------|
| 1 Electric power supply signal | 16 Value increase button |
| 2 Master user interface | 17 Value decrease button |
| 3 Slave user interface | 18 Save button |
| 4 Slave card operating status signal: | 19 Parameter selection button |
| - FLASHES in absence of heat demand | 20 Operating mode selection button |
| - FLASHES QUICKLY during the ignition cycle | 21 Master reset button |
| - ON in presence of a flame | |
| 5 Single heating element block signalling: | |
| - OFF in absence of errors | |
| - FLASHES QUICKLY in case of errors that can be deactivated automatically | |
| - ON in case of permanent errors | |
| 6 Single heating element slave reset button | |
| 7 Instrument panel | |
| 8 THIRD heating element switch (only for CondexaPRO | |
| Box AI 128 M P EXT) | |
| 9 SECOND heating element switch | |
| 10 FIRST heating element switch | |
| 11 Main control panel | |
| 12 Modular system main switch (only accessible by turning the main control panel) | |
| 13 Electric power supply signal | |
| 14 Modular system block signal | |
| 15 Display | |

Functional notes

The **CondexaPRO Box AI 500** modular system control panel manages:

- The DHW priority function which, in the case of a DHW demand, the master card can also serve the high or low temperature circuit.
- The anti-freeze function, also active in stand-by mode, which starts the high temperature circuit circulator and the loop circulator if the manifold temperature drops below 5°C. If there is an outdoor sensor, the circulators turn on if the outdoor temperature drops below 3°C. If after 10 minutes the manifold temperature is less than 5°C, a burner turns on at maximum power until the manifold temperature reaches 20°C. If after 10 minutes the manifold temperature exceeds 5°C but the outdoor temperature is lower than 3°C the circulators remain active until the outdoor temperature goes above that value.
- The cascade management function: to manage the power delivered by the system, it is possible to select between the minimum and maximum quantity of lit burners.
- The exhaust function: the high and low temperature circuit pumps remain in operation for 5 minutes after the last burner is turned off. The waiting time before the heating element circulator is stopped once the burner is shut off is 6 minutes. When the last burner is turned off, the circulator only stops when the room thermostat demand stops.
- The ignition/shut-off control function: in both cascading management modes there is a burner ignition and shut-off limitation function in the case of low heat demand.
- The system anti-freeze protection function: the **CondexaPRO Box AI 500** condensing systems are equipped with freeze protection electronics. The electronics activate the heating unit if the temperature drops below the minimum threshold. Therefore the use of particular anti-freeze fluids are not necessary except in the case of uses with the equipment completely shut off for long periods. If using anti-freeze fluids make sure they are not aggressive for steel.

1.11 User interface (master)

The **CondexaPRO Box AI 500** system control panel buttons have different functions depending on the mode. For example, a combination of two buttons corresponds to a single function. Or a function is activated by pressing the button briefly or waiting approx. 5 seconds.

Reset

Serves to release the electric board after a permanent arrest

Set/esc

Set: makes is possible to enter the parameter change mode and monitor mode for the single units



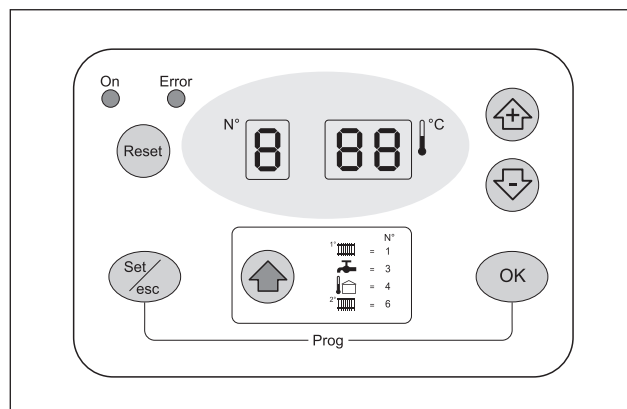
This is used to view the operating status of the various circuits managed by the Master card



Are used to increase or decrease a certain value

OK

Press to memorize new values



1.11.1 Display mode

The red (error) LED turns on in the case of faults that involve the permanent block of a heating element (normal operation can be reset by pressing the Master or Slave reset button).

The green (on) LED indicates the presence of the electric power supply.

The 3 digits with seven segments display the system statuses:

SYSTEM STATUS	DISPLAY
No demand for heating or hot water. The two right hand digits display flow temperature T1. E.g. T1 = 30°C	
Demand for 1st system or 1st and 2nd system simultaneously. The two right hand digits display flow temperature T1. E.g. T1 = 80°C	
Demand for hot water or simultaneous functioning. The two right hand digits display flow temperature T1. E.g. T1 = 80°C The point after the first digit flashes.	
Demand for 2nd system. The two right hand digits display flow temperature T1. E.g. T1 = 80°C	
Antifreeze function	

1.11.2 Display mode

Temperature values and operating status of the various circuits

Press the button to scroll forward and view the values set for the individual circuits.

The values listed below will be displayed in succession by pressing the button.

POS.	VISUALIZED VALUES	DISPLAY
1	Manifold delivery temperature T1 (e.g. T1 = 80°C)	
2	Hot water T3 (e.g. water tank temp. = 50°C)	
3	Outside temperature T4 (e.g. T4 = 7°C)	
4	Flow temperature 2nd system or low T6 system	
5	1st system room thermostat off or on (e.g. OFF = contact open; ON = contact closed)	
6	2nd system room thermostat off or on (e.g. OFF = contact open; ON = contact closed)	
7	0-10V analogue input (e.g. 5.5V ; 10V respectively)	
8	Mixer valve function status (e.g. closing, opening, pause)	
9	Principal circulator function status. (e.g. circulator OFF; circulator ON respectively)	
10	Function status hot water system circulator. (e.g. circulator OFF; circulator ON respectively)	
11	Second circulator function status (e.g. circulator OFF; circulator ON respectively)	

To exit the value display, press the “OK” button.



If no operation is performed within 5 minutes, the card will automatically return to display mode.

1.11.3 Changing the user parameters








Pressing  displays the following values in succession:

- manifold delivery temperature T1
- DHW temperature T3
- low temperature circuit delivery temperature T6.



To change the relative setpoints:

- press the **"Set/esc"** button: the relative value will appear, the two digits on the right will flash
- if the value should not be changed, press **"Set/esc"** again to return to display mode
- if the value should be changed, press  and  until the required value appears on the display. Press **"OK"** to save the new value. The displayed value stops flashing and the display returns to the display mode

For example's sake here below is a table showing the procedure for changing the setpoint value of the low temp. heating system from 50 to 40°C.





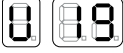




POS.	PROCEDURE	DISPLAY
1	E.g. value read on display for high system 80° C	
2	Press button  to enter display mode, press again and go to the first of 6 digits to visualize the set value (e.g. 50° C)	
3	Press button "Set/esc"	
4	Press  to take the setpoint to the desired value (e.g. 40° C)	
5	Press "OK" to memorize the new value	
6	After 3 secs. the display will return to the display mode with the new setpoint	

If there is no change after pressing **"Set/esc"** for 10 secs. (the desired value corresponding to the set one) the display returns to display mode function.


























If there is no operation after pressing buttons  and , after one minute the display will return to display mode. The new selected value is not memorized.

1.11.4 Monitor mode

Press **"Set/esc"** for 5 seconds to access "Monitor" mode. This mode is used to check the operating values for every system unit (addresses from 1 to 60).

POS.	OPERATIONS	DISPLAY
1	From current T1 position at 80° C	
2	Press "Set/esc" for 5 secs. The displays shows it is possible to read the values or functional status of unit 1	
3	Press  or  to scroll and read the values of the desired unit (e.g. fig., unit 19)	
4	Pressing  the first value of the selected unit will appear. Afterwards by pressing the same  button the next values will be visualized. (e.g. fig., 1st value – flow temperature NTC 70° C).	
5	Press "Set/esc" to exit monitor mode. The display will return to display mode function if it is not pressed within 5 minutes or if no operation has been done.	

The following values for each single unit can be visualized with :





















POS.	DIMENSIONS	DISPLAY
1	Flow temperature (e.g. 70° C)	 
2	Return temperature (e.g. 50° C)	 
3	Exhaust flue temperature (e.g. 60° C)	 
4	Ionization current (index from 0 to 99). E.g. fig. Ionization current index 44.	 
5	Fan PWM signal (%). If PWM = 100%, it corresponds to 99 on the display. E.g. fig. with 66%.	 
6	Flowmeter contact open and closed (e.g. fig. contact open then contact closed)	   
7	Circulator or motor-driven valve individual unit on/off. (e.g. fig. circulator on then circulator off)	   
8	Maximum ionization current (range from 0 to 99) at first attempt. E.g. fig. Maximum ionization current value on display 80.	 
9	Hours worked by unit (from 0 to 9999 hours) E.g. fig. 8050 hours: first thousands and hundreds then tens and units will appear in succession and coupled on the display	    

1.11.5 Installer programming mode

The installer parameters can be changed by entering the password (22).

The installer level password makes it possible to view and change the user and installer parameters.

Procedure for accessing the programming mode:

POS.	PROCEDURE	DISPLAY
1	Manifold delivery temperature T1 (e.g. T1 = 80°C)	 
2	Press “Set/esc” and “OK” . After 5s, the second and third digits will flash	 
3	Use  and  to enter the second number of the password (the right digit). E.g: password = X2	 
4	Press “OK” to save the second number of the password	 
5	Use  and  to enter the first number of the password (the central digit). E.g: password = 22	 
6	Press “OK” to confirm the password, if the password is incorrect, the card returns to the Display mode. If it is correct, the first parameter P06 is displayed	 
7	Press  and  to scroll the parameters enabled by the password. Press “Set/esc” to start to modify the parameters. Now P-XX and the respective value will be shown alternatively on the display.	
8	Press  and  to change the parameter value. Each time a button is pressed, the alternating display of the parameter and the respective value stops for 5 seconds and only the value is displayed.	
9	Press “OK” to save the new parameter value.	







To exit the installer programming mode, press the **“Set/esc”** button.

See the chapter "Parameter list" for a complete list of the parameters.

1.11.6 Test mode

In test mode it is possible to generate a high temperature heating demand at maximum power and at minimum power. All system fans must be activated. If the installer turns off the switch for some Slaves, the others, connected to the Master, must continue to operate.









Proceed as follows to enter Test mode from Display mode:

POS.	VISUALIZED VALUES	DISPLAY
1	Press "Set/esc" and  at the same time for 5 s. After 5 s select the maximum speed or the minimum speed with the  and  buttons. All system fans will operate at the selected speed. The first digit indicates the selected speed (H = maximum speed; L = minimum speed). The other two digits display the delivery temperature. E.g: T1 = 80°C.	 
2	Press "OK" to exit Test mode and return to Display mode.	

1.11.7 Error mode

The display starts to flash in case of a fault originating from any heating element.

Follow the procedure indicated for identifying the errors.

POS.	PROCEDURE	DISPLAY
1	The display starts to flash to indicate one or more errors.	
1.b	Press  : the address of the first unit will appear on the display, alternating with the first error code. Press  again to display the rest of the errors for this unit. The errors of the subsequent units that are not functioning will be displayed in succession, pressing the  button. By pressing the  button, the errors will be displayed in reverse order (E.g. unit 2 error code E05). If the errors originate from the Master card, they are displayed as unit 00 errors (U 00 + error code).	 
2	Press "Set/esc" to exit Error mode and return to Display mode.	

See the chapter "Fault list" for a complete list of the errors.

1.11.8 Permanent block

In the case of burners with a permanent block, the **"Reset"** button must be pressed to reset their operation.

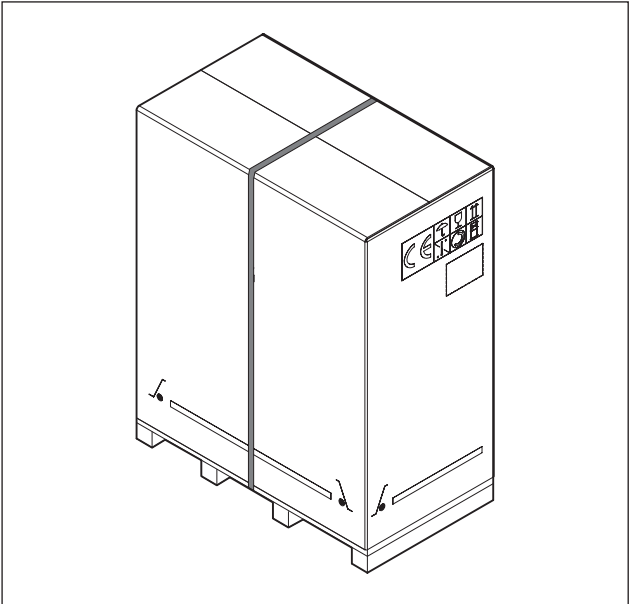
If the **"Reset"** button is pressed while in Display mode, all the Slave heating elements will be reset.

If the **"Reset"** button is pressed while displaying the error that caused the permanent block, only the heating element related to the block will be reset.

2 INSTALLATION

2.1 Unpacking the product

The **CondexaPRO Box AI 500** condensing system is supplied on a pallet, strapped and protected by cardboard packaging. Its condition and compliance with what was ordered must be checked immediately. The specific characteristics of the product are indicated on the outside: model, power, product code and serial number. If there is a discrepancy between what was ordered and what was received, immediately contact the local agent, warehouse or sales service.



2.2 Opening

Remove the straps (1) and the cardboard packaging (2).

- 1 Strap
- 2 Cardboard packaging
- 3 Pallet
- 4 Modular condensing system
- 5 Document envelope containing:
 - Instruction manual
 - Hydraulic test and warranty certificate
 - Barcode labels
- 6 Accessory envelope containing:
 - Natural gas to LPG transformation kit
 - Door key

The following is also supplied:
positioned on the base inside the modular system:

- fuel shut-off valve
- high temperature system connection kit

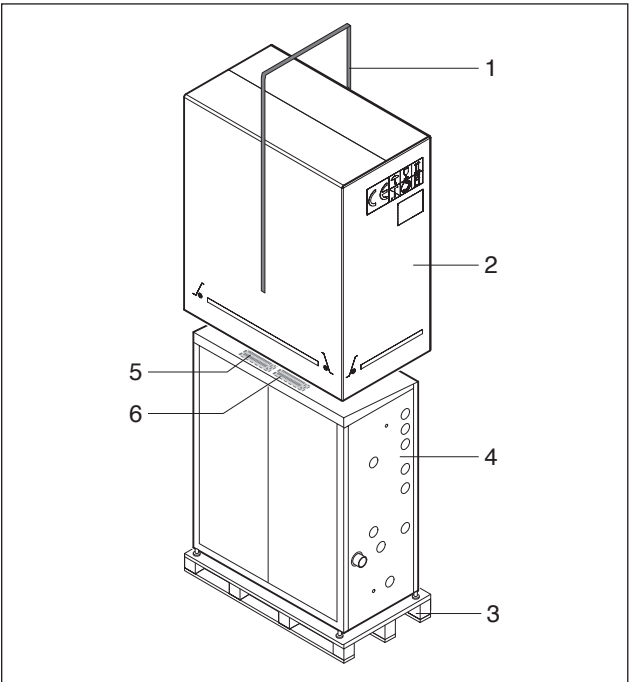
positioned inside the control panel:

- outdoor sensor.

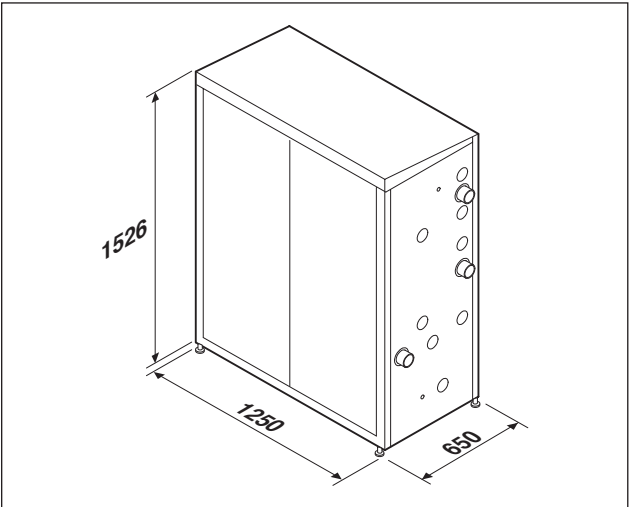
! The document envelope (5) must be kept in a safe place. Any copies must be requested from **Vokera**, who will send the new documentation within 45 days and who reserves the right to charge for the copies.



Do not dispose of packaging material into the environment, or leave it within the reach of children, since it can become a potential hazard. Dispose of packaging material in compliance with applicable legislation.



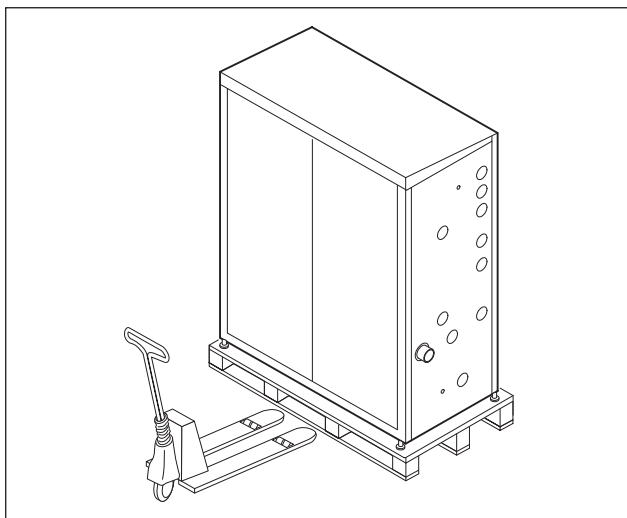
2.3 Overall dimensions and weights



DESCRIPTION	CondexaPRO Box AI 500		UM
	85 M P EXT	128 M P EXT	
Water drainage system weight	180	220	Kg

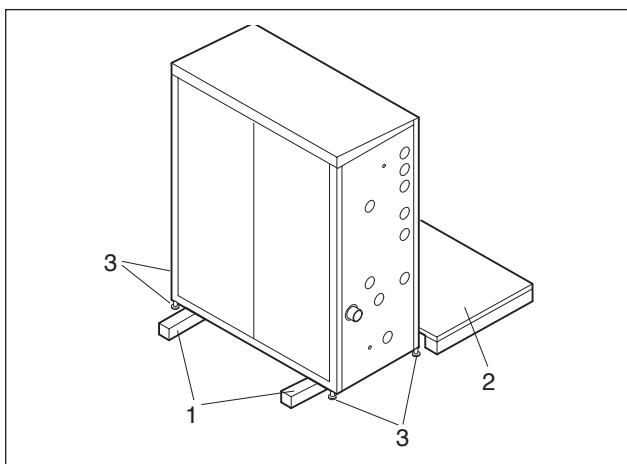
2.4 Handling

A transpallet or forklift must be used for handling.



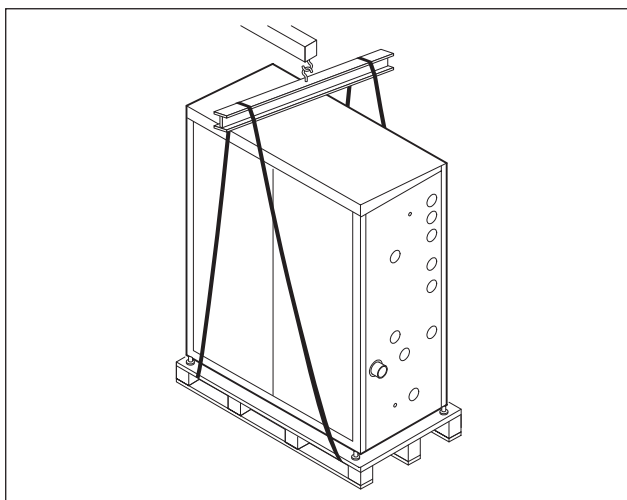
To make it easier to position the modular system in the room of installation:

- place two wooden boards (1) near the pallet (2)
- slide the modular system above the wooden boards
- adjust the feet (3) of the modular system until they rest on the ground
- slide the wooden boards out.



! The packaging material must be disposed of carefully and must not be abandoned, as it is a source of potential danger.

If it is necessary to hoist the system using a crane, it is advisable to sling it with elastic straps, as shown in the figure.



2.5 Installation premises

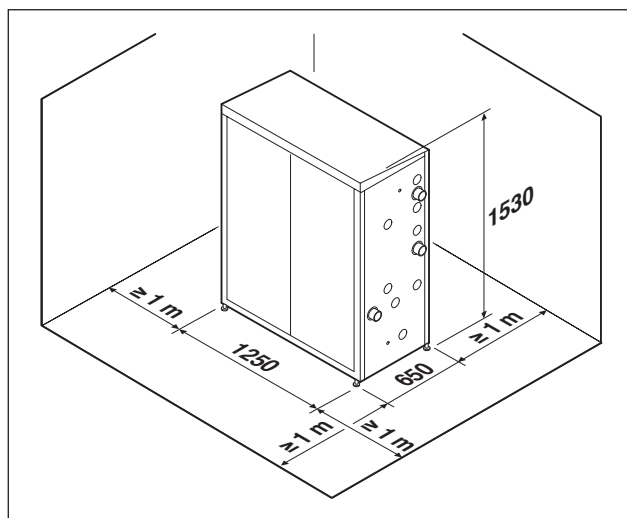
The **CondexaPRO Box AI 500** systems are designed to be installed outside. If installed inside, they are B23 category devices and must be installed in permanently ventilated rooms in compliance with the Technical Standard currently in force. In this latter case, a suitable system for collecting condensation and for releasing the flue gas must be provided (see the specific chapter "Flue gas evacuation for installations in a central heating station").



Take into consideration the space that is required in order to access the safety and control devices and to perform the maintenance operations. If possible, maintain a distance of approx. 1 metre between the rear panel and the wall. Note that the front doors can be removed easily.



Check that the electrical degree of protection of the modular system is suitable for the characteristics of the installation location.



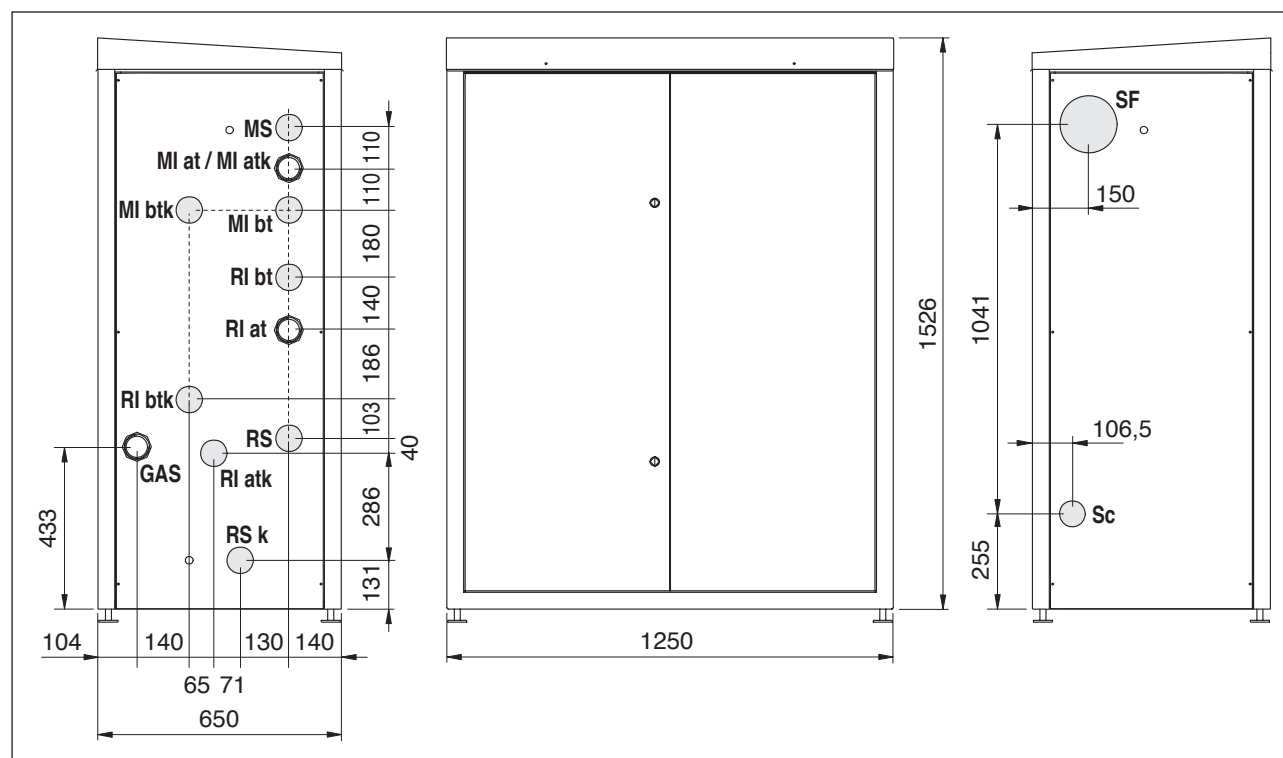
2.6 Installation in older systems and systems requiring modernisation

If the system is being installed in an old or refurbished system, check that:

- If installing in a central heating plant, the flue is suitable for the condensing equipment, at the temperatures of the products of combustion, calculated and built according to standard. It is as straight as possible, air-tight, isolated and not have obstructions or constrictions
- The flue has a connection for condensation evacuation
- The electrical system has been implemented by qualified personnel in compliance with the specific standards
- The flow rate, head and flow direction of the circulation pumps is appropriate
- The gas supply line and tank (if installed) are implemented according to the specific standards
- The expansion tanks ensure total absorption of the fluid expansion in the system
- The system has been cleaned of sludge and deposits.

2.7 Hydraulic connections

The **CondexaPRO Box AI 500** condensing systems are designed and built to be installed in hot water heating systems. They are used only for this purpose and any other erroneous or unreasonable application is prohibited. Water fittings have the following specifications:



DESCRIPTION	CondexaPRO Box AI 500	
	85-128 M P EXT	
MI at High temperature system delivery line (*)	2" (M)	Ø - DN
RI at High temperature system return line (*)	2" (M)	Ø - DN
MI bt Low temperature system delivery line	2" (M)	Ø - DN
RI bt Low temperature system return line	2" (M)	Ø - DN
MS Domestic hot water delivery line	2" (M)	Ø - DN
RS Domestic hot water return line	2" (M)	Ø - DN
MI btk Low temperature system delivery line (distribution kit) (***)	2" (M)	Ø - DN
RI btk Low temperature system return line (distribution kit) (***)	2" (M)	Ø - DN
RI atk High temperature system return line (distribution kit) (***)	2" (M)	Ø - DN
RS k Domestic hot water return line (distribution kit) (***)	2" (M)	Ø - DN
GAS Gas inlet (**)	2" (M)	Ø - DN
SF Socketed flue gas outlet	125	Ø mm
Sc Socketed condensate outlet	50	Ø mm

(*) Outlets provided once the system connection kit is installed (supplied).

(**) Inlet provided once the fuel shut-off valve is installed (V) (supplied).

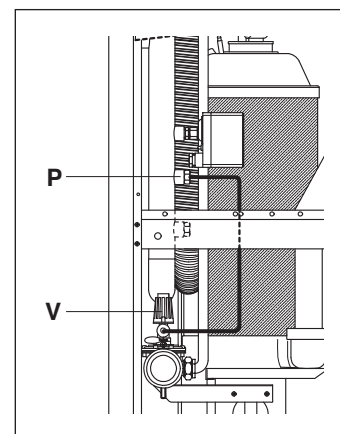
(***) With accessory kits installed.

⚠ Once the fuel shut-off valve is installed, (V) insert the probe in the pit (P), second from the bottom, located in the back on the delivery manifold, and block it by tightening the specific screw.

To make it easier to position the modular system in the area of installation, refer to the "Handling" paragraph.

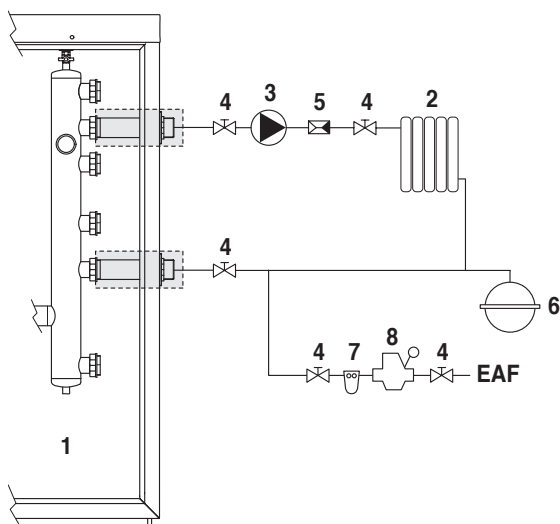
Adjust the feet of the cabinet if necessary in order to level them, making it easier to open and close the doors.

⚠ Provide the system filling, draining and safety components, expansion tank, etc.

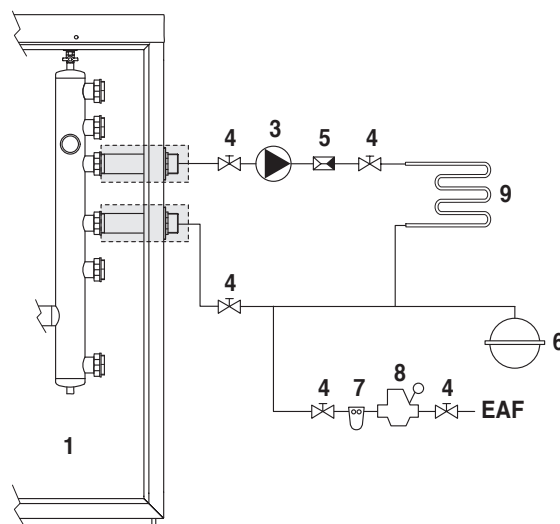


Schematic diagram with **FACTORY** configuration

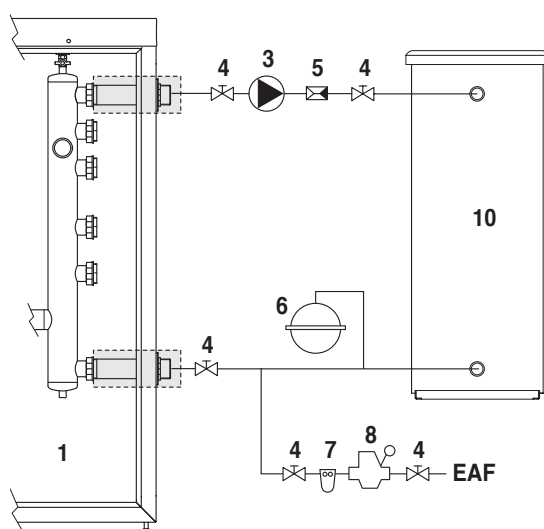
Based on the type of system to be connected, identify the connections to be used on the hydraulic separator, located in the machine.



Position for system connection **HIGH TEMPERATURE**



Position for system connection **LOW TEMPERATURE**



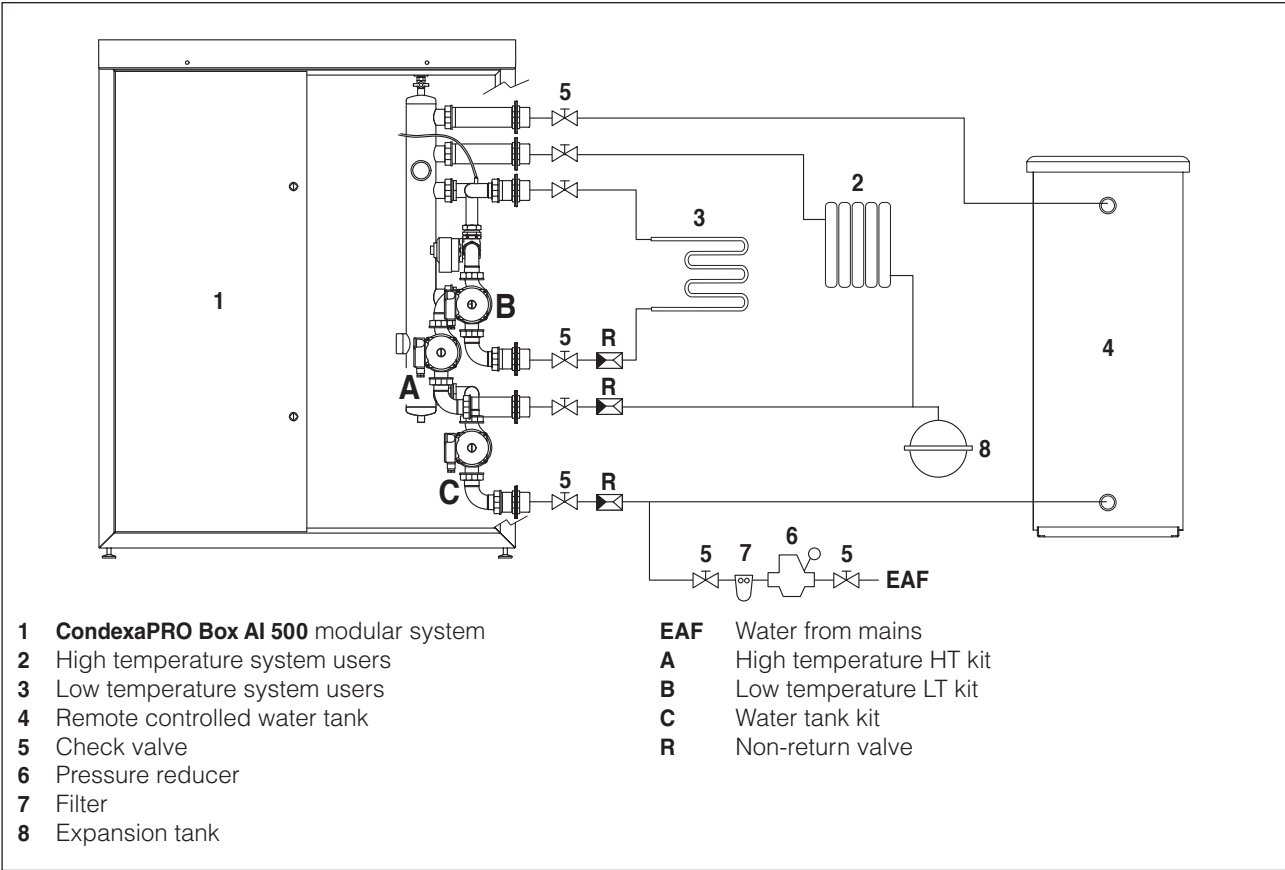
Position for system connection **DOMESTIC HOT WATER**

- 1** CondexaPRO Box AI 500 modular system
- 2** High temperature system users
- 3** Central heating system pump
- 4** Check valve
- 5** Non-return valve
- 6** Expansion tank
- 7** Filter
- 8** Pressure reducer
- 9** Low temperature system users
- 10** Remote controlled water tank
- EAF** Water from mains

⚠ The hydraulic separator does not cause a loss of load, therefore select the circulator (3) based only on the loss of load from the system.

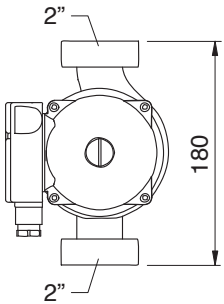
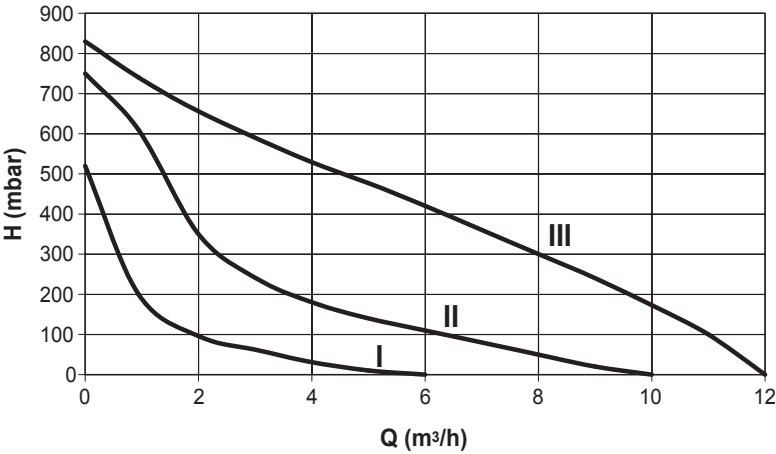
⚠ The circulators located in the modular system provide circulation only in the primary circuit, and are sized to work with a maximum ΔT between the delivery and return lines of 18°C. This value can be increased by moving the circulator selector to the first speed.

Schematic diagram with the ACCESSORIES KIT installed



- ⚠ When installing the distribution kits (A, B or C), supplied as an accessory, check that the characteristics of the circulators and the mixing valves for the low temperature system are suitable for the system (see the characteristic curves below).
- ⚠ Distribution kits are equipped with shut-off valves. These must be installed in appropriate places on the installation.

Technical data for the circulator in the distribution kit



2.8 Flue gas evacuation for installations in a central heating plant

When constructing evacuation lines for installations in a central heating plant, materials must be used that are resistant to products of combustion (temperature between 40 °C and 100 °C, relative humidity also above 100%), in class W1 according to UNI EN 1443, typically stainless steel or plastic materials. It is also necessary to guarantee the tightness of the entire evacuation line with regard to the permeability of condensed steam and gas pursuant to the current regulation (UNI EN 1443).

The connection sections between the chimney and the boiler must have a minimum slope of 3° towards the boiler so that any condensate that forms in this line section can be evacuated using a suitable exhaust device.

The **CondexaPRO Box AI 500** modular condensing systems have been approved complete with a flue gas evacuation line in self-extinguishing PP or suitable materials based on EN 677 and correlated standards.

The flue gas exhaust system foresees the use of pipes with the diameters indicated in the table.

All of the indicated diameters refer to lines in self-extinguishing polypropylene (class B1), implemented with pipes with socketed connections or equivalent lines.

The maximum equivalent length of the flue gas evacuation lines is indicated in the table. Each modular system is provided with 2 female socketed connections Ø 160 mm for the exhaust of combustion products to the right and to the left.

Maximum equivalent length (m)	Loss of load (m)		
	90° bend	45° bend	"T" union
55	5	1,2	4

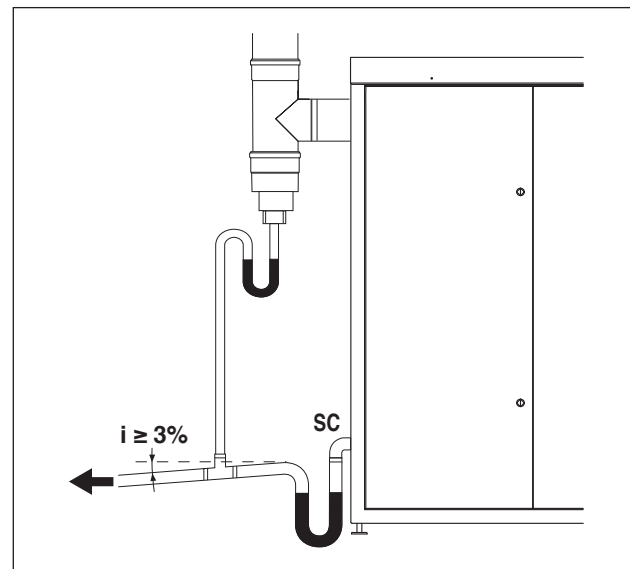
- ⚠ The flue must be sized according to the current standard UNI 7129 and be as straight as possible without obstructions or constrictions.
- ⚠ A steam trap is mandatory for flue gas lines longer than 3 metres.
- ⚠ Make sure that there is a minimum slope of 3° in the horizontal sections of the flue gas manifold to avoid the accumulation of condensation.
- ⚠ In the event of installation with air intake from the premises (both in the heating unit and externally) avoid obstructing the passage of air under the metal cupboard.

2.9 Condensate evacuation

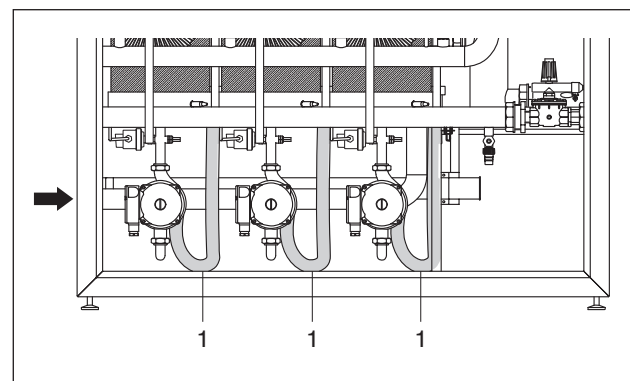
CondexaPRO Box AI 500 condensation systems produce a condensate flow depending on the operating conditions. The maximum hourly flow of condensation produced is indicated for every model in the technical data table. The condensate outlet system must be sized for that value and the cross section may not be smaller in any section than the dimension of the connection to the condensate outlet manifold (SC).

The condensate outlet manifold is supplied already installed. Therefore it is only necessary to connect the outlet (SC) coming from the modular system to the drainage system.

- ⚠ Always keep the inclination angle "i" greater than 3% and the diameter of the condensate outlet pipe always greater than the union on the modular system.



- ⚠ The connection to the drainage system must be made according to current laws in compliance with any local regulations.
- ⚠ Fill the water pipes (1) for connecting to the condensate outlet manifold in order to avoid products of combustion from entering the environment during the first minutes of modular system ignition.



⚠ If installing in a central heating plant, it is recommended to direct both the products deriving from the boiler condensate outlet as well as the condensate deriving from the flue gas manifold to the same exhaust outlet.

⚠ The boiler base must be horizontal and flat in the area of the support frame to prevent problems with condensate evacuation.

⚠ Any condensate neutralisation devices can be connected after the siphon. For the calculation of the duration of the neutralisation load, the amount of neutraliser consumption must be evaluated after one year of operation. The total duration of the load can be extrapolated from this information.

⚠ Pay particular attention to fixing the condensate evacuation pipe from the siphon located on the flue gas exhaust manifold and from the condensate outlet manifold.

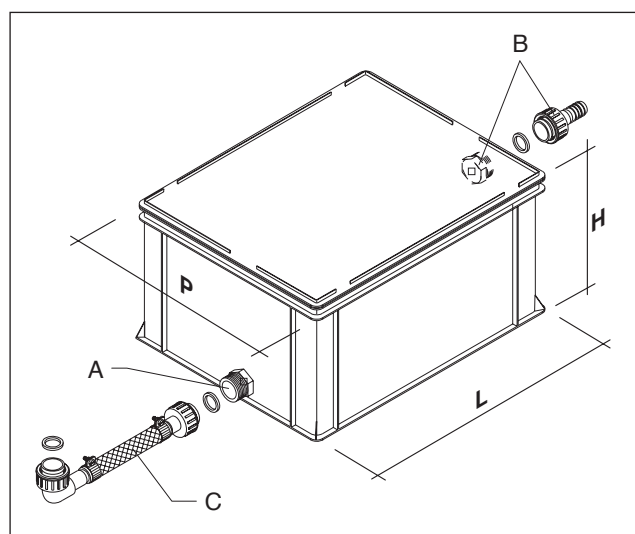
2.10 Condensate neutraliser

The N2 and HN2 neutralisation kits are available for condensate neutralisation.

N2 TYPE NEUTRALISATION KIT

The N2 TYPE neutralisation units were designed for systems equipped with the central heating plant condensate outlet trap located lower than the boiler condensate outlet. This neutralisation kits does not require electric connections.

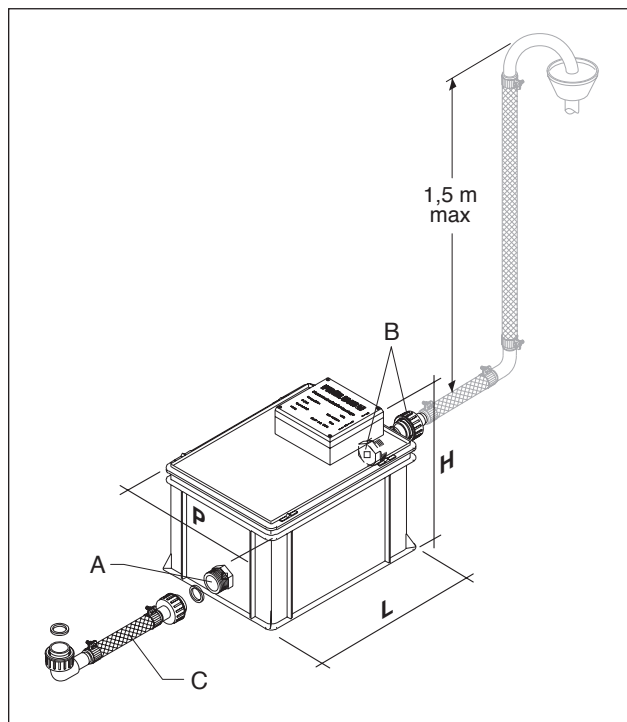
Description	Sizes	
L - Width	400	mm
H - Height	220	mm
P - Depth	300	mm



HN2 TYPE NEUTRALISATION KIT

The HN2 TYPE neutralisation units were designed for systems equipped with the central heating plant condensate outlet trap located higher than the boiler condensate outlet. This neutralisation kits does require electric connections.

Description	Sizes	
L - Width	400	mm
H - Height	220	mm
P - Depth	300	mm
Quantity of granulate	25	kg

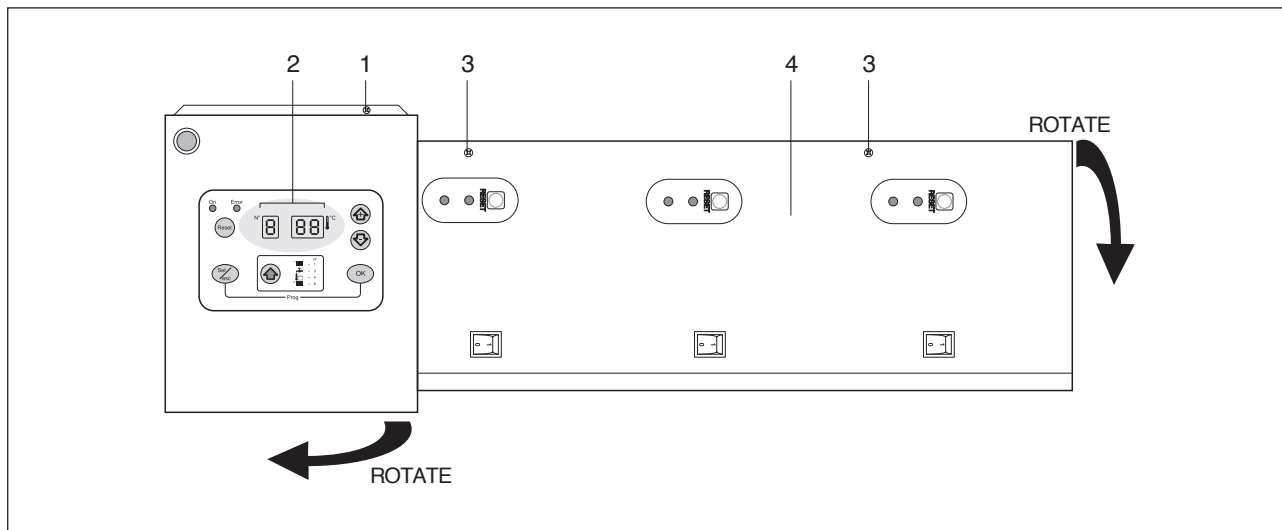


Maintenance

Neutralisation device maintenance must be performed at regular intervals and as required (minimum once per year). The requirement for maintenance depends on the system characteristics. For this purpose, the filling level of the dolomitic granules must be checked. The minimum filling level is equal to 15 cm, starting from the upper edge of the box. The first filling of neutralisation product is sufficient at least for one heating season in the case of maximum formulation of condensate.

The operation can be checked easily using the pH indicator cards available commercially. They can be purchased from any pharmacy or store selling chemical products. The condensate that exits must have a pH value between 6.5 and 9. If any deposits are found on the surface of the neutralisation device during maintenance, it is recommended to replace the granulate.

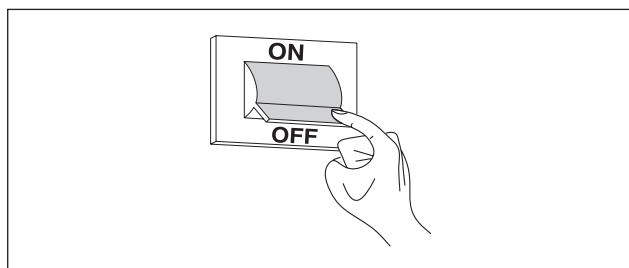
2.11 Electrical connections



CondexaPRO Box AI 500 systems leave the factory completely wired and the only connections required are the electric power supply cable, the room thermostats, the outdoor sensor and the user circulators, using the dedicated terminals.

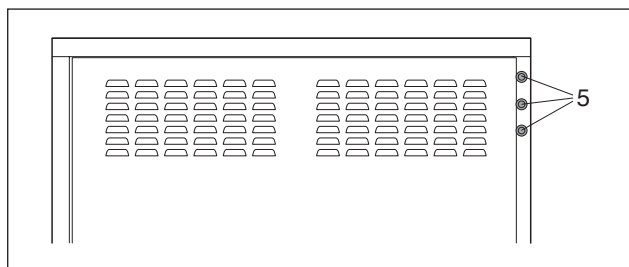
Proceed as follows:

- switch the boiler OFF at the mains power switch

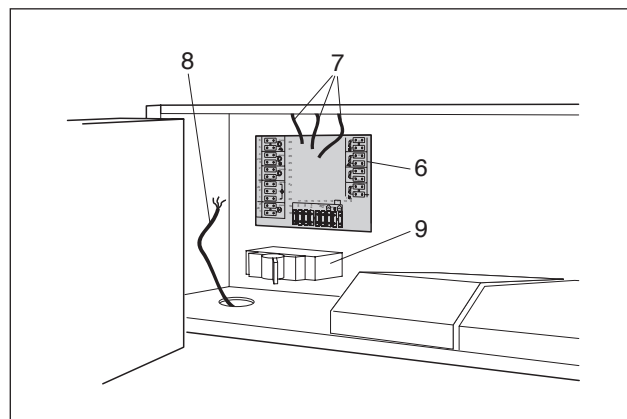


- open the two front doors in the casing
- loosen the screw (1) and turn the main control panel (2)
- loosen the screws (3), turn the instrument panel (4). Insider, there is the low temperature delivery/boiler sensor and the outdoor sensor (to be connected).

identify the cable glands (5) located on the rear part of the modular system and use them to pass the pump, sensor and electric power supply cables inside the modular system

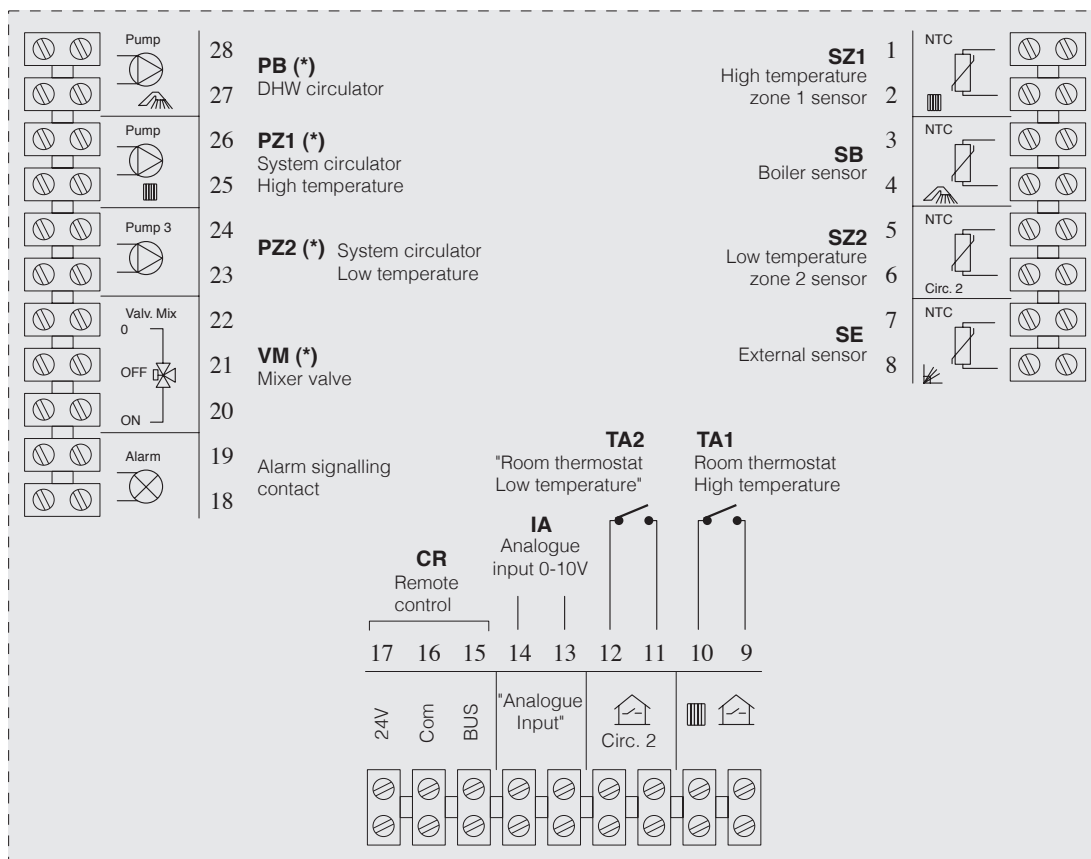


- Identify the terminal board (6), located inside the electric panel, and direct the pump and sensor cables (7) towards it through the holes made in the panel casing. Make the connections as shown in the diagram on the following page, referring to the wiring diagrams.
- Provide a three-pole cable (8) to supply the 230V~50Hz line, direct it through the hole made in the casing of the electric panel and connect it to the switch (9) as indicated on the wiring diagrams.



! If coupling multiple modular systems with a cascade connection, a power supply cable must be provided for each modular system.

TERMINAL BOARD INSIDE THE CONTROL PANEL



(*) 230V~50Hz



The following is mandatory:

- The use of an omnipolar magnetothermic switch, line disconnecting switch in compliance with CEI-EN standards (contact opening of at least 3 mm)
- Respect the connection L (line) - N (neutral). Keep the earth conductor 2 cm longer than the power supply conductors
- Use cables with a section greater than or equal to 1.5 mm², complete with cable terminal caps
- Refer to the wiring diagrams in this manual for all electric operations
- Connect the equipment to an effective earthing system.



The circulators must be connected with the interposition of suitable contactors with manual emergency actuation.



It is prohibited to use gas and/or water pipes for the equipment's earth connection.



It is prohibited to pass the power supply and room thermostat cables near hot surfaces (delivery pipes). If contact is possible with parts that have temperatures above 50°C, use a suitable type of cable.

The manufacturer is not responsible for any damage caused by failure to earth connect the device and failure to comply with what is indicated in the wiring diagrams.

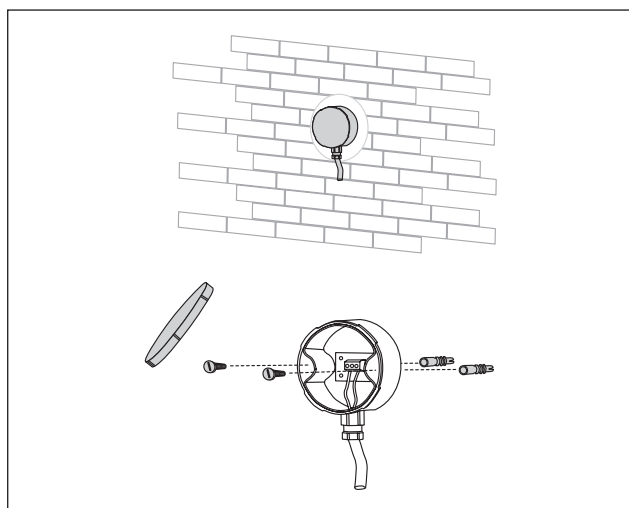
NOTE: for sensor positioning, see the "Sensor positioning" chapter.

2.12 Outdoor sensor installation

The correct positioning of the outdoor sensor is of fundamental importance for proper climate control operation. The sensor must be installed outside the building to be heated, at approx. 2/3 the height of the NORTH or NORTH WEST façade and far from flues, doors, windows and sunny areas.

Fastening the outdoor sensor to the wall

- Unscrew the sensor protection box cover, turning it anticlockwise to access the terminal board and fastening holes
- Trace the fastening points using the box as a template
- Remove the box and drill the holes for the 5x25 expansion plugs
- Fasten the box to the wall, using the two supplied dowels
- unscrew the cable gland nut, insert a bipolar cable (with a section between 0.5 to 1mm², [not included in the supply]) to connect the sensor to terminals 7 and 8 (see diagram in the "Electric connections" chapter)
- connect the two cable wires to the terminal board without identifying the polarities
- fully tighten the cable gland nut and close the protection box cover.



⚠ The sensor must be positioned on a smooth wall section. If there are exposed bricks or irregular walls, an area with a smooth contact must be prepared.

⚠ The maximum length of the connection between the outdoor sensor and the control panel is 50 m. In the case of connections with a cable length that exceeds 50 m, check compliance of the value read on the card with a real measurement and adjust parameter 39 to make any necessary correction.

⚠ The connection cable between the outdoor sensor and the control panel must not have couplings. If these are necessary, they must be watertight and suitably protected.

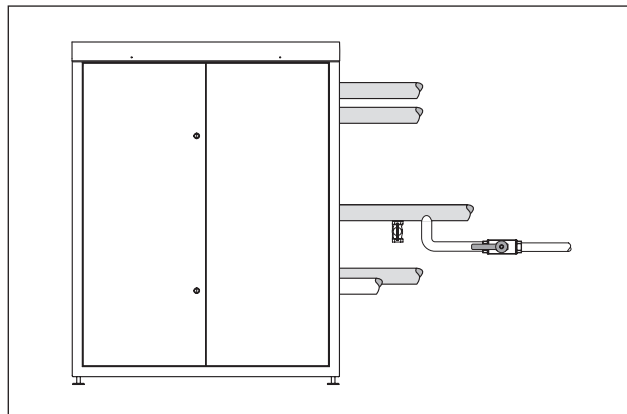
⚠ Any channelisation of the connection cable must be separated by live cables (230Vac).

⚠ If the outdoor sensor is not connected, set parameters 14 and 22 to "0".

See the correspondence table in the chapter "Hydraulic circuit and probe positioning".

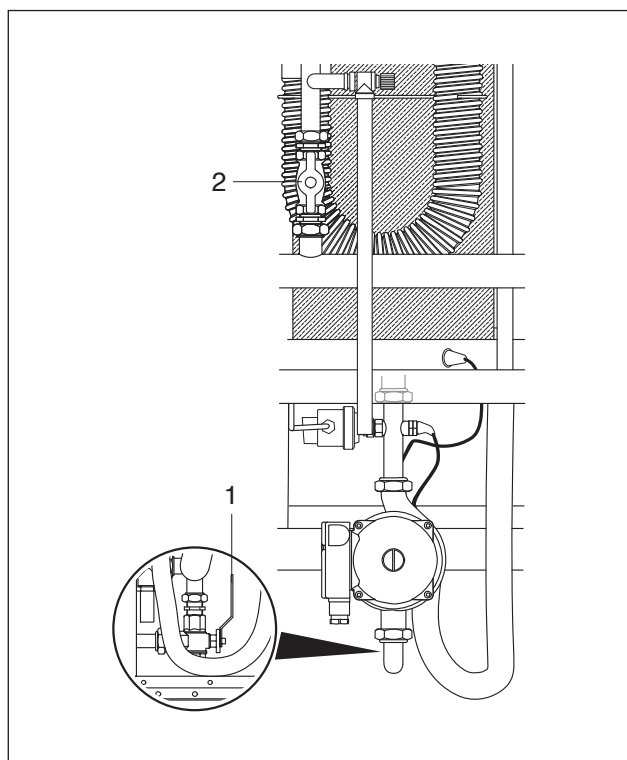
2.13 System filling and emptying

The **CondexaPRO Box AI 500** filling system is not equipped with a filling tap, which must be installed on the system return.

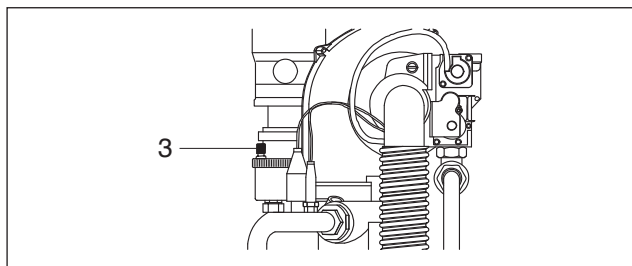


FILLING

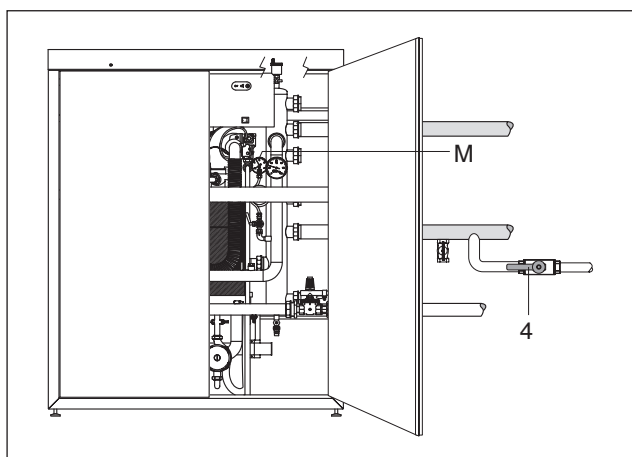
- Check that the 3-way valve (1) and the delivery cock (2) for all heating elements are open



- Open the automatic bleed valve caps (3) on each heating element by two or three turns



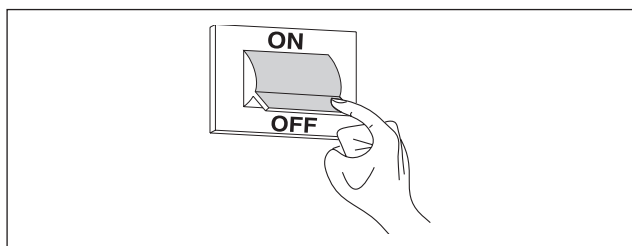
- Open the filling tap (4), provided on the system, until the pressure indicated on the pressure gauge (M) is **1.5 bar**
- Close the filling tap (4).



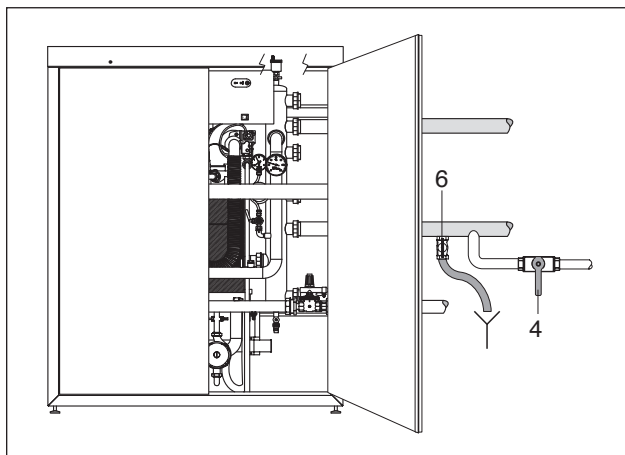
! Deaeration of the **CondexaPRO Box AI 500** modular system takes place automatically through the automatic bleed valves located at the top of every heating element. Check that the valve cap is open.

EMPTYING

Before emptying, disconnect the electric power supply by switching the main system switch to "off".



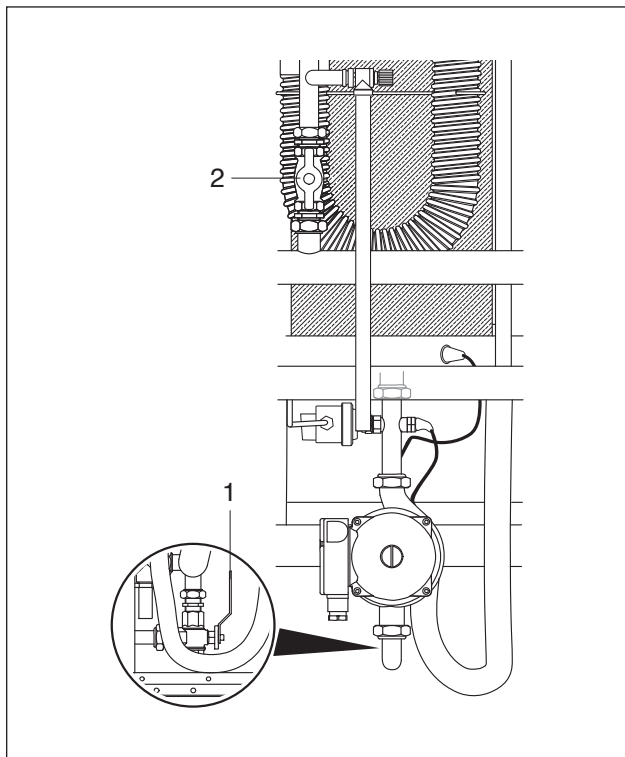
Make sure that the filling tap (4), installed on the hydraulic system, is closed



EMPTYING THE HEATING ELEMENT

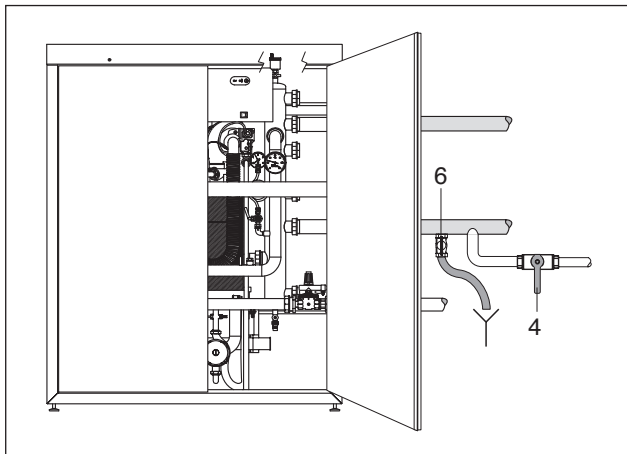
- Close the thermal element's delivery cock (2)
- Connect a plastic pipe to the 3-way valve (1) and position the lever downwards

! Before opening the 3-way valve (1) protect the electric devices located below from any escaping water



SYSTEM EMPTYING

- Connect a plastic pipe to the drain tap (6) located on the system return line
- Connect a plastic pipe to the 3-way valve (1) of every heating element
- Open the delivery cock (2)
- Open the drain cock (6) and the 3-way valves (1).



- the system expansion tank preload is sufficient
- the electric connections have been made correctly

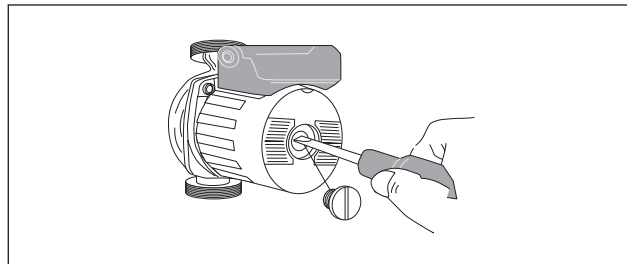


It is mandatory to connect the circulators using contactors with manual emergency actuation.

- make sure that the bleed valve cap(s) have been unscrewed
- the circulators can rotate freely: unscrew the inspection screw and use a flat screwdriver to check that the main shaft moves without obstructions

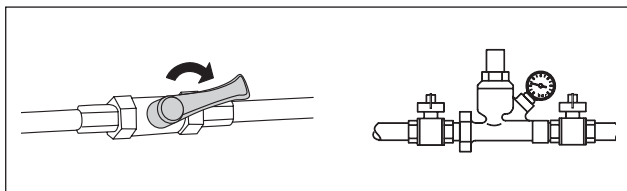


Before loosening or removing the circulator cap, protect the electric devices located underneath from any water that exits.

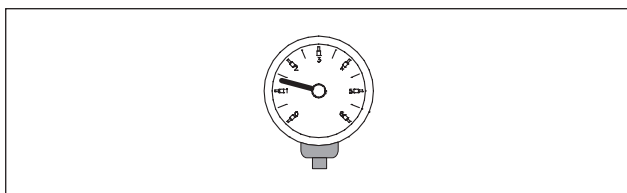
**2.14 Preparing for initial startup**

Before igniting the **CondexaPRO Box AI 500** modular system and performing a functional check, it is important to first check that:

- the heating system shut-off and gas taps are open
- the type of gas and the supply pressure comply with the features of the modular system



- the hydraulic circuit pressure, when cold, is approx. **1.5 bar** and the circuit has been deaerated

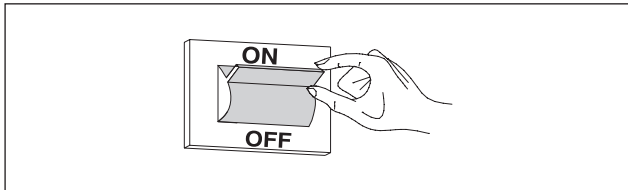


- the combustion product evacuation lines have been suitably implemented.

3 COMMISSIONING AND MAINTENANCE

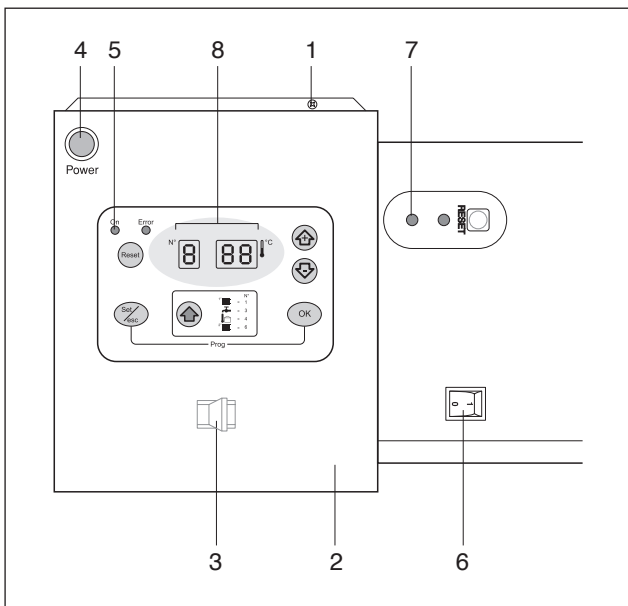
3.1 Initial startup

- Turn the main system switch "on"

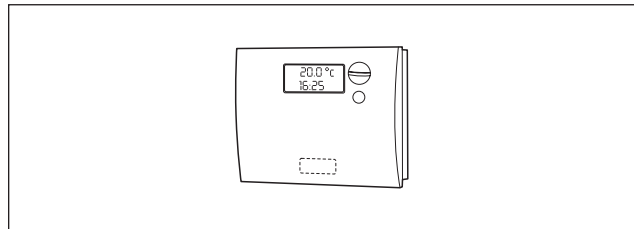


- loosen the screw (1), turn the main control panel (2) and access the main switch of the modular system (3), turning it to "on". The green indicator lights (4) and (5) will turn on
- turn the switches (6) for each heating element to "on"
- the green SLAVE electric power supply indicator light (7) for every heating element will flash. The system will perform a self-diagnostics cycle, after which it will switch to DISPLAY mode
- the display (8) shows the system status and the temperature measured by the "high temperature" circuit sensor (see the "Display mode" chapter)

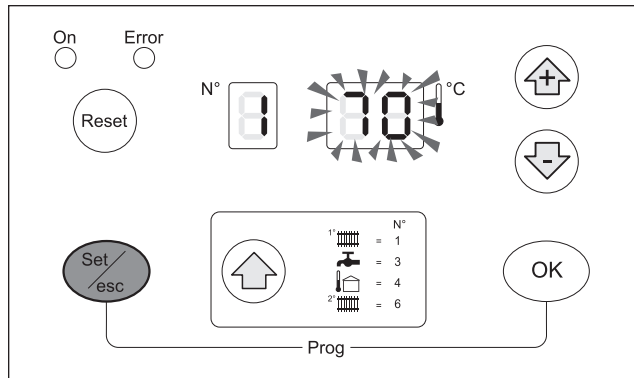
If there is a low temperature system, set parameter 34=1.



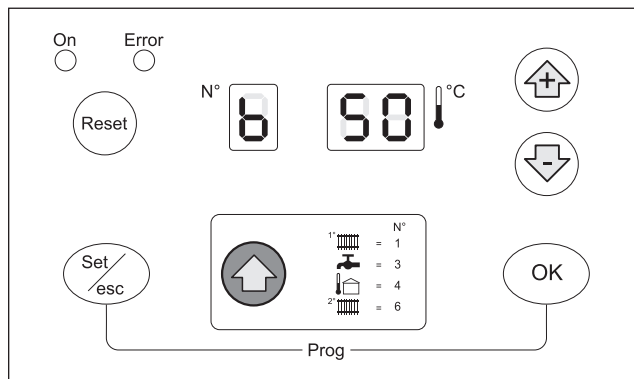
- Adjust the room thermostats for the high and low temperature zones to the required temperature (~20°C) or, if the systems are equipped with timer thermostats or a time programming unit, make sure it is on and adjusted (~20°C)



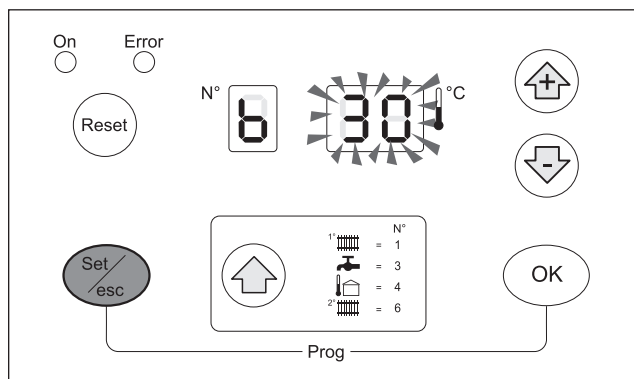
- press the \uparrow button: the manifold delivery temperature will be displayed, preceded by the symbol "1"
- press **"Set/esc"**: the relative setpoint is displayed and the two digits to the right will flash. To change this value press \uparrow or \downarrow . To confirm, press **"OK"**



- press the \uparrow button four times: the maximum temperature of the low temperature circuit will be displayed, preceded by the symbol "6"



- press **"Set/esc"**: the relative setpoint is displayed and the two digits to the right will flash. To change this value press \uparrow or \downarrow . To confirm, press **"OK"**



⚠ In the case of low temperature systems, select a temperature between 20°C and 45°C. By setting the "low temperature" type system, the maximum delivery temperature setting will be limited to 50°C (Par. 23=T_CH_Low_limit).

⚠ Changing the delivery temperature involves changing the climatic curve (see the "Heat control setting"). This change may only be made by Technical Assistance Centre.

If the system is connected to a boiler, set parameter 6 (pre-set to 0=no DHW service). To do so, access the "Installer programming" mode and set parameter 6 to:

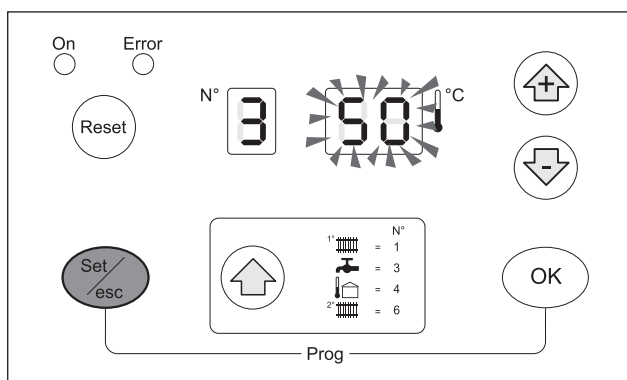
- 2 = for a boiler with a sensor
- 6 = for a boiler with a thermostat.

Also set parameter 9 (DHW_Priority) to 2 to have absolute priority.

If the boiler is equipped with an NTC sensor, the required temperature can be set from the display between 10°C and 50°C.

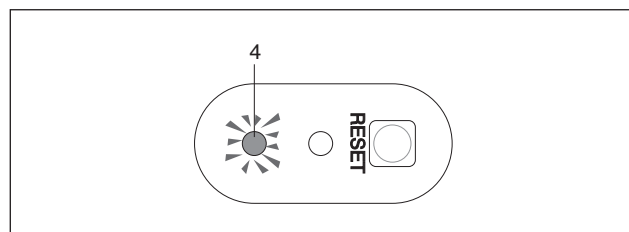
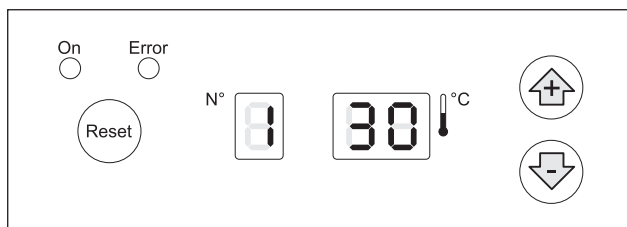
If the boiler is equipped with a thermostat, the required temperature is set directly on the boiler, whereas parameter 3 must be left at 50°C.

- Press the button two times: the domestic hot water temperature will be displayed, preceded by the symbol "N°"
- press "**Set/esc**": the relative setpoint is displayed and the two digits to the right will flash. To change this value press or . To confirm, press "**OK**".



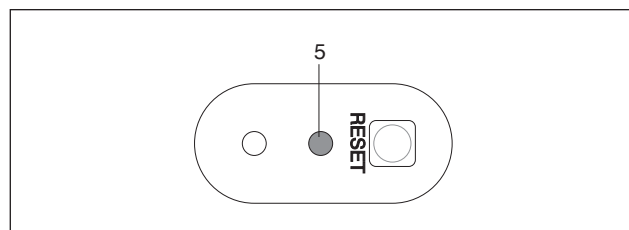
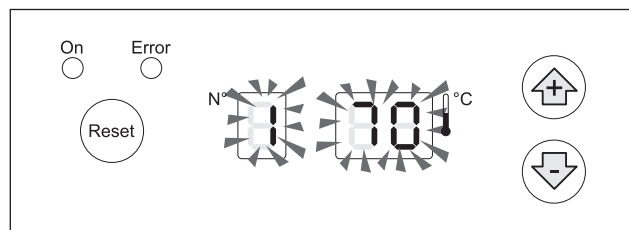
The system will turn on in DHW mode until the demand is satisfied.

When the modular system is in stand-by, the Master unit display will be in DISPLAY mode and the three digits will be "1" followed by the delivery temperature. The green LED (4) will flash.



Refer to the "DISPLAY mode" chapter for more information about the system display types.

If there are any ignition or operating faults in any heating element, the control panel display will start to flash and the red LED (5) will turn on.



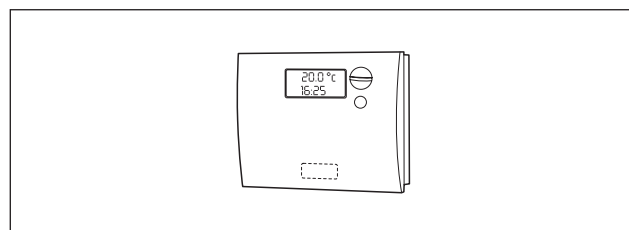
There are two types of errors:

- Type A errors, which can only be turned off by pressing the RESET button
- Type E errors, which turn off when the cause that determined them has disappeared (see the "ERROR mode" chapter and the "Fault code" chapter).

3.2 Checks during and after initial start-up

After start-up, check that the **CondexaPRO Box AI 500** system is carrying out the following correctly:

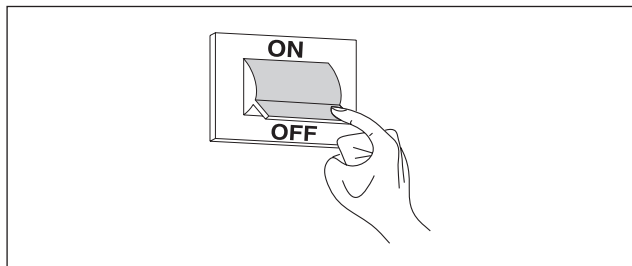
- the start-up and subsequent shut-off procedures, closing the zone thermostat contacts



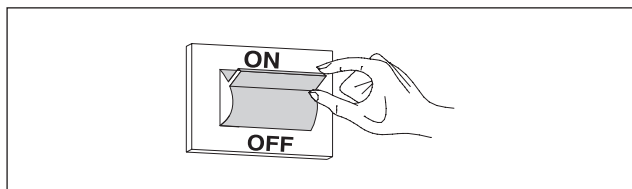
- display of the DHW temperature (only with a boiler installed) and the heating temperature by pressing the button two times.

If a boiler is installed, check that parameter "6" is set correctly (2 = boiler with sensor; 6 = boiler with thermostat) and that operation is correct by opening the hot water tap.

Check that the modular system stops completely when turning the main system switch to "off".



Electrically power the modular system by turning the main system switch and the main device switch to "on".

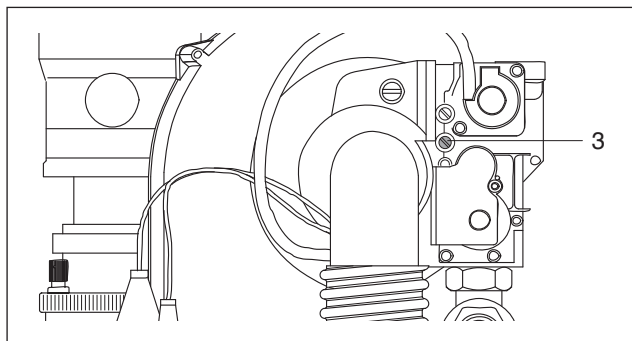


After a few minutes of continuous operation with demand from the room thermostat, the binders and manufacturing residuals will have evaporated and the following can be performed:

- supply gas pressure check
- combustion check.

SUPPLY GAS PRESSURE CHECK

- Turn the main system switch "off"
- open the two front doors in the casing
- unscrew the pressure tapping point screw (3) located upstream of the gas valve by two turns and connect a pressure gauge there.

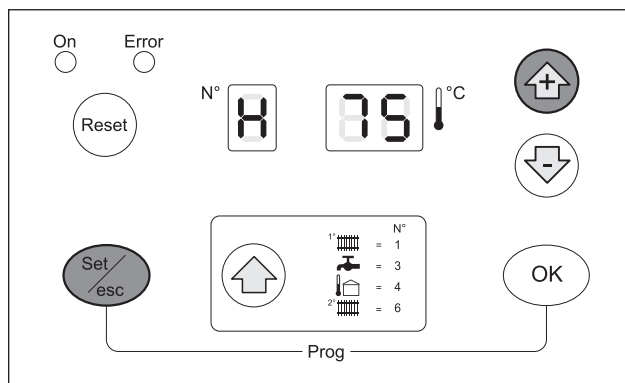


- electrically power the system by turning the main system switch and the main device switch to "on".

In TEST mode it is possible to generate a high temperature heating demand at maximum power.

Proceed as follows:

- press the "Set/esc" and  buttons at the same time for 5 seconds



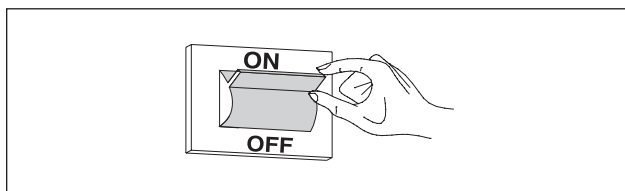
- generate the heat demand using the room thermostat. The system will operate at maximum power, indicating "H" on the display followed by the delivery temperature (flue cleaning function)
- with the burner ignited at maximum power, check that the gas pressure is the nominal supply pressure indicated in the table

DESCRIPTION	G20	G30	G31	
Wobbe index	45,7	80,6	70,7	MJ/m ³
Nominal supply pressure	20	28-30	37	mbar

- stop the heat demand
- press "OK" to exit TEST mode
- disconnect the pressure gauge and tighten the pressure tapping point (3) upstream of the gas valve.

COMBUSTION CHECK

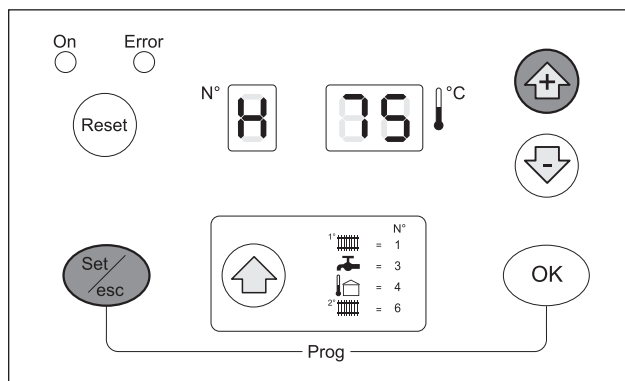
electrically power the system by turning the main system switch and the main device switch to "on".



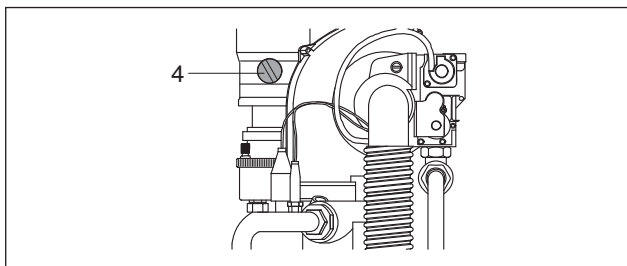
In TEST mode it is possible to generate a high temperature heating demand at maximum power.

Proceed as follows:

- press the "Set/esc" and  buttons at the same time for 5 seconds



- generate the heat demand using the room thermostat. The system will operate at maximum power, indicating "H" on the display followed by the delivery temperature (flue cleaning function)
- combustion can be checked by unscrewing the cap (4) and inserting the analyser sensor in the foreseen position



- once the check is complete, stop the flue cleaning function by pressing "**Set/esc**"
- stop the heat demand
- remove the analyser sensor and carefully retighten the cap (4).

FAN SPEED

The fan speed is controlled automatically based on the gas type and the length of the flue gas exhaust line (L).

This information is managed by parameter 36.

To make the change:

- access "INSTALLER PROGRAMMING mode" following the procedure described in the "User interface" chapter and set parameter 36 to:
 - 01 = natural gas and L<15 m
 - 02 = natural gas and L>15 m
 - 03 = LPG and L<15 m
 - 04 = LPG and L>15 m.

The **CondexaPRO Box AI 500** systems are supplied for operation with G20 (natural gas), with a flue gas exhaust line with L<15m (parameter 36=01).




All checks must be performed by Technical Assistance Centre.

3.3 Adjusting the functional parameters



The heating functions can be set for the high temperature, low temperature and DHW circuits based on the system requirements by setting the functional parameters.

The first three parameters can be accessed on the user level. The next three require a password ("22", see the "INSTALLER PROGRAMMING mode" chapter in the "User interface" chapter.

To access the user parameters, press the  button, and the following values will be displayed in order:

- manifold delivery temperature T1
- DHW temperature T3
- low temperature circuit delivery temperature T6.

To change the relative setpoints:

- press the "**Set/esc**" button: the relative value will appear, the two digits on the right will flash
- press  and  until obtaining the required value. Press "**OK**" to save the new value. The displayed value will stop flashing after 3 sec and will be operative.

A detailed description of all the parameters and the factory preset values can be found in the "Parameter list" chapter.

3.4 Setting the heating parameters

The following heating parameters can be set:

1 Setpoint T CH High

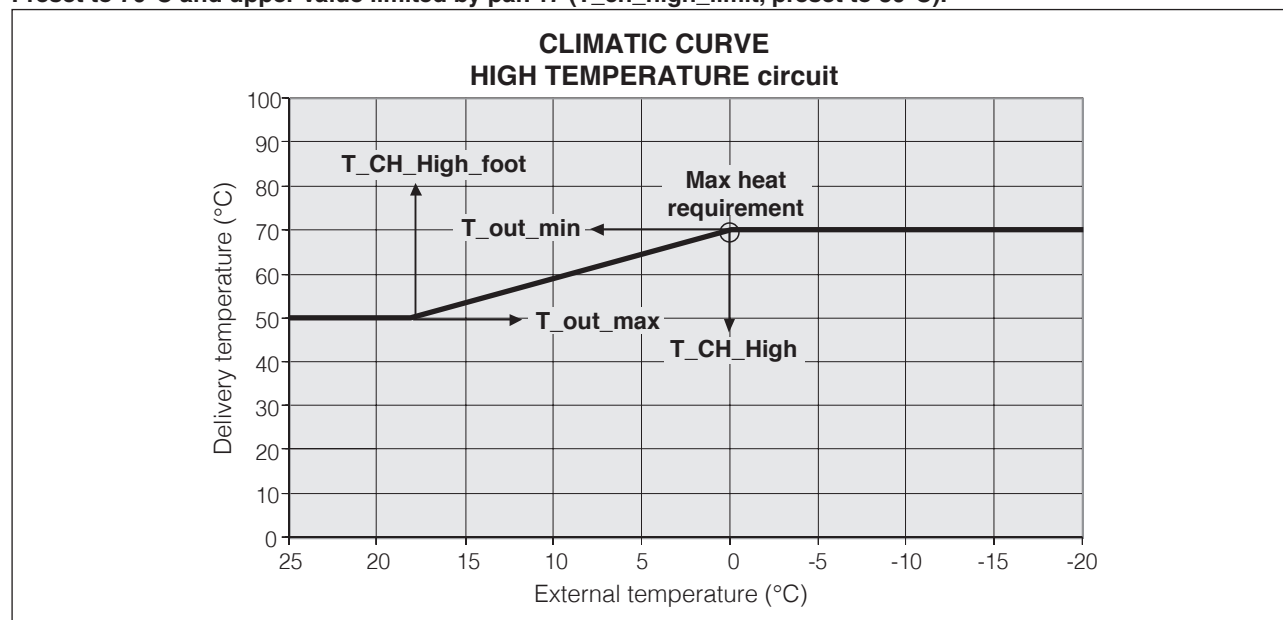
High temperature circuit setpoint (parameter 1)

If the "fixed point" operating mode is set (par. 14=CH_type_high=0), it is the target temperature.

If the "climatic control" operating mode is set (par. 14=1), it is the maximum target temperature with minimum outdoor temperature (T_{out_min} =par. 37, preset to 0°C).

parameter 18 ($T_{ch_high_foot}$, preset to 50°C) defines the minimum setpoint at maximum outdoor temperature (T_{out_max} =par. 38, preset to 18°C).

Preset to 70°C and upper value limited by par. 17 ($T_{ch_high_limit}$, preset to 80°C).



2 Setpoint T CH Low

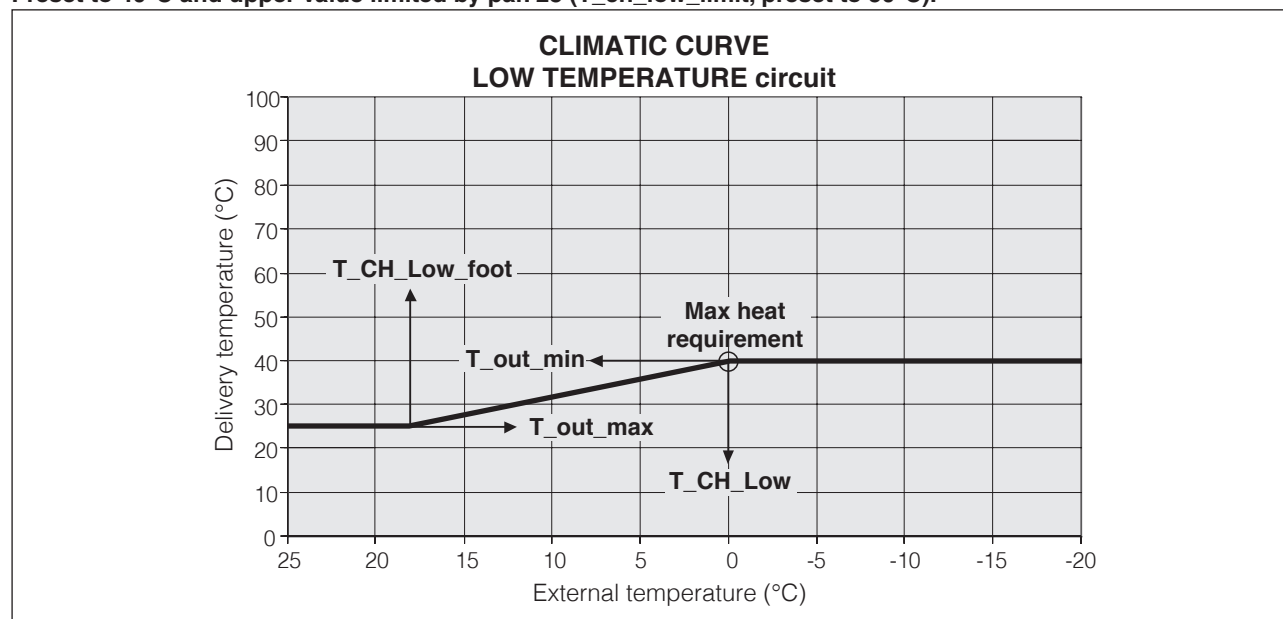
Low temperature circuit setpoint (parameter 3)

If the "fixed point" operating mode is set (par. 22=CH_type_low=0), it is the target temperature.

If the "climatic control" operating mode is set (par. 22=1), it is the maximum target temperature with minimum outdoor temperature (T_{out_min} =par. 37, preset to 0°C).

parameter 24 ($T_{ch_low_foot}$, preset to 25°C) defines the minimum setpoint at maximum outdoor temperature (T_{out_max} =par. 38, preset to 18°C).

Preset to 40°C and upper value limited by par. 23 ($T_{ch_low_limit}$, preset to 50°C).



Therefore, it is possible to work with a fixed point or set a climatic curve on every circuit.

3 CH Priority

Heating priority (parameter 16)

If set to 0, the system will work without heating priority with the high temperature and low temperature circuits served in parallel.

If set to 1, the demand from the low temperature circuit is ignored and the relative pump remains off. The low temperature circuit demand is only accepted when the high temperature circuit demand is inactive. Vice versa, if set to 2, the low temperature circuit has priority.

Preset to 0.

3.5 Setting the DHW parameters

The following DHW parameters can be set:

1 Setpoint DHW

DHW setpoint (parameter 2)

This is the production temperature for DHW.

The maximum limit is indicated by par. 8 (T_DHW_limit, pre-set to 60°C).

Preset to 50°C.

2 DHW Type

Boiler type (parameter 6)

0 = No DHW service

1 = Quick exchanger with sensor

2 = Boiler with sensor

6 = Boiler with thermostat

In the case of a boiler with a thermostat, if the input is a closed contact, the DHW demand is activated, if it is an open contact the demand stops.

Preset to 0.

3 DHW Priority

DHW priority (parameter 9)

0 = Shifting priority A

The purpose of shifting priority function A is that the system can also serve heating if the heating demand is low.

The system responds to the heating demand if:

$(\text{Setpoint_Ch} - 50^\circ\text{C}) < \text{Temp_collettore} < (\text{Setpoint_Ch} + 1^\circ\text{C})$

Setpoint_Ch = Setpoint of the high or low temperature circuit depending on demand.

1 = Shifting priority B

The purpose of shifting priority function B is that the system never stops the heating service for too much time.

The system responds to the heating demand if:

$(\text{Setpoint_Dhw} + \text{T_Tank_extra}) - 50^\circ\text{C} < \text{Temp_collettore} < (\text{Setpoint_Dhw} + \text{T_tank_extra}) + 1^\circ\text{C}$

T_tank_extra = Par. 10 = preset to 30°C.

2 = Absolute priority (only DHW service)

Preset to 0.

3.6 Heat control setting

1 Attenuation High

HIGH TEMPERATURE circuit attenuation function (parameter 21)

There are 2 cases:

- Fixed point operation Par. 14=0
- Operation with climatic control Par. 14=1.

FIXED POINT OPERATION, PAR. 14=0

With the high temperature circuit attenuation disabled, Par21=0 when the high temperature circuit thermostat is closed, the heating demand is activated. When opened, the system turns off.

The Master control unit activates the high temperature circuit pump PZ1 and the system pump PZ2 (if parameter P34=0).

On the Master control unit it is possible to set the high temperature circuit setpoint, Setpoint_T_CH_High = Par. 1, pre-set to 70°C and settable from 10°C to T_CH_high_limit=Par 17, which is in turn preset to 80°C. The setpoint used will be the one set with parameter 1.

The burner is on when:

Manifold temperature \leq Setpoint – ignition hysteresis.

Ignition hysteresis can be set, CH_High_hyst_on = Par. 19, preset to 7°C, can be set between 0 and 20°C.

The Master control unit converts the heat demand into power demand for each slave control unit.

The burners are off when:

Manifold temperature \geq Setpoint + shut-off hysteresis .

Shut-off hysteresis can be set (CH_High_Hyst_off=Par. 20, preset to 3, can be set between 0 and 20°C).

With the high temperature circuit attenuation parameter, Par. 21 \neq 0, the high temperature thermostat contact is ignored and a heat demand is present for the high temperature circuit when:

Manifold temperature \leq Setpoint – ignition hysteresis

The heat demand stops when:

Manifold temperature \geq Setpoint + shut-off hysteresis .

The setpoint in this case coincides with the value set for parameter 1 (Setpoint_t_ch_high) if the high temperature thermostat contact is closed, whereas it is calculated as the value set for parameter 1 less the attenuation (Setpoint_t_t_ch_high-Attenuation_high) if the contact is open.

OPERATION WITH CLIMATIC CONTROL, PAR. 14=1

If the high temperature circuit attenuation is equal to 0 , Attenuation_high=Par. 21=0, its behaviour is the same as the previous paragraph, with the exception that the setpoint is calculated based on the outdoor temperature.

If the outdoor temperature = Tout_min=Par. 37, preset to 0°C, then setpoint =setpoint_T_Ch_high.

If the outdoor temperature = Tout_max=Par. 38, preset to 18°C, then setpoint T_ch_high_ foot=Par. 18, preset to 50°C.

The setpoint is calculated linearly between the 2 outdoor temperature values.

Preset to 0.

2 Attenuation Low

LOW TEMPERATURE circuit attenuation function (parameter 25)

This paragraph is similar to the previous paragraph for the low temperature circuit.

There are 2 cases:

- Fixed point operation Par. 22=0
- Operation with climatic control Par. 22=1.

FIXED POINT OPERATION, PAR. 22=0

With low temperature circuit attenuation disabled, Par. 25=0 at the closure of the low temperature circuit thermostat, heating demand is activated. When opened, the system turns off.

The Master control unit activates the low temperature circuit pump if the parameter for the third pump is set to 1 (P34=1).

On the Master control unit, it is possible to set the low temperature circuit setpoint, Setpoint_T_CH_Low = Par. 3, preset to 40°C and can be set between 10°C and T_CH_low_limit=Par. 23, which in turn is preset to 50°C. The setpoint used will be the one set with parameter 3.

The burner is on when:

Manifold temperature \leq Setpoint – ignition hysteresis.

Ignition hysteresis can be set, CH_Low_hyst_on = Par. 26, preset to 5°C, can be set between 0 and 20°C.

The Master control unit converts the heat demand into power demand for each slave control unit.

The burners are off when:

Manifold temperature \geq Setpoint + shut-off hysteresis .

Shut-off hysteresis can be set (CH_Low_Hyst_off=Par. 27, preset to 3, can be set between 0 and 20°C).

With the low temperature circuit attenuation parameter, Par. 25 \neq 0, the low temperature thermostat contact is ignored and a heat demand is present for the low temperature circuit when:

Manifold temperature \leq Setpoint – ignition hysteresis

The heat demand stops when:

Manifold temperature \geq Setpoint + shut-off hysteresis .

The setpoint in this case coincides with the value set for parameter 3 (Setpoint_t_ch_low) if the low temperature thermostat contact is closed, whereas it is calculated as the value set for parameter 3 less the attenuation (Setpoint_t_ch_low-Attenuation_low) if the contact is open.

OPERATION WITH CLIMATIC CONTROL, PAR. 22=1

If the low temperature circuit attenuation is equal to 0 , Attenuation_low=Par. 25=0, its behaviour is the same as the previous paragraph, with the exception that the setpoint is calculated based on the outdoor temperature.

If the outdoor temperature = Tout_min=Par. 37, preset to 0°C, then setpoint =setpoint_T_Ch_low.

If the outdoor temperature = Tout_max=Par. 38, preset to 18°C, then setpoint T_ch_high_ foot=Par. 24, preset to 50°C.

The setpoint is calculated linearly between the 2 outdoor temperature values.

Preset to 0.

3 T out correct

Outdoor temperature correction (parameter 39)

Normally, the displayed value is the value read by the microcontroller plus or minus a correction value (T_visualizzata = T read by the sensor +/- correction).

The read value of the outdoor temperature can be corrected by varying the value of parameter 39, (the permitted limit for the correction is +/- 30 °C). In this phase, it is suggested to use a reference thermometer.

Preset to 0.

4 T4 frost protection

Antifreeze protection (parameter 35)

The electronic control unit has active antifreeze protection also in stand-by mode. The antifreeze protection has two levels, the first that activates the pump and the second that activates the pump and the burner.

If the manifold temperature \leq 5°C, the high temperature circuit pump and the system pump (third pump) are active or, with CH_type=1 and outdoor sensor connected, if the outdoor temperature \leq 3°C (par. 35) the high temperature pump and the system pump (third pump) are active

If after 10' the manifold temperature \leq 5°C a burner is on at maximum until the manifold temperature \geq 20°C.

If after 10' the manifold temperature \geq 5°C but, with CH_type=1 (Par. 14 or 22) and outdoor sensor connected, the outdoor temperature \leq 3°C (par. 35) the pump continues to operate until the outdoor temperature \geq 3°C. Parameter 35 can be set between -30°C and 15°C.

Preset to 3.

5 Power control mode

Cascading management (parameter 33)

To manage the power delivered by the system, two cascading strategies are possible. In both cases, the Master control unit can only add a new burner when another is on. If the Master control unit must increase the number of ignited burners, first check that the next burner can be ignited: no errors present and modular system temperature below the maximum. Otherwise, check another burner. If no burner is ready for ignition, the master will decrease the number of burners to ignite.

MODE: MINIMUM QUANTITY OF BURNERS IGNITED (PAR. 33=0)

System power modulation is controlled by a PID regulator, which controls the manifold temperature and the setpoint is that of the active circuit (high or low temperature circuit setpoint or DHW setpoint). The PID has a direct influence on the last 2 burners ignited, whereas the previous ones operate at maximum power.

If the manifold temperature < Setpoint – 5°C the next burner is ignited and both are managed by the PID regulator. The Master control unit waits for 30s and then if the manifold temperature < Setpoint - 5°C, another burner is ignited. The first burner operates at maximum power, whereas the other two are managed by the PID regulator.

If the manifold temperature > Setpoint + 2°C the last burner ignited is shut off, the remaining last two burners are managed by the PID regulator and the others operate at maximum power. The Master control unit waits 30s before making another decision.

MODE: MAXIMUM QUANTITY OF BURNERS IGNITED (PAR.33=1)

All burners are controlled by the same PID regulator, which controls the manifold temperature and the setpoint is that of the active circuit (high or low temperature circuit setpoint or DHW setpoint).

If the manifold temperature < Setpoint – 5°C the next burner is ignited. The Master control unit waits for 30s and then if the manifold temperature < Setpoint - 5°C, another burner is ignited.

If the manifold temperature > Setpoint + 2°C the last burner ignited is shut off. The Master control unit waits 30s before making another decision.

ADDITIONAL CASCADING MANAGEMENT FUNCTIONSSequential rotation of burner ignition

When supplying power to the Master control unit, the burner with address 1 is the first in the sequence. After 24h, the first burner will be the one with address 2, whereas the one with address 1 will become the last in the sequence.

Ignition/shut off limitation

In both cascading strategies, after every ignition or shut off, there is a minimum time during which the Master cannot ignite or shut off burners.

Quick start-up and shut off

In both modes, there is a quick start-up and shut off function.

If the manifold temperature < Setpoint - 70°C the burners are ignited at time intervals equal to 2s

If the manifold temperature > Setpoint + 4°C the burners are shut off at time intervals equal to 2s.

Low load

The low load function prevents burner ignition and shut off in the case of a low heat demand. The conditions for low load operation activation is controlled in every Slave card that sends the function activation request to the Master.

During normal operation, the setpoint of the active circuit (high or low temperature circuit setpoint or DHW setpoint) is sent to the Slave cards and is controlled by the temperature of the heating element by every Slave card:

if the modular system temperature > Setpoint – 8°C or if the modular system temperature > 85°C - 8°C consent for starting the burner is not given.

If the Slave board acquires a modular system temperature greater than 85°C for 3 times with the burner ignited, the heating element is turned off and the ignition procedure is started again.

Emergency function

In the case of a Master card fault, there are two methods for manually controlling the Slave cards:

- With eBUS and with the manifold sensor

Disconnect the power supply from the system, disconnect the BUS. Set the address 000000 on all slave cards (J10 and J17 OFF). Connect a power supply between 21 and 28 Vac to the BUS.

If the manifold temperature < Temp.Emergency (Par.40; preset 70°C; can be set between 10 and 80°C) all the burners will operate at maximum power.

If the manifold temperature > Temp.Emergency + 5°C all burners are off.

- With PC

Disconnect the system power supply, disconnect the BUS and connect the PC interface. The burner power can be sent to the Slave card directly with the PC.



In the case of error, contact Technical Assistance Centre.

Heat demand management for the high temperature circuit with analogue input (Par. 14=2 or 3)

The room thermostat for the high temperature circuit is ignored in the case of heat demand and the input signal is used for calculating the system setpoint temperature or power.

The analogue input (see terminals 13-14 on the wiring diagram on page 35) is only for the Master card and can also be used for the low temperature circuit (Par.22). The analogue input cannot be used for both circuits.

ANALOGUE POWER INPUT, Par. 14=2 (Par. 22=2 for low temperature circuits)

The following rules apply to high temperature (low temperature) circuit demand:

0-2Vdc: no demand by the high temperature (low temperature) circuit

2-9Vdc: the heat demand is converted into a power demand for each Slave. A 2V input corresponds to minimum power, 9V to maximum power (Par.15). The power is calculated linearly between 2V and 9V. Hysteresis for the end of demand is 0.2V and therefore demand is present above 2V and stops below 1.8V.

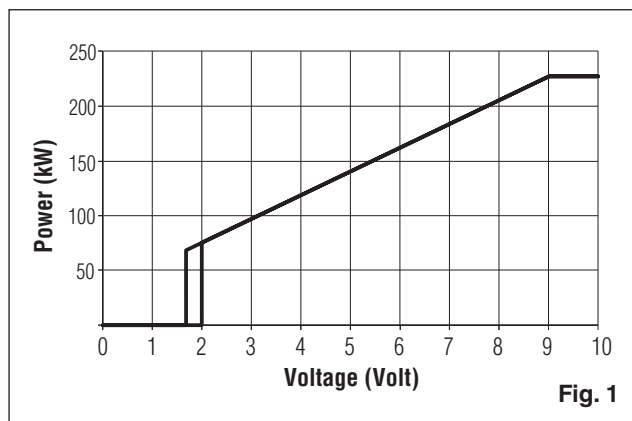


Fig. 1

The burner ignited when:

- Delivery temp. \leq Setpoint_ch_high (Par.1) – Ch_high_hist_on (Par.19)
- (Delivery temp. \leq Setpoint_ch_low (Par.3) – Ch_low_hist_on (Par.26))

The burner shuts off when:

- Delivery temp. $>$ Setpoint_ch_high (Par.1) + Ch_high_hist_off (Par.20)
- (Delivery temp. $>$ Setpoint_ch_low (Par.3) + Ch_low_hist_off (Par.27))

ANALOGUE TEMPERATURE INPUT, Par. 14=3 (Par. 22=3 for low temperature circuits)

The following rules apply to high temperature (low temperature) circuit demand:

0-2Vdc: no demand by the high temperature (low temperature) circuit

2-9Vdc: the heat demand is converted into a power demand for each Slave, using the algorithm PID_CH_high (PID_CH_low). 2V corresponds to a setpoint equal to T_Ch_high_foot, Par. 18 (T_Ch_low_foot, Par. 24), 9V to a setpoint equal to SetPoint_Ch_high, Par.1 (SetPoint_Ch_low, Par.3). The setpoint is calculated linearly between 2V and 9V. Hysteresis for the end of demand is 0.2V and therefore demand is present above 2V and stops below 1.8V.

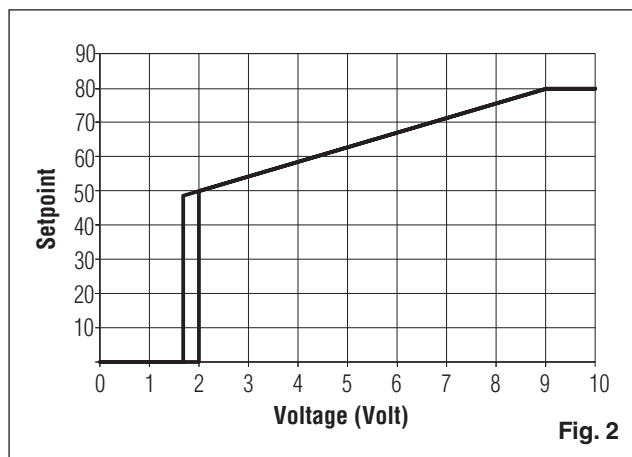


Fig. 2

The burner ignited when:

- Delivery temp. \leq Setpoint_ch_high (Par.1) – Ch_high_hist_on (Par.19)
- (Delivery temp. \leq Setpoint_ch_low (Par.3) – Ch_low_hist_on (Par.26))

The burner shuts off when:

- Delivery temp. $>$ Setpoint_ch_high (Par.1) + Ch_high_hist_off (Par.20)
- (Delivery temp. $>$ Setpoint_ch_low (Par.3) + Ch_low_hist_off (Par.27))

MIX VALVE MANAGEMENT

The mix valve is controlled by the parameters:

- Mix_valve_step_open_time: Par.28 preset to 5s
- Mix_valve_step_close_time: Par.29 preset to 7s
- Mix_valve_interval_time: Par.30 preset to 5s
- Mix_valve_p_hyst: Par.31 preset to 2°C
- Mix_valve_still_hyst: Par.32 preset to 2°C

Before opening or closing, the valve waits the period of time set in Par.30.

Opens if:

$T_{mandata_bassa} < \text{Setpoint_low} - \text{Par}32$

Closes if:

$T_{mandata_bassa} > \text{Setpoint_low} + \text{Par}32$

Within the interval, the valve remains in its current position.

If:

$T_{mandata_bassa} < \text{Setpoint_low} - \text{Par}31$

opens for a period of time equal to half the value set in Par. 28

If:

$T_{mandata_bassa} > \text{Setpoint_low} + \text{Par}31$

closes for a period of time equal to half the value set in Par. 29.

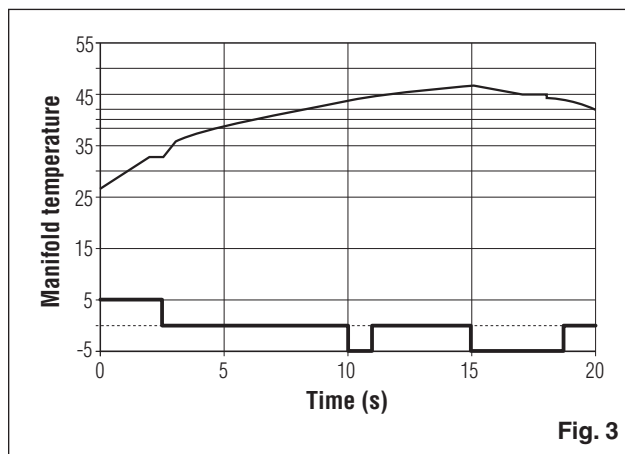


Fig. 3

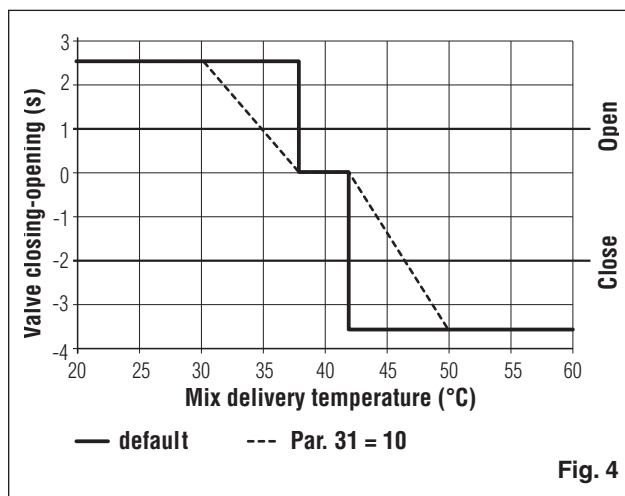


Fig. 4

Safety functions of the Slave cards

If the delivery temperature > 90°C for 5s, the slave card is blocked (no. 46).

If the return temperature > 80°C for 5s, the slave card is blocked (no. 47).

If the flue gas temperature > 80°C for 5s, the slave card is blocked (no. 48) and the fan operates for 10 minutes at maximum.

The Slave card is able to protect the primary exchanger from the hazards of low water circulation both using a flow switch as well as checking the difference between the delivery and return temperatures.

Checking ΔT uses the parameter ΔT_{max} (preset to 35°C) and limits the burner power as follows:

- if $\Delta T_{max} - 5^\circ\text{C} > \Delta T > \Delta T_{max} - 10^\circ\text{C}$ = burner modulated
- if $\Delta T_{max} > \Delta T > \Delta T_{max} - 5^\circ\text{C}$ = burner at minimum
- if $\Delta T > \Delta T_{max}$ = burner off.

Furthermore, the presence of a sensor stops the exchanger if the pressure inside the combustion unit goes below 0.5 bar.

3.7 Fault codes

MASTER CARD ERRORS

The following tables provide a description of possible Master card errors.

The errors can be divided into two groups:

- permanent type-A errors, which can only be turned off by pressing the reset button (see ref. 22 in the "Control panels" chapter)
- type-E block errors that turn off when the cause that determined them has disappeared.

Permanent type-A errors

N°	No. on the PC	Cause	Troubleshooting
A16	10	Internal error	Replace the Master card
A18	12	Internal error	Replace the Master card
A20	14	Internal error	Replace the Master card

Type-E errors that deactivate automatically

The following errors that deactivate automatically can occur.

If any of these errors is detected, the red LED turns on (see ref. 15 in "Control panels") chapter.

N°	No. on the PC	Cause	Troubleshooting
E25	0	Internal error	Replace the Master card
E23	28	Internal error	Replace the Master card
E24	29	Internal error	Replace the Master card
E25	30	Internal error	Replace the Master card
E26	31	Internal error	Replace the Master card
E32	33	Slaves not present	Check that the bipolar switches of the individual units are "ON". Check the addresses on the slave. Check the slave BUS connection. Replace the Master. Replace the slave.
E34	42	Internal 50HZ error	The main frequency is not 50Hz
E02	51	NTC1 open (NTC1: delivery sensor)	Primary delivery sensor not connected or interrupted.
E04	53	NTC3 open (NTC3: boiler sensor)	DHW sensor not connected or interrupted.
E18	67	NTC1 short circuiting (NTC1: delivery sensor)	Primary circuit delivery sensor short circuit.
E20	69	NTC3 short circuiting (NTC3: boiler sensor)	DHW sensor short circuiting.

SLAVE CARD ERRORS

Slave error list: manual reset (see ref. 6 in the "Control panels" chapter)

In the case of slave type errors with manual reset, also the Slave reset button can be used.

N°	No. on the PC	Cause	Troubleshooting
A01	1	5 ignition attempts without success	Check that the gas tap is open. Check for the presence of electric discharge between the two ignition electrodes. Check the ignition cable. Do not open the gas valve. Replace the electronic card (Slave). Make sure the float in the siphon is not stuck. Make sure the module is not full of condensation. Check that the VIC (gas shut-off valve) was not tripped.
A02	2	Multiple unsuccessful attempts due to flame ionisation problems	Clean the electrodes. Replace the igniter plug. Replace the ignition cable.
A04	4	Water side limit thermostat (> 90°C) tripping, version SCHEDA43	Poor circulation in the primary circuit. Limit thermostat defective.
A05	5	Gas valve coil interrupted. False gas valve connector contact. Defective gas valve connector. Water side limit thermostat tripped (> 90°C) while the burner was on.	Replace the gas valve Check the gas valve connector Replace the gas valve connector Poor circulation in the primary circuit. Limit thermostat defective.
A06	6	Absent or insufficient earth connection. Version SCHEDA43.	Check the earth connection. Replace the Slave card.
A07	7	Internal error	Replace the Slave card
A08	8	Internal error	Replace the Slave card
A09	9	50HZ error	The main frequency is not 50Hz
A10	10	Internal error	Replace the Slave card
A11	11	Internal software error	Press the reset button
A12	12	Internal error	Replace the Slave card
A17	17	Delivery sensor error due to exceeding the limit temp.	Check the correct flow rate in the water circuit of the individual unit. 2 m³/h per unit
A18	18	Return sensor error due to exceeding the limit temp.	Check the correct flow rate in the water circuit of the individual unit. 2 m³/h per unit
A16	16	The limit thermostat contact is open with the burner off	Connector disconnected or defective. Limit thermostat defective.
A19	19	The flue gas sensor tripped due to overtemperature > 80°C (in this case, the fan turns at max. speed)	Heat exchange insufficient on the flue gas side inside the exchanger. Clean the flue gas side exchanger.
A20	20	The flame turned off too later after the gas valve closed	Check the proper operation of the gas valve. Replace the gas valve.
A22	22	"E" type error on the slave card for more than 24 hours	Check the history of "E" type errors
A23	23	Internal clock error	It is an error inside the clock. It can appear if the current is not present for a few moments. The error disappears after a few seconds.
A24	24	Fan error	The measured fan speed varies too much with the read speed. Check the fan. Check the fan's electrical connection. Replace the fan.
A25	21	Internal error	Replace the Slave card.

Slave error list: automatic reset

N°	No. on the PC	Cause	Troubleshooting
E33	33	Line and neutral inverted	Restore the correct line-neutral electrical connection
E34	34	Reset button error. It was pressed more than 7 times in 30 min.	Wait for the error to disappear. If the error did not disappear after max 40 min, replace the Slave card.
E35	35	Water differential pressure switch error (contact open)	Check the correct flow rate in the water circuit of the individual unit. 2 m ³ /h per unit. Replace the water pressure switch (tar.500 lt/h).
E36	36	Internal error	Replace the Slave card.
E37	37	Flame detection error	Clean the electrodes. Replace the electrode.
E38	38	Flue gas sensor short circuiting	Check the flue gas sensor connector. Replace the flue gas sensor.
E39	39	Flue gas sensor with contact open	Check the flue gas sensor connector. Replace the flue gas sensor.
E40	40	The frequency is not 50 Hz	Check the frequency of the electrical network
E41	41	Internal error	Replace the Slave card
E42	42	Flow sensor in short circuit	Check the delivery sensor connector. Replace the delivery sensor.
E43	43	Delivery sensor with contact open	Check the delivery sensor connector. Replace the delivery sensor.
E44	44	Return sensor short circuiting	Check the return sensor connector. Replace the return sensor.
E45	45	Return sensor with contact open	Check the return sensor connector. Replace the return sensor.
E46	46	Delivery sensor error due to exceeding the limit temp.	Check the correct flow rate in the water circuit of the individual unit. 2 m ³ /h per unit.
E47	47	Return sensor error due to exceeding the limit temp.	Check the correct flow rate in the water circuit of the individual unit. 2 m ³ /h per unit.
E48	48	Flue gas sensor error due to exceeding the limit temp. (fan turns at max with this error).	Check the correct flow rate in the circuit of every unit Approx. 2 m ³ /h per unit. Clean the water side and flue gas side exchanger.
E49	49	Insufficient or absent earth connection.	Check the earth connection. Replace the Slave card.

3.8 List of parameters

N°	Name	lower limit	upper limit	factory settings	U.M.	Description
USER parameters						
1	SetPoint_ch_high	10	Par. 17	70	°C	If Par14=0 it is the high temperature circuit setpoint. If Par14=1 it is the maximum high temperature circuit temperature.
2	SetPoint_DHW	10	Par. 8	50	°C	
3	SetPoint_ch_low	10	Par. 23	40	°C	If Par22=0 it is the low temperature circuit setpoint. If Par22=1 it is the maximum low temperature circuit temperature.
INSTALLER parameters accessible with a password: 22						
6	DHW_type	0	6	0		0 = No DHW service 1 = Instantaneous with NTC sensor 2 = Boiler with NTC sensor 5 = Instantaneous with flow switch 6 = Boiler with thermostat
7	P_DHW_max	1	255	230		Maximum power/speed in DHW mode
8	T_DHW_limit	10	80	60		Limit for DHW user set
9	DHW_priority	0	2	0		0 = Shifting A 1 = Shifting B 2 = Absolute priority
10	T_tank_extra	0	50	30	°C	Modular system temp. in DHW mode = Par. 2 + Par. 10
11	T_tank_hyst_up	0	20	1	°C	Upper DHW differential
12	T_tank_hyst_down	0	20	5	°C	Lower DHW differential
13	N°_bruc_DHW	1	60	60		Max. no. of burners in DHW mode
14	CH_type_high	0	3	1		0 = Fixed temperature 1 = Weather with probe outside 2 = 0-10 Vdc power 3 = 0-10 Vdc temperature
15	P_ch_max	1	255	230		Maximum power/speed in CH mode
16	CH_priority	0	2	0		0 = No circuit priority 1 = Priority to high temperature circuit 2 = Priority to low temperature circuit
17	T_CH_high_limit	10	80	80	°C	Limit for high temperature circuit user set
18	T_CH_high_foot	10	Par. 1	50	°C	Min. high circuit setpoint - at maximum outdoor temperature (Par. 38)
19	CH_high_hyst_on	0	20	7	°C	High temperature circuit ignition hysteresis
20	CH_high_hyst_off	0	20	3	°C	High temperature circuit shut-off hysteresis
21	Attenuation_high	0	70	0	°C	Setpoint attenuation with TA open
22	CH_type_low	0	3	1		0 = Fixed temperature 1 = Weather with probe outside 2 = 0-10 Vdc power 3 = 0-10 Vdc temperature

N°	Name	lower limit	upper limit	factory settings	U.M.	Description
23	T_CH_low_limit	10	70	50	°C	Limit for low temperature circuit user set
24	T_CH_low_foot	10	Par. 13	25	°C	Min. low circuit setpoint - at maximum outdoor temperature (Par. 38)
25	Attenuation_low	0	70	0	°C	Setpoint attenuation with TA open
26	CH_low_hyst_on	0	20	5	°C	Low circuit ignition hysteresis calculated on mix delivery T
27	CH_low_hyst_off	0	20	3	°C	Low circuit shut-off hysteresis calculated on mix delivery T
28	Mix_valve_step_open_time	0	255	5	s	At every step, the valve opens 1/2 the set value
29	Mix_valve_step_close_time	0	255	7	s	At every step, the valve closes 1/2 the set value
30	Mix_valve_interval_time	0	255	5	s	Mix valve wait time
31	Mixing_p_hyst	0	255	2	°C	Hysteresis for maximum valve opening
32	Mixing_still_hyst	0	255	2	°C	
33	Power control mode	0	1	1		0 = Minimum number of burners 1 = Maximum number of burners
34	3rd pump	0	1	0		0 = System/loop 1 = Low temperature circuit
35	Frost protection	- 30	15	3	°C	System
36	Gas_type	1	31	01		01 = Natural gas with flue gas exhaust < 15m 02 = Natural gas with flue gas exhaust > 15m 03 = LPG with flue gas exhaust < 15m 04 = LPG with flue gas exhaust > 15m
37	T_out_min	- 20	30	0	°C	
37	T_out_min	- 20	30	0	°C	
38	T_out_max	0	30	18	°C	
39	T_out_correct	- 30	30	0	°C	
40	T_emergency	10	80	70	°C	
41	Parameter_reset	0	1	0		
42	Flow switch on slave	0	1	1		0 = The slave does not verify the pressure switch
43	Protocol	0	1	1		0 = Eco protocol 1 = Argus link (new)

3.9 Transformation from one gas type to another

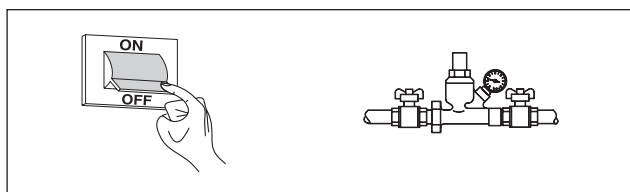
The **CondexaPRO Box AI 500** system is supplied for operating with G20 (natural gas). It can however be transformed to operate with G30-G31 (LPG) using the provided kit.

! The transformations may only be carried out by Technical Assistance Centre or by personnel authorised by **Vokera**, also on already installed modular systems.

! Once the transformation is complete, adjust the modular system again by following the instructions in the "Adjustments" paragraph.

Before making the transformation:

- disconnect the electric power supply from the device by turning the main switch to "off"
- close the gas shut-off valve

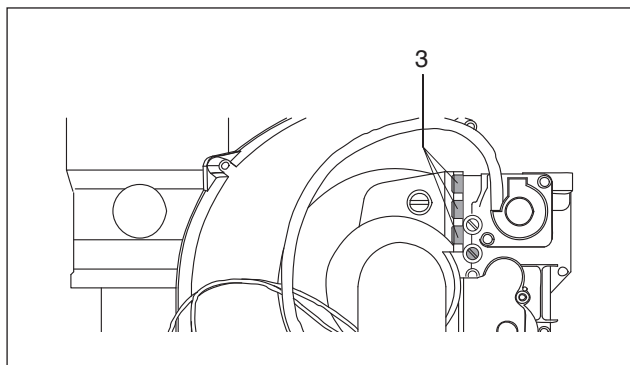


To install the kit:

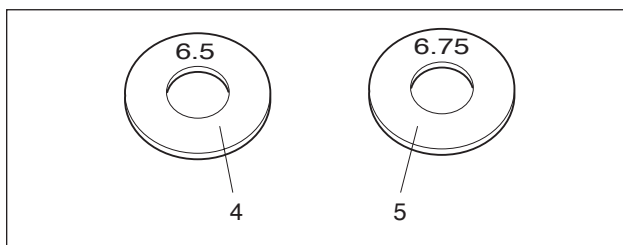
- open the two front doors in the casing
- set parameter 36 to 03 or 04, depending on the length (L) of the flue gas exhaust line (03 = $L < 15$ m; 04 = $L > 15$ m). The fan speed is adjusted automatically.

For every heating element:

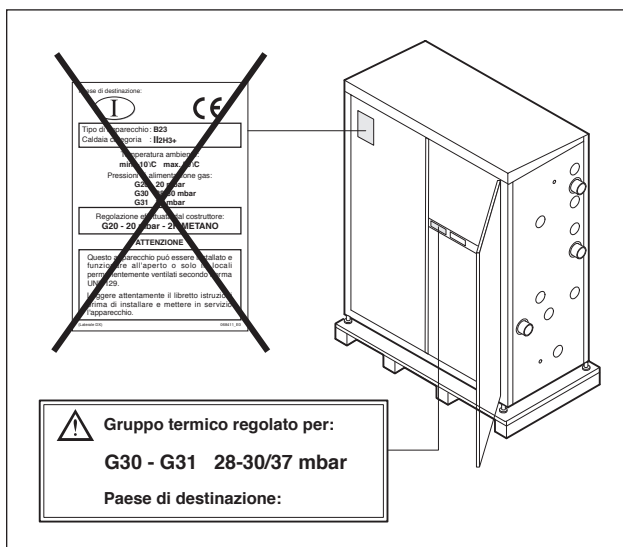
- disassemble the gas valve from the van unit, loosening the three screws (3)



- identify the gas passage hole with the relative gasket that, in the case of natural gas, does not have a diaphragm
- insert the diaphragm (4) marked with "6.5" without removing the gasket. Only for the case if the boiler is supplied with a gas mixture that can cause ignition problems, use the other diaphragm (5) marked with "6.75"



- refit the gas valve
- apply the adhesive (6) for G30-G31, supplied inside the kit, on the crosspiece located inside the modular system, and remove the one for G20
- remove the gas label from the outside.



! After installing the kit, check the tightness of all connections made.

Perform all the calibration operations described below in the "Adjustments" chapter.

3.10 Adjustments




The **CondexaPRO Box AI 500** system is supplied for operation with G20 (natural gas) according to what is indicated on the technical plate and was already adjusted in the factory by the manufacturer.

However, if it is necessary to repeat the adjustments, for example after non-scheduled maintenance, replacing the gas valve or after transformation from G20 gas to G30-G31 gas, or vice versa, proceed as described below.




! Adjustments to maximum and minimum power must be performed in the indicated sequence and only by Technical Assistance Centre.

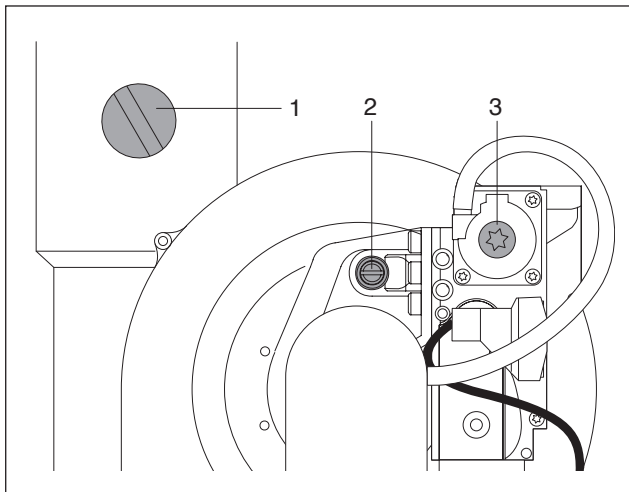
! All the operations described below must be carried out for every individual heating element, while operating only the heating element involved with the adjustment and turning off other others using the proper switch (see ref. 8-11 in the "Control panels" chapter).

CO2 ADJUSTMENT AT MAXIMUM POWER


- Press the **"Set/esc"** and  buttons at the same time for 5 seconds
- use  and  to select the maximum fan speed
- generate the heat demand using the room thermostat. The modular system will operate at maximum power, indicating "H" on the display followed by the delivery temperature (flue cleaning function)
- unscrew the cap (1) and insert the combustion analyser sensor
- adjust the CO2 using a screwdriver to turn the adjusting screw (2) located on the fan unit (**turning it clockwise the CO2 value decreases**), in order to obtain a value of 9.0% for G20 and 10.4% for G30-G31.


CO2 ADJUSTMENT AT MINIMUM POWER

- Press the **"Set/esc"** and  buttons at the same time for 5 seconds
- use  and  to select the minimum fan speed. The modular system will operate at minimum power, indicating "L" on the display followed by the delivery temperature
- adjust the CO2 using a screwdriver to turn the adjusting screw (3) located on the fan unit (**turning it anti-clockwise the CO2 value decreases**), in order to obtain a value of 9.0% for G20 and 10.4% for G30-G31.



CHECKING THE CALIBRATION

Press the **"Set/esc"** and  buttons at the same time for 5 seconds and check the max CO2 value (9.0% for G20 and 10.4% for G30-G31).

Then press the **"Set/esc"** and  buttons for 5s and check the minimum CO2 value (9.0% for G20 and 10.4% for G30-G31).

When the checks are complete:

- stop the flue cleaning function by pressing the **"OK"** button
- stop the heat demand
- remove the analyser sensor and carefully retighten the cap (1).

3.11 Temporary shutdown

In the case of temporary absences, weekends, short trips, etc., proceed as follows:

- set the room thermostats to approx. 10°C
- set parameter 2 to "10" or adjust the boiler thermostat to 10°C.

With the electric power supply remaining active, as signalled by the flashing green LED and the supply of the gas, the modular system is protected.

The electronic control unit has **active antifreeze protection** also in stand-by mode.

There are two levels of antifreeze protection:

the first activates the pump

- if the manifold temperature $\leq 5^{\circ}\text{C}$, or, with CH_type=1 and the outdoor sensor connected
- if the outdoor temp. $\leq 3^{\circ}\text{C}$ (Par. 35=Frost_protection) the high temperature circuit pump and system pump (third pump) are activated.

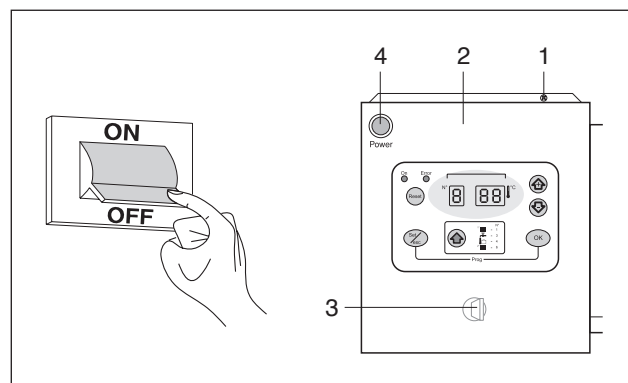
the second that activates the pump and burner

- if after 10' the manifold temperature $\leq 5^{\circ}\text{C}$, a burner is ignited at maximum until the manifold temperature $\geq 20^{\circ}\text{C}$
- if after 10' the manifold temperature $\geq 5^{\circ}\text{C}$, but with CH_Type = 1 and outdoor sensor connected, the outdoor temperature $\leq 3^{\circ}\text{C}$, the pump continues to operate until outdoor temperature is $\geq 3^{\circ}\text{C}$.

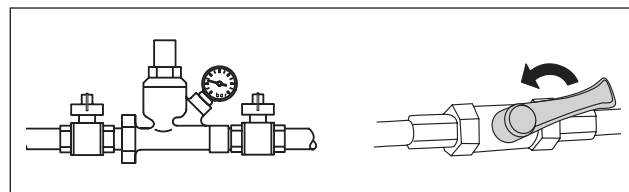
3.12 Preparing for extended periods of disuse

The following operations shall be necessary if the **Condexa-PRO Box AI 500** modular system is not used for a long period of time:

- loosen the screw (1) and turn the control panel (2)
- position the main switch of the modular system (3) and the main system switch to "off" and check that the green indicator light turns off (4)



- Close the heating and domestic hot water system fuel and water cocks.



In this case, the antifreeze system is deactivated. Empty the heating and DHW circuit if there is a freezing hazard.

3.13 Maintenance

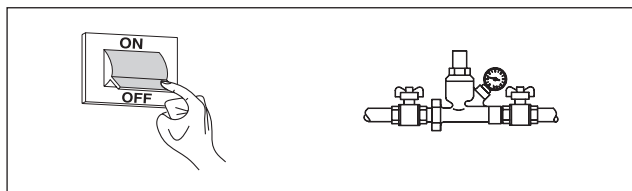
Period maintenance is "mandatory", required by Presidential Degree 26 August 1993 no. 412, and is also essential for device safety, efficiency and duration. It makes it possible to reduce consumption, polluting emissions and keep the product reliable over time.

Remember that device maintenance can be performed by Technical Assistance Centre or by professionally qualified personnel.

Remember that performing a combustion analysis prior to starting maintenance provides useful information about the operations to perform.

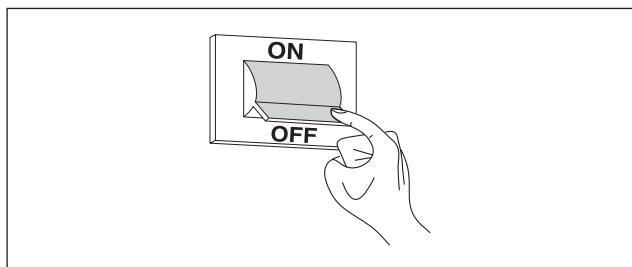
Before performing any operation:

- disconnect the electric power supply by turning the main system switch to "off"
- close the gas shut-off valve.



3.14 Cleaning and removing internal components

Before any cleaning operation, disconnect the electric power supply by switching the main system switch to "off".



OUTSIDE

Clean the casing, the control panel, the painted parts and plastic parts with cloths moistened with soap and water. In the case of stubborn stains, moisten the cloth with a 50% water and alcohol mixture or specific products.

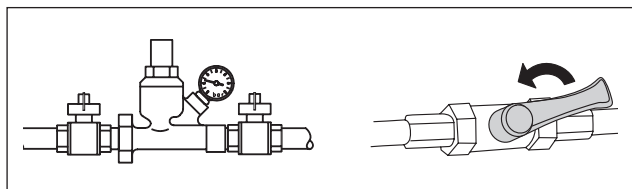


Do not use fuels, sponges impregnated with abrasive solutions or powder detergents.

INSIDE

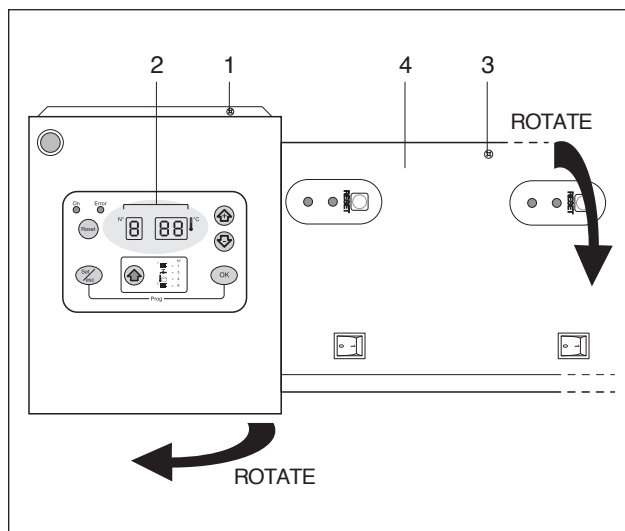
Before starting internal cleaning operations:

- close the gas shut-off valves
- close the system taps.

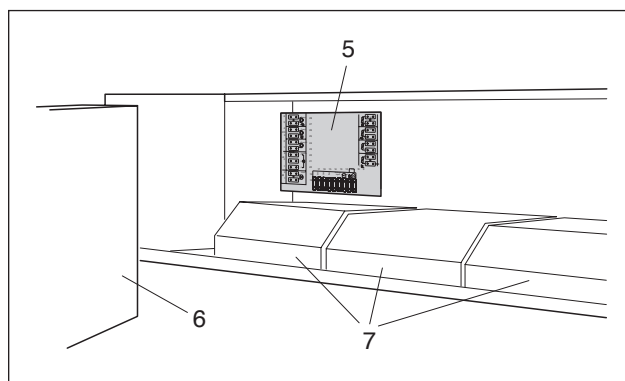


Access to the control panel and the internal modular system parts

- open the two front doors in the casing
- loosen the screw (1) and turn the main control panel (2)
- loosen the screws (3), turn the instrument panel (4).



- at this point, it will be possible to access the terminal board (5), the Master card (6) and the Slave cards (7).



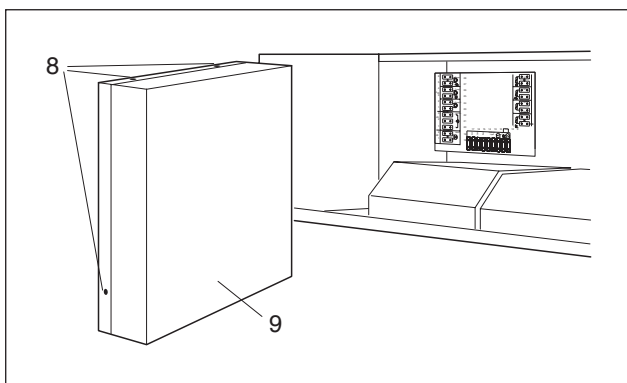
Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

Accessing the Master card

- open the two front doors in the casing and access the inside of the control panel (see the steps described above)
- remove the screws (8) and then the rear cover (9) of the control panel
- for possible substitutions, remove the card's wiring connectors and unscrew the fastening screws to remove it.



If replacing the Master card, refer to the wiring diagram when restoring the connections.



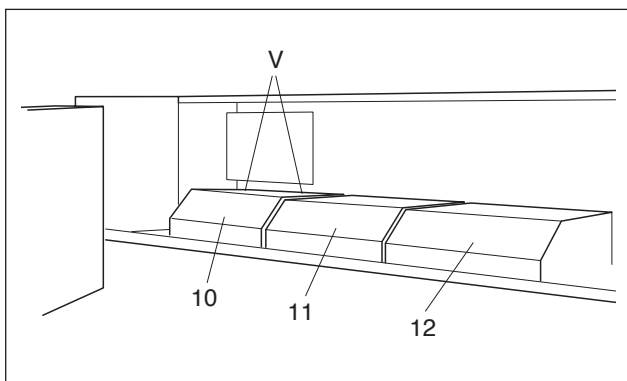
Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

Accessing the Slave cards

- open the two front doors in the casing and access the inside of the control panel (see the previously described steps)
- remove the screws (V) and then the upper cover (10) of the Slave card relative to the first heating element. To access the other Slave cards, repeat the same operation for covers (11) and (12)
- for possible substitutions, remove the card's wiring connectors and unscrew the fastening screws to remove it.



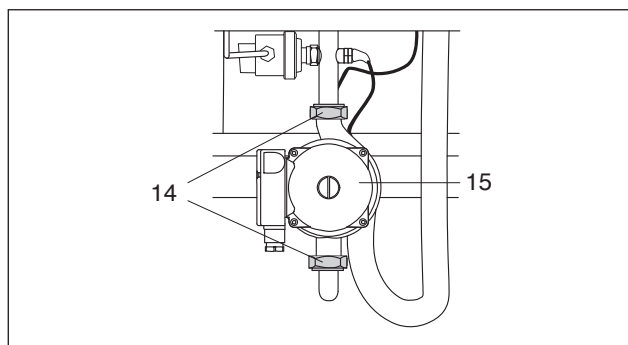
If replacing the Slave card, refer to the wiring diagram when restoring the connections.



Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

Disassembling the circulator

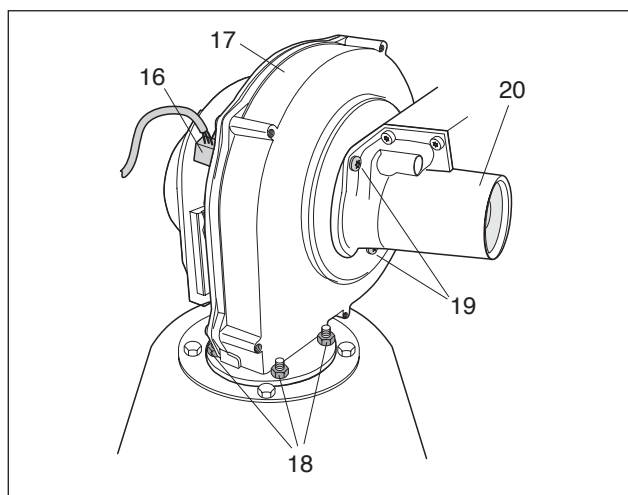
- open the two front doors in the casing
 - disconnect the electric power supply connector
- close the delivery and return taps for the heating element (ref. 16-27 of the "Structure" chapter)
empty the heating element as described in the "System filling and emptying" chapter
loosen the upper and lower ring nuts (14) and remove the circulator (15).



Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

Disassembling the fan

- open the two front doors in the casing
- disconnect the wiring (16) of the fan (17)
- unscrew the two screws (19) that fix the fan (17) to the air conveyor (20)
- use a box spanner to unscrew the four screws (18) that fix the fan (17) to the exchanger
- remove the fan (17).



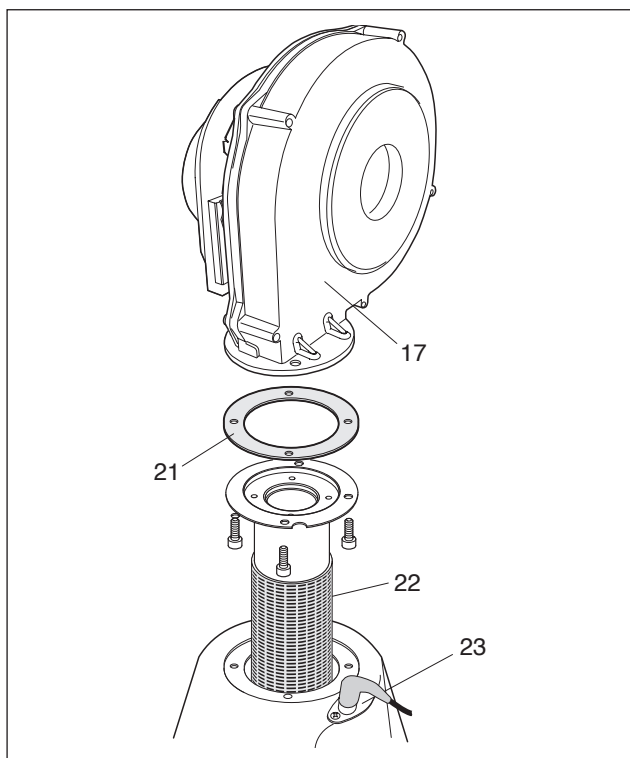
Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.




Check that the gas connection is leak proof.

Disassembling and cleaning the burner and exchanger

- open the two front doors in the casing
- disconnect the wiring (16) of the fan (17)
- unscrew the two screws (19) that fix the fan (17) to the air conveyor (20)
- use a box spanner to unscrew the four screws (18) that fix the fan (17) to the exchanger
- remove the gasket (21) and remove the burner (22)
- remove the electrode support plate (23), check the condition of the electrode and replace it if necessary.



Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

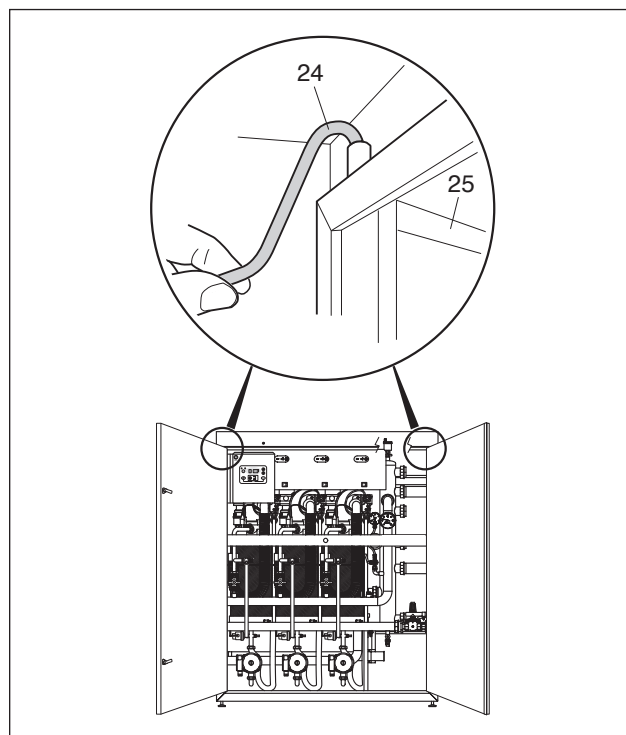
 Check that the gas connection is leak proof.

Disassembling the doors

In particular operations must be carried out inside the modular system, the two front doors can be disassembled.

Proceed as follows:

- open the two front doors
- working from inside, remove the pin (24) and the door (25)



Once the maintenance operations are complete, refit the components working in the opposite direction of what was described.

3.15 Troubleshooting

FAULT	CAUSE	SOLUTION
There is a smell of gas	Gas supply circuit.	- Check the seal of the gaskets and the closure of the pressure tapping points
Odour of unburnt gas	Flue gas circuit	- Check the gasket seals - Make sure there are no obstructions - Check the combustion quality
Irregular combustion	Burner gas pressure	- Check the temperature setting
	Diaphragm installed	- Check the diameter
	Clean the burner and exchanger	- Check the conditions
	Exchanger passages obstructed	- Check passage cleaning
	Faulty fan	- Check operation
Ignition delays with pulsations to the burner	Burner gas pressure	- Check the temperature setting
	Ignition electrode	- Check the positioning and conditions
The modular system becomes dirty very quickly	Combustion	- Check the flame colour - Check the combustion controls
The burner does not start upon consent of the modular system control	Gas valve	- Check for the presence of 230Vac voltage on the gas valve terminals, check wiring and connections
The modular system does not start	No electric power supply (no message on the display)	- Check the electric connections - Check the condition of the fuse
The modular system does not arrive at temperature	Boiler dirty	- Clean the combustion chamber
	Burner capacity insufficient	- Check and adjust the burner
	Modular system adjustment	- Check correct functioning. - Check the temperature setting
The generator triggers a thermal safety block	No water	- Check correct functioning. - Check the temperature setting - Check the electrical wiring - Check the position of the sensor bulbs
	Modular system adjustment	- Check the bleed valve - Check the heating circuit pressure
The generator is at temperature but the heating system is cold	Presence of air in the system	- Bleed the system
	Pump malfunctioning	- Check/unseize the pump - Replace the circulator. - Check the electrical connection of the circulator

FAULT	CAUSE	SOLUTION
The circulator does not start	Pump malfunctioning	<ul style="list-style-type: none"> - Check/unseize the pump - Replace the circulator. - Check the electrical connection of the circulator
Frequent tripping of the system safety valve	System safety valve	- Check calibration or efficiency
	System circuit pressure	<ul style="list-style-type: none"> - Check the circuit pressure - Check pressure reducer functioning
	CH expansion vessel	- Check the efficiency of the expansion vessel

4 WATER IN CENTRAL HEATING SYSTEMS

INTRODUCTION

Water used in central heating systems MUST be suitably treated to ensure the correct functioning of those systems and to guarantee an extended working life for boilers and all other system components. This applies not only to existing systems but to newly installed systems too.

Sludge, lime-scale and pollutants present in the water can cause permanent damage to the heating unit, also within a short time and regardless of the quality standards of the materials used.

Contact the Technical Assistance Centre for any further information on type and use of additives.

⚠ Always conform to the standards and legislation applicable in the country of installation.

WATER IN CENTRAL HEATING SYSTEMS. INSTRUCTIONS FOR THE DESIGN, INSTALLATION AND MANAGEMENT OF CENTRAL HEATING SYSTEMS.

1. Chemical and physical characteristics of water

The chemical and physical characteristics of water used in central heating systems must conform to the requirements of EN 14868 standard and to the following tables:

STEEL BOILERS with furnace power < 150 kW			
		Initial filling water	Regular service water (*)
ph		6-8	7,5-9,5
Hardness	°fH	< 10°	< 10°
Electrical conductivity	µs/cm		< 150
Chlorides	mg/l		< 20
Sulphides	mg/l		< 20
Nitrides	mg/l		< 20
Iron	mg/l		< 0,5

STEEL BOILERS with furnace power > 150 kW			
		Initial filling water	Regular service water (*)
ph		6-8	7,5-9,5
Hardness	°fH	< 5°	< 5°
Electrical conductivity	µs/cm		< 100
Chlorides	mg/l		< 10
Sulphides	mg/l		< 10
Nitrides	mg/l		< 10
Iron	mg/l		< 0,5

(*) values for water in system after 8 weeks of functioning

General note on water used to top up systems:

- if softened water is used to top up a system, 8 weeks of functioning after topping up, verify that the water in the system respects the above limits, in particular for electrical conductivity.
- this check is not necessary if demineralised water is used to top up the system.

2. Central heating systems

⚠ Do not use automatic filling devices to add water to central heating systems. Use a manual device instead and record top-ups in the system service book.

⚠ If there are more than one boiler, they must all be put into service either contemporarily or with a very low rotation time during the initial period of service, so as to evenly distribute the limited quantity of initial lime-scale.

⚠ A flushing cycle must be programmed after the plant has been installed to flush out any installation debris.

⚠ Water used to fill a system for the first time and water used to top it up must always be filtered (using synthetic or metal mesh filters with a filtration rating of no less than 50 microns) to prevent sludge from forming and triggering deposit corrosion.

⚠ The heating system must be flushed out and cleaned with good workmanship before filling up the existing systems. The boiler may not be filled until after the heating system has been flushed out.

2.1 New central heating systems

The system must be filled up slowly the first time; once it is filled and the air expelled it should never need to be topped up again.

Systems should also be operated at maximum working temperature the first time they are started up, in order to facilitate de-aeration. (Gas is not released from the water at low temperatures).

2.2 Reconditioning old central heating systems

If a boiler has to be replaced, do not refill the entire central heating circuit if the quality of water in it conforms to requirements. If the quality of water fails to conform to requirements, either recondition the old water or separate the water circuits (water in the boiler circuit must conform to requirements).

3. Corrosion

3.1 Deposit corrosion

Under-deposit corrosion is an electrochemical process, due to the presence of sand, rust, etc., inside the mass of water. These solid substances generally deposit on the bottom of the boiler (sludge), on tube and pipe heads or in the gaps between pipes and tubes.

Micro-corrosion phenomena may be triggered off owing to the difference in electrochemical potential coming to be created between the material in contact with the impurity and the surrounding one.

3.2 Stray current corrosion

Corrosion from stray currents can occur due to the differing electrical potentials between water in the boiler and the metallic mass of the boiler or piping. This process leaves unmistakable traces i.e. small regular conical holes.



All metallic parts should be grounded by an efficient earth cable for this reason.

4. Eliminating air and gas from central heating systems

If oxygen enters a circuit continuously or even intermittently (e.g. in under-floor heating systems whose pipes are not protected by impermeable synthetic sheaths, in circuits with open expansion vessels, or in circuits that require frequent top-ups) always separate the boiler's water circuit from the central heating circuit.

Mistakes to avoid and precautions.

From what we have seen it is therefore important to avoid two factors possibly leading to the above mentioned processes i.e. contact between air and water in the installation and regular topping up with fresh water.

To eliminate contact between air and water (and to prevent the latter from becoming oxidized), it is necessary:

- For the expansion system to be a closed vessel type, correctly scaled and with the correct pre-loading pressure (to be regularly checked)
- For the installation to always be at a higher pressure than that of the atmosphere at any point (comprising the pump suction side) and under all running conditions (all the water sealing and couplings in the installation are designed to resist pressure towards outside, but not for depression)
- That the installation will not be made with materials permeable to gas (e.g. plastic pipes for floor systems without anti-oxygen barrier).



Lastly we would remind you that the warranty does not cover breakdowns incurred by the boiler due to deposits and corrosion.

4.1 Appendix

DECLARATION

With regard to the fulfilments specific in chapter R.3.B of collection "R", the following is declared:

The **CondexaPRO Box AI 500 Vokera** devices are modular premixed condensing heat generators for heating, fully managed by a microprocessor. Due to their design and structure, they can be used as modules for the creation of high capacity heat generators, with the purpose of having an optimal installed power both for overall system efficiency as well as in order to comply with environmental pollution standards.

In that regard, as each heating element or module has all the devices foreseen by the provisions in R.3.F. of collection "R" transmitted by ISPLELS memorandum no. 102/99 dated 13.12.99,

taking into account the positive results of the checks and tests carried out at the manufacturer's laboratory,

we believe that multiple elements or modules specified above, installed individually or in a series, in any combination of the models indicated above, can be considered as a single heat generator and the safety, protection and control devices specified in chapters R.3.A. and R.3.B. of collection "R" can be located within 1 metre of the hot water circuit delivery pipe immediately downstream of the last element or module. The safety valve with the CE marking according to directive 97/23/EC will be installed directly on each module by the manufacturer on the delivery manifold and therefore does not require any additional safety valve downstream of the last module.

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