Compact A
High efficiency combi boiler

Users Instructions
Installation & Servicing Instructions

Vokèra is a licensed member of the Benchmark scheme which aims to improve the standards of installation and commissioning of domestic hot water systems in the UK.
# Users instructions

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## Benchmark
- 35-36
**INTRODUCTION**

Dear Customer

Your Vokèra Compact boiler has been designed to meet and exceed the very latest standards in gas central heating technology, and if cared for, will give years of reliable use and efficiency. Please therefore take some time to read these instructions carefully.

Do’s and Don’ts

- Do ensure that the system pressure is periodically checked
- Do ensure that you know how to isolate the appliance in an emergency
- Do ensure that you are familiar with the appliance controls
- Do ensure that your installer has completed the appliance log book section
- Do not attempt to remove the appliance casing or gain internal access
- Do not hang clothes etc. over the appliance
- Do not forget to have the appliance serviced annually.

This booklet is an integral part of the appliance. It is therefore necessary to ensure that the booklet is handed to the person responsible for the property in which the appliance is located/installed. A replacement copy can be obtained from Vokèra customer services.

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1. **THINGS YOU SHOULD KNOW**

1.1 GAS APPLIANCES

Gas Safety (Installations and Use) Regulations (UK).

In the interests of your safety and that of others it is a legal requirement that all gas appliances are installed and correctly maintained by a competent person and in accordance with the latest regulations.

1.2 ELECTRICAL SUPPLY

Please ensure that this appliance has been properly connected to the electrical supply by means of a double pole isolator or un-switched socket, and that the correct size of fuse (3 AMP) has been fitted.

Warning: this appliance must be earthed!

1.3 GUARANTEE REGISTRATION CARD

Please take the time to fill out your guarantee registration card. The completed warranty card should be posted within 30 days of installation.

1.4 APPLIANCE LOG BOOK (UK only)

A logbook section can be found at the rear of the appliance installation booklet. This important document must be completed during the installation/commissioning of your boiler. All GAS SAFE registered installers carry a GAS SAFE ID card, and have a registration number. These details should be recorded in the Benchmark logbook section within the installation booklet. You can check your installers details by calling GAS SAFE direct on 08004085500. Failure to install and commission the appliance in accordance with the manufacturers instructions may invalidate the warranty. This does not affect your statutory rights.

1.5 HOW DOES IT WORK?

Your Compact boiler supplies heated water to your radiators and hot water to your hot water taps.

The central heating is controlled via a time clock and any thermostats that your installer may have fitted. The boiler will light when it receives a request from the time clock via any thermostat that may be installed, or whenever a hot water outlet (tap) is opened.

Your Compact boiler lights electronically and does not have a pilot light.

In the unlikely event of a fault developing with your boiler, the supply of gas to the burner will be terminated automatically.

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1.6 DIMENSIONS

<table>
<thead>
<tr>
<th>Compact 25-29</th>
<th>HEIGHT</th>
<th>WIDTH</th>
<th>DEPTH</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>715 mm</td>
<td>405 mm</td>
<td>248 mm</td>
</tr>
</tbody>
</table>

1.7 CLEARANCES REQUIRED

| ABOVE | 150 mm |
| BELOW | 150 mm |
| LEFT SIDE | 12 mm |
| RIGHT SIDE | 12 mm |
| FRONT | 600 mm |

1.8 FROST PROTECTION SYSTEM

The Compact is equipped with a built-in frost protection system, this enables the boiler to over-ride the time controls – even if switched off – and operate the burner and/or pump, should the temperature drop below 5°C for the main and for the DHW line. In particular the burner will be in ON status until the main temperature reaches 35°C for CH appliance and 55°C for DHW appliance.

Please note that the frost protection system is designed to protect the appliance only, should frost protection be required for the heating system, additional controls may be required.

**NOTE**

The frost protection system is reliant on the appliance having a permanent electrical supply, and being in a non-fault condition.

1.9 APPLIANCE STATUS INDICATORS

Your boiler is equipped with 3 status LED indicators, the Green LED indicates that the flame is present, the Red LED indicates the appliance has detected a fault, whilst the Yellow LED indicates that there is Servicing operation in progress.
BOILER STATUS LED
Green LED  Boiler is working/responding to a heating/hot water request
Red LED  Boiler has identified a fault and has failed-safe. Refer to instructions on how to reset
Yellow LED  Service operation

DHW TEMPERATURE SELECTOR
Move the selector clockwise to increase the hot water outlet temperature, or counter-clockwise to reduce the temperature

PRESSURE GAUGE
Ensure the system pressure is set correctly (minimum 0.5-bar)

MODE SELECTOR SWITCH/HEATING TEMPERATURE SELECTOR
Mode selector switch:

- **Hot water only** - Select this position if you want the boiler to supply hot water only (no heating)
  - **Hot water temperature selector**: move the selector clockwise to increase the heating outlet temperature, or counter-clockwise to reduce the temperature (range: 37°C-60°C)

- **Heating & hot water** - Select this position when you want the boiler to respond to a heating and hot water request from the time-clock programmer
  - **Heating temperature selector**: move the selector clockwise to increase the heating outlet temperature, or counter-clockwise to reduce the temperature (range: 40°C-80°C for standard central heating). The automatic temperature control function (SARA) is set within position 4 and 6.

- **Boiler at OFF/standby** - Select this position when you want the boiler to be switched off for short periods (days) or if the boiler requires to be reset

- **Pressure gauge** shows the current pressure of your heating system, the gauge should be set between 1 and 1.5 BAR. When the appliance is operating the gauge may rise or fall slightly, this is quite normal. The minimum permissible level for the safe and efficient operation of the appliance is 0.5 BAR. Should the pressure fall below 0.5 BAR, the boiler may lockout.
2. GETTING STARTED

2.1 BEFORE SWITCHING ON
Before switching the appliance on, please familiarise yourself with:
- how to isolate the appliance from the gas, water, and electricity supplies;
- how to check and top-up – if necessary – the system water pressure;
- the time clock or programmer (if fitted);
- any external thermostats and their functions;
- the appliance controls.

2.2 APPLIANCE CONTROLS (see fig. 1)
The appliance controls are situated on the lower front of the appliance. The appliance controls include:
- pressure gauge;
- appliance mode selector;
- temperature selector;
- burner ON mode (green);
- fault indicator (red);
- servicing mode indicator (yellow);
- optional integral time clock/programmer (if fitted).

NOTE
The appliance frost protection is active in all the boiler modes. The temperature selectors can be used to vary the temperature of the water that flows from your hot water taps. The temperature range is adjustable between 40°C and 60°C for the hot water, and between 37°C and 60°C for the hot water.

The 3 LED normally shows the operating temperature of the appliance.
When the status indicator (Green) is lit it indicates that the flame is present and the burner is ON.
When the fault indicator (Red) is lit it indicates that the appliance has identified a possible fault and performed a safety lockout.
When the fault indicator (Yellow) is lit it indicates that there is a Servicing operation in progress.
The integral time clock (when fitted) can be used to switch the heating on and off at pre-determined intervals.

2.3 LIGHTING THE BOILER
Ensure the gas and electrical supply to the boiler are turned on. Turn the mode selector switch to the ON position. When there is a request for heating or hot water via the time clock or programmer, the boiler will begin an ignition sequence. When the appliance reaches the CH set temperature, the burner will go off for a minimum period of approximately 3 minutes. When the programmer/time clock or external thermostats heating request has been satisfied, the appliance will switch off automatically.

2.4 ADJUSTING THE HEATING TEMPERATURE
Rotate the temperature selector – clockwise to increase, counter-clockwise to decrease – to the desired temperature setting. The temperature can be set from a minimum of 37°C to a maximum of 60°C. If the temperature at the outlet is still not sufficiently hot enough, it may be necessary to reduce the flow of water at the hot water outlet (tap).

NOTE
If the appliance fails to ignite during the ignition sequence, it will enter a lockout condition. Should this occur, please allow a period of at least two minutes before re-setting the appliance.

2.5 ADJUSTING THE HOT WATER TEMPERATURE
Rotate the temperature selector – clockwise to increase, counter-clockwise to decrease – to the desired temperature setting. The temperature can be set from a minimum of 37°C to a maximum of 60°C. If the temperature at the outlet is still not sufficiently hot enough, it may be necessary to reduce the flow of water at the hot water outlet (tap).

NOTE
If the appliance fails to ignite during the ignition sequence, it will enter a lockout condition. Should this occur, please allow a period of at least two minutes before re-setting the appliance.

2.6 EXPLANATION OF FEATURES
Although the Vokèra Compact has been designed for simplicity of use, it utilises the latest in boiler technology, enabling a host of functions to be carried out simultaneously.

2.7 AUTOMATIC TEMPERATURE CONTROL
The automatic temperature control function (SARA), permits the boiler (when the heating temperature selector is set within 4 and 6 sector) to automatically adjust (raise) the heating. The activation and the disable of the function is visualized by blinking the green led.

3. HOW TO...

3.1 HOW TO TOP-UP THE SYSTEM PRESSURE
(fig. 1-2)
The system pressure must be checked periodically to ensure the correct operation of the boiler. The needle on the gauge should be reading between 1 and 1.5 BAR when the boiler is in an off position and has cooled to room temperature. If the pressure requires ‘topping-up’ use the following instructions as a guide.
- Locate the filling valve connections (usually beneath the boiler, see fig. 2).
- Attach the filling loop to both connections.
- Open the filling valve slowly until you hear water entering the system.
- Close the filling valve when the pressure gauge (on the boiler) reads between 1 and 1.5 BAR (see fig. 1).
- Remove the filling loop from the connections.

3.2 HOW TO RESET THE APPLIANCE
When the red fault LED is illuminated, the appliance will require to be reset manually. Before resetting the boiler, check what action is required to be taken, using the information on the fault code table below. Allow a period of two minutes to elapse before rotate the mode selector knob across the ON position (see fig. 1).

IMPORTANT
If the appliance requires to be reset frequently, it may be indicative of a fault, please contact your installer or Vokèra Customer Services for further advice.

3.3 HOW TO SHUT DOWN THE SYSTEM FOR SHORT PERIODS
The system and boiler can be shut down for short periods by simply turning the time clock to the off position. It is also advisable to turn off the main water supply to the house.

3.4 HOW TO SHUT DOWN THE SYSTEM FOR LONG PERIODS
If the house is to be left unoccupied for any length of time – especially during the winter – the system should be thoroughly drained of all water. The gas, water, and electricity supply to the house should also be turned off. For more detailed advice contact your installer.

3.5 HOW TO CARE FOR THE APPLIANCE
To clean the outer casing use only a clean damp cloth. Do not use any scourers or abrasive cleaners.
4. WHAT IF...

4.1 WHAT IF I SUSPECT A GAS LEAK
If you suspect a gas leak, turn off the gas supply at the gas meter and contact your installer or local gas supplier. If you require further advice please contact your nearest Vokèra office.

4.2 WHAT IF I HAVE FREQUENTLY TO TOP-UP THE SYSTEM
If the system regularly requires topping-up, it may be indicative of a leak. Please contact your installer and ask him to inspect the system.

4.3 WHAT IF THE APPLIANCE IS DUE ITS ANNUAL SERVICE
Advice for tenants only
Your landlord should arrange for servicing.

4.4 WHAT IF I NEED TO CALL AN ENGINEER
If you think your boiler may have developed a fault, please contact your installer or Vokèra Customer Services (0844 3910999 (UK) or 056 7755057 (ROI)) if you would prefer a Vokèra service engineer or agent to service your appliance. Alternatively your local GAS SAFE registered engineer may be able to service the appliance for you.

5. SETTING THE VOKÈRA...

5.1 - SETTING THE VOKÈRA MECHANICAL CLOCK
If your boiler has been installed with the Vokèra mechanical clock, it can be used and adjusted as follows:

Setting the time
The time of day can be set by grasping the outer edge of the black dial and turning it in a clockwise direction until the correct time is in line with the white pointer.

Setting the “switching times”
The “ON” periods are set by sliding the black tappets, adjacent to the time periods required, to the outer edge of the dial. The tappets that remain at the centre of the dial will be the “OFF” periods.
The smallest switching time (ON or OFF) is 15 minutes.
To select “AUTO” mode move the selector switch in central position.
To select “ON” mode move the selector switch in the bottom position.
To select “OFF” mode move the selector switch in the upper position.

Advice for homeowners
Please contact Vokèra Customer Service (0844 3910999 (UK) or 056 7755057 (ROI)) if you have all your details to hand including full address and postcode, relevant contact numbers, and your completed appliance log book.
THE COMPACT comprises a range of high-efficiency combination boilers with outputs to DHW of 25kW and 30kW respectively. These appliances – by design – incorporate electronic ignition, circulating pump, expansion vessel, safety valve, pressure gauge and automatic by-pass. The Compact range is produced as room sealed, category II2H3P appliances, suitable for internal wall mounting applications only. Each appliance is provided with a fan powered flue outlet with an annular co-axial combustion air intake that can be rotated – horizontally – through 360 degrees for various horizontal or vertical applications. The Compact can also be used with the Vokèra twin flue system. The Compact is approved for use with C13 & C33 type flue applications. These appliances are designed for use with a sealed system only; consequently they are not intended for use on open vented systems.

This booklet is an integral part of the appliance. It is therefore necessary to ensure that the booklet is handed to the person responsible for the property in which the appliance is located/installed. A replacement copy can be obtained from Vokèra customer services.

**General layout**

1. Domestic hot water heat exchanger
2. Drain valve
3. Three porte valve actuator
4. Safety valve
5. Pump
6. Bottom auto air vent (AAV)
7. Main heat exchanger
8. Flues thermistor (NTC)
9. Fan assembly with mixer
10. Silencer
11. Flue gas analysis test point
12. Flue outlet & air intake
13. Top AAV
14. De-aerator
15. Spark Electrode - Sensing Electrode
16. Ignition transformer
17. Flow thermistor (NTC) - High limit thermostat
18. Expansion vessel
19. Pressure switch
20. Return thermistor (NTC)
21. Gas valve
22. Domestic hot water sensor
23. Condense trap
24. DHW flow switch

R Heating return connection
F Heating flow connection
G Gas connection
O Hot water outlet
I Cold water inlet

Fig. 4
1.1 PRINCIPLE COMPONENTS
- A fully integrated electronic control board featuring electronic temperature control, anti-cycle control, pump over-run, self-diagnostic fault indicator, full air/gas modulation
- Aluminium heat exchanger
- Electronic ignition with flame supervision
- Integral high-head pump
- Fan
- Expansion vessel
- Water pressure switch
- Flue sensor
- Pressure gauge
- Safety valve

1.2 MODE OF OPERATION (at rest)
When the appliance is at rest and there are no requests for heating or hot water, the following functions are active:
- Frost-protection system – the frost-protection system protects the appliance against the risk of frost damage both for CH and DHW. For CH line, if the main temperature falls to 5°C, the appliance will function on minimum power until the temperature on main reaches 35°C. Moreover if the DHW temperature falls to 5°C, the appliance will function on minimum power until the temperature on main reaches 55°C.
- Anti-block function – the anti-block function enables the pump and divertor valve actuator to be energised for short periods, when the appliance has been inactive for more than 24-hours.

1.3 MODE OF OPERATION (Heating)
When there is a request for heat via the time clock and/or any external control, the pump and fan are started, the fan speed will modulate until the correct signal voltage is received at the control PCB. At this point an ignition sequence is enabled. Ignition is sensed by the electronic circuit to ensure flame stability at the burner. Once successful ignition has been achieved, the electronic circuitry increases the gas rate to 75% for a period of 15 minutes. Thereafter, the boiler’s output will either be increase to maximum or modulate to suit the set requirement. When the appliance reaches the desired temperature the burner will shut down and the boiler will perform a three-minute anti-cycle (timer delay). When the request for heat has been satisfied the appliance pump and fan may continue to operate to dissipate any residual heat within the appliance.

1.4 MODE OF OPERATION (Hot water)
When there is a request for DHW via a hot water outlet or tap, the pump and fan are started, the fan speed will modulate until the correct signal voltage is received at the control PCB. At this point an ignition sequence is enabled. Ignition is sensed by the electronic circuit to ensure flame stability at the burner. Once successful ignition has been achieved, the electronic circuitry increases the gas rate to maximum or will modulate output to stabilise the temperature. In the event of the appliance exceeding the desired temperature (set point) the burner will shut down until the temperature drops. When the request for DHW has been satisfied the appliance pump and fan may continue to operate to dissipate any residual heat within the appliance.

1.5 SAFETY DEVICES
When the appliance is in use, safe operation is ensured by:
- a water pressure switch that monitors system water pressure and will de-activate the pump, fan, and burner should the system water pressure drop below the rated tolerance;
- fan speed sensor to ensure safe operation of the burner;
- a high limit thermostat that over-rides the temperature control circuit to prevent or interrupt the operation of the burner;
- flame sensor that will shut down the burner when no flame signal is detected;
- flue sensor;
- a safety valve which releases excess pressure from the primary circuit.
## SECTION 2 - TECHNICAL DATA

### 2.1 Central Heating

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heat input (kW)</td>
<td>20.00</td>
<td>25</td>
</tr>
<tr>
<td>Maximum heat output (kW) 60/80°C</td>
<td>19.50</td>
<td>24.40</td>
</tr>
<tr>
<td>Minimum working pressure</td>
<td>0.5 bar</td>
<td></td>
</tr>
<tr>
<td>Maximum working pressure</td>
<td>2.7 bar</td>
<td></td>
</tr>
<tr>
<td>Minimum flow rate</td>
<td>350 l/h</td>
<td></td>
</tr>
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### 2.2 Domestic Hot Water

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heat input (kW)</td>
<td>25.00</td>
<td>29.50</td>
</tr>
<tr>
<td>Flow Rate: ΔT35°C</td>
<td>10.2 l/min</td>
<td>12.1 l/min</td>
</tr>
<tr>
<td>Maximum inlet pressure</td>
<td>6 bar</td>
<td></td>
</tr>
<tr>
<td>Minimum inlet pressure</td>
<td>0.15 bar</td>
<td></td>
</tr>
<tr>
<td>Minimum flow rate</td>
<td>2 l/min</td>
<td></td>
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### 2.3 Gas Pressures

<table>
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<tr>
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<th>Compact 25</th>
<th>Compact 29</th>
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<tbody>
<tr>
<td>Inlet pressure (G20)</td>
<td>20.0 mbar</td>
<td></td>
</tr>
<tr>
<td>Heating maximum gas rate (m³/hr)</td>
<td>2.12</td>
<td>2.64</td>
</tr>
<tr>
<td>DHW maximum gas rate (m³/hr)</td>
<td>2.64</td>
<td>3.12</td>
</tr>
<tr>
<td>Minimum gas rate (m³/hr)</td>
<td>0.53</td>
<td>0.63</td>
</tr>
<tr>
<td>Injector size (mm)</td>
<td>4.8</td>
<td>5.7</td>
</tr>
<tr>
<td>Silencer flange (ø mm) (titled)</td>
<td>27</td>
<td>31</td>
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### 2.4 Expansion Vessel

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
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<tbody>
<tr>
<td>Capacity</td>
<td>8 litres</td>
<td></td>
</tr>
<tr>
<td>Maximum system volume</td>
<td>74 litres</td>
<td></td>
</tr>
<tr>
<td>Pre-charge pressure</td>
<td>1 bar</td>
<td></td>
</tr>
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### 2.5 Dimensions

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Height (mm)</td>
<td>715</td>
<td></td>
</tr>
<tr>
<td>Width (mm)</td>
<td>405</td>
<td></td>
</tr>
<tr>
<td>Depth (mm)</td>
<td>248</td>
<td></td>
</tr>
<tr>
<td>Dry weight (kg)</td>
<td>30</td>
<td>32</td>
</tr>
</tbody>
</table>

### 2.5 Clearances

<table>
<thead>
<tr>
<th></th>
<th>COMPACT Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sides</td>
<td>12mm</td>
</tr>
<tr>
<td>Top</td>
<td>150mm from casing or 25mm above flue elbow (whichever is applicable)</td>
</tr>
<tr>
<td>Bottom</td>
<td>150mm</td>
</tr>
<tr>
<td>Front</td>
<td>500mm</td>
</tr>
</tbody>
</table>

### 2.7 Connections

<table>
<thead>
<tr>
<th></th>
<th>COMPACT Range</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flow &amp; return</td>
<td>22mm</td>
</tr>
<tr>
<td>Gas</td>
<td>22mm</td>
</tr>
<tr>
<td>DHW hot &amp; cold</td>
<td>15mm</td>
</tr>
<tr>
<td>Safety valve</td>
<td>15mm</td>
</tr>
<tr>
<td>Condense</td>
<td>21mm</td>
</tr>
</tbody>
</table>

### 2.8 Electrical

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power consumption (Watts)</td>
<td>123W</td>
<td>140W</td>
</tr>
<tr>
<td>Voltage (V/Hz)</td>
<td>230/50</td>
<td></td>
</tr>
<tr>
<td>Internal fuse</td>
<td>3.15A T (for PCB) - 3.15A F (for connections block)</td>
<td></td>
</tr>
<tr>
<td>External fuse</td>
<td>3A</td>
<td></td>
</tr>
</tbody>
</table>

### 2.9 Flue Details (concentric)

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum horizontal flue length (60/100mm)</td>
<td>4.0m</td>
<td></td>
</tr>
<tr>
<td>Maximum vertical flue length (60/100mm)</td>
<td>5.0m</td>
<td></td>
</tr>
</tbody>
</table>

### 2.9A Flue Details (twin pipes)

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>Maximum horizontal flue length (80mm/80mm)</td>
<td>20m/20m</td>
<td></td>
</tr>
<tr>
<td>Maximum vertical flue length (80mm/80mm)</td>
<td>20m/20m</td>
<td></td>
</tr>
</tbody>
</table>

### 2.10 Efficiency

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>SEDBUK (%)</td>
<td>90.0</td>
<td>90.1</td>
</tr>
</tbody>
</table>

### 2.11 Emissions

<table>
<thead>
<tr>
<th></th>
<th>Compact 25</th>
<th>Compact 29</th>
</tr>
</thead>
<tbody>
<tr>
<td>CO₂ @ maximum output (%)</td>
<td>9.0</td>
<td>9.0</td>
</tr>
<tr>
<td>CO₂ @ minimum output (%)</td>
<td>9.5</td>
<td>9.5</td>
</tr>
<tr>
<td>CO₂ @ maximum output (ppm)</td>
<td>200</td>
<td>160</td>
</tr>
<tr>
<td>CO₂ @ minimum output (ppm)</td>
<td>30</td>
<td>35</td>
</tr>
<tr>
<td>NOx rating</td>
<td>class 5</td>
<td>class 5</td>
</tr>
</tbody>
</table>
2.12 PUMP DUTY

Fig. 6 shows the flow-rate available – after allowing for pressure loss through the appliance – for system requirements. When using this graph, apply only the pressure loss of the system. The graph is based on a 20°C temperature differential.

![Figure 6: Pump Duty Graph](image)

**Fig. 6**

![Figure 7: Flow Rate Diagram](image)

**Fig. 7**

**Key** | **Location** | **Minimum distance**
---|---|---
A | Below an opening (window, air-brick, etc.) | 300 mm
B | Above an opening (window, air-brick, etc.) | 300 mm
C | To the side of an opening (window, air-brick, etc.) | 25 mm
D | Below gutter, drain-pipe, etc. | 25 mm
E | Below eaves | 25 mm
F | Below balcony, car-port roof, etc. | 25 mm
G | To the side of a soil/drain-pipe, etc. | 25 mm (60mm for 80/125 - 5” flue)
H | From internal/external corner | 600 mm (60mm for 80/125 - 5” flue)
I | From ground, roof, or balcony level | 300 mm
J | From a surface or boundary facing the terminal | 1200 mm
K | From a terminal facing a terminal | 1200 mm
L | From an opening in the car-port into the building | 1500 mm
M | Vertically from a terminal on the same wall | 300 mm
N | Horizontally from a terminal on the same wall | 300 mm
O | From a structure to the side of the vertical terminal | As determined by the fixed collar of the vertical terminal
P | From the top of the vertical terminal to the roof flashing | 300 mm
Q | From the top of the vertical terminal to the roof flashing | (call Vokera technical for advice)
R | To the side of a boundary | 300 mm
S | To the side of an opening or window on a pitched roof | 600 mm
T | Below an opening or window on a pitched roof | 2000 mm
V | From a vertical terminal to an adjacent opening (window, air-brick, etc.) | (call Vokera technical for advice)
W | From a vertical terminal to an adjacent vertical terminal | 300 mm (only if both terminals are the same height)
This appliance must be installed by a competent person in accordance with the Gas Safety (Installation & Use) Regulations.

### 3.1 RELATED DOCUMENTS

The installation of this boiler must be in accordance with the relevant requirements of the Gas Safety (Installation & Use) Regulations, the local building regulations, the current I.E.E. wiring regulations, the bylaws of the local water undertaking, the Building Standards (Scotland) Regulation and Building Standards (Northern Ireland) Regulations. It should be in accordance also with any relevant requirements of the local authority and the relevant recommendations of the following British Standard Codes of Practice.

### 3.2 LOCATION OF APPLIANCE

The appliance may be installed in any room or internal space, although particular attention is drawn to the requirements of the current I.E.E. wiring regulations, and in Scotland, the electrical provisions of the Building Regulations, with respect to the installation of the appliance in a room or internal space containing a bath or shower.

When an appliance is installed in a room or internal space containing a bath or shower, the appliance or any control pertaining to it must not be within reach of a person using the bath or shower. The location chosen for the appliance must permit the provision of a safe and satisfactory flue and termination. The location must also permit an adequate air supply for combustion purposes and an adequate space for servicing and air circulation around the appliance. Where the installation of the appliance will be in an unusual location special procedures may be necessary, BS 6798 gives detailed guidance on this aspect. A compartment used to enclose the appliance must be designed and constructed specifically for this purpose.

### 3.3 GAS SUPPLY

The gas meter — as supplied by the gas supplier — must be checked to ensure that it is of adequate size to deal with the maximum rated input of all the appliances that it supplies. Installation pipes must be fitted in accordance with BS 6891. Pipe work from the meter to the appliance must be of adequate size. Pipes of a smaller size than the appliance gas inlet connection must not be used. The installation must be tested for tightness in accordance with BS6891.

If the gas supply serves more than one appliance, it must be ensured that an adequate supply is maintained to each appliance when they are in use at the same time.

### 3.4 FLUE SYSTEM

The terminal should be located where the dispersal of combustion products is not impeded and with due regard for the damage and discolouration that may occur to building products located nearby. The terminal must not be located in a place where it is likely to cause a nuisance (see fig. 7). In cold and/or humid weather, water vapour will condense on leaving the terminal; the effect of such pluming must be considered. If installed less than 2m above a pavement or platform to which pipes should have a gradient to ensure air is carried naturally to air release points and that water flows naturally to drain cocks. Except where providing useful heat, pipes should be insulated to avoid heat loss and in particular to avoid the possibility of freezing. Particular attention should be paid to pipes passing through ventilated areas such as under floors, loft space and void areas.

### 3.6.7 LOW PRESSURE SEALED SYSTEM

For cooling purposes is also not required. When installed in a cupboard or compartment, ventilation for cooling purposes is also not required.

### 3.6 WATER CIRCULATION

Detailed recommendations are given in BS 5449 Part 1 and BS 6798. The following notes are for general guidance only.

#### 3.6.1 PIPEWORK

It is recommended that copper tubing to BS 2871 Part 1 is used in conjunction with soldered capillary joints. Where possible
with an approved non-return valve and stopcock for isolation purposes. The feed pipe should be connected to the return pipe as close to the boiler as possible.

3.6.8 FREQUENT FILLING
Frequent filling or venting of the system may be indicative of a leak. Care should be taken during the installation of the appliance to ensure all aspects of the system are capable of withstanding pressures up to at least 3 bar.

3.7 ELECTRICAL SUPPLY
The appliance is supplied for operation on 230V @ 50Hz electrical supply; it must be protected with a 3-amp fuse. The method of connection to the mains electricity supply must allow for complete isolation from the supply. The preferred method is by using a double-pole switch with a contact separation of at least 3.5mm (3º high-voltage category). The switch must only supply the appliance and its corresponding controls, i.e. time clock, room thermostat, etc. Alternatively an un-switched shuttered socket with a fused 3-pin plug both complying with BS 1363 is acceptable.

3.8 MOUNTING ON A COMBUSTIBLE SURFACE
If the appliance is to be fitted on a wall of combustible material, a sheet of fireproof material must protect the wall.

3.9 TIMBER FRAMED BUILDINGS
If the appliance is to be fitted in a timber framed building, it should be fitted in accordance with the Institute of Gas Engineers publication (IGE/UP/7) ‘Guide for Gas Installations in Timber Frame Buildings’.

3.10 INHIBITORS
Vokèra recommend that an inhibitor - suitable for use with aluminium heat exchangers - is used to protect the boiler and system from the effects of corrosion and/or electrolytic action. The inhibitor must be administered in strict accordance with the manufacturer’s instructions. “Water treatment of the complete heating system - including the boiler - should be carried out in accordance with BS 7593 and the Domestic Water Treatment Association’s (DWTA) code of practice.

3.11 SHOWERS
If the appliance is intended for use with a shower, the shower must be thermostatically controlled and be suitable for use with a combination boiler.

SECTION 3A - GENERAL REQUIREMENTS (EIRE)

This appliance must be installed by a competent person in accordance with and defined by, the Standard Specification (Domestic Gas Installations) Declaration (I.S. 813).

3A.1 RELATED DOCUMENTS
The installation of this boiler must be in accordance with the relevant requirements of the local building regulations, the current ETCI National Rules for Electrical Installations and the bylaws of the local water undertaking. It should be in accordance also with any relevant requirements of the local and/or district authority.

3A.2 LOCATION OF APPLIANCE
The appliance may be installed in any room or internal space, although particular attention is drawn to the requirements of the current ETCI National Rules for Electrical Installations, and I.S. 813, Annex K.

When an appliance is installed in a room or internal space containing a bath or shower, the appliance or any control pertaining to it must not be within reach of a person using the bath or shower.

The location chosen for the appliance must permit the provision of a safe and satisfactory flue and termination. The location must also permit an adequate air supply for combustion purposes and an adequate space for servicing and air circulation around the appliance. Where the installation of the appliance will be in an unusual location special procedures may be necessary, refer to I.S. 813 for detailed guidance on this aspect. A compartment used to enclose the appliance must be designed and constructed specifically for this purpose. An existing compartment/cupboard may be utilised provided that it is modified to suit. This appliance is not suitable for external installation.

3A.3 GAS SUPPLY
The gas meter – as supplied by the gas supplier – must be checked to ensure that it is of adequate size to deal with the maximum rated input of all the appliances that it serves. Installation pipes must be fitted in accordance with I.S. 813. Pipe work from the meter to the appliance must be of adequate size. Pipes of a smaller size than the appliance gas inlet connection must not be used. The installation must be tested for tightness in accordance with I.S. 813. If the gas supply serves more than one appliance, it must be ensured that an adequate supply is maintained to each appliance when they are in use at the same time.

3A.4 FLUE SYSTEM
The terminal should be located where the dispersal of combustion products is not impeded and with due regard for the damage and discoloration that may occur to building products located nearby. The terminal must not be located in a place where it is likely to cause a nuisance (see I.S. 813). In cold and/or humid weather, water vapour will condense on leaving the terminal; the effect of such pluming must be considered.

If installed less than 2m above a pavement or platform to which people have access (including balconies or flat roofs) the
3A.5 AIR SUPPLY
The following notes are intended for general guidance only. This appliance is a room-sealed, fan-flued boiler, consequently it does not require a permanent air vent for combustion air supply. When installed in a cupboard or compartment, ventilation for cooling purposes is also not required.

3A.6 WATER CIRCULATION
Specific recommendations are given in I.S. 813. The following notes are for general guidance only.

3A.6.1 PIPEWORK
It is recommended that copper tubing be used in conjunction with soldered capillary joints. Where possible pipes should have a gradient to ensure air is carried naturally to air release points and that water flows naturally to drain cocks. Except where providing useful heat, pipes should be insulated to avoid heat loss and in particular to avoid the possibility of freezing. Particular attention should be paid to pipes passing through ventilated areas such as under floors, loft space and void areas.

3A.6.2 AUTOMATIC BY-PASS
The appliance has a built-in automatic by-pass, consequently there is no requirement for an external by-pass, however the design of the system should be such that it prevents boiler ‘cycling’.

3A.6.3 DRAIN COCKS
These must be located in accessible positions to facilitate draining of the appliance and all water pipes connected to the appliance.

3A.6.4 AIR RELEASE POINTS
These must be positioned at the highest points in the system where air is likely to be trapped. They should be used to expel trapped air and allow complete filling of the system.

3A.6.5 EXPANSION VESSEL
The appliance has an integral expansion vessel to accommodate the increased volume of water when the system is heated. It can accept up to 8 litres of expansion from within the system, generally this is sufficient, however if the system has an unusually high water content, it may be necessary to provide additional expansion capacity (see 6.18).

3A.6.6 FILLING POINT
A method for initial filling of the system and replacing water lost during servicing etc. is provided (see fig. 8). You should ensure this method of filling complies with the local water authority regulations.

3A.6.7 LOW PRESSURE SEALED SYSTEM
An alternative method of filling the system would be from an independent make-up vessel or tank mounted in a position at least 1 metre above the highest point in the system and at least 5 metres above the boiler (see fig. 9). The cold feed from the make-up vessel or tank must be fitted with an approved non-return valve and stopcock for isolation purposes. The feed pipe should be connected to the return pipe as close to the boiler as possible.

3A.6.8 FREQUENT FILLING
Frequent filling or venting of the system may be indicative of a leak. Care should be taken during the installation of the appliance to ensure all aspects of the system are capable of withstanding pressures up to at least 3 bar.

3A.7 ELECTRICAL SUPPLY
The appliance is supplied for operation on 230V @ 50Hz electrical supply; it must be protected with a 3-amp fuse. The method of connection to the mains electricity supply must allow for complete isolation from the supply. The preferred method is by using a double-pole switch with a contact separation of at least 3.5 mm (3° high-voltage category). The switch must only supply the appliance and its corresponding controls, i.e. time clock, room thermostat, etc.

3A.8 MOUNTING ON A COMBUSTIBLE SURFACE
If the appliance is to be fitted on a wall of combustible material, a sheet of fireproof material must protect the wall.

3A.9 TIMBER FRAMED BUILDINGS
If the appliance is to be fitted in a timber framed building, it should be fitted in accordance with I.S. 813 and local Building Regulations. The Institute of Gas Engineers publication (IGE/UP/7) ‘Guide for Gas Installations in Timber Frame Buildings’ gives specific advice on this type of installation.

3A.10 INHIBITORS
Vokèra recommend that an inhibitor - suitable for use with aluminium heat exchangers - is used to protect the boiler and system from the effects of corrosion and/or electrolytic action. The inhibitor must be administered in strict accordance with the manufacturers instructions*. *Water treatment of the complete heating system - including the boiler - should be carried out in accordance with I.S. 813 and the Domestic Water Treatment Association’s (DWTA) code of practice.

3A.11 SHOWERS
If the appliance is intended for use with a shower, the shower must be thermostatically controlled and be suitable for use with a combination boiler.

3A.12 DECLARATION OF CONFORMITY
A Declaration of Conformity (as defined in I.S. 813) must be provided on completion of the installation. A copy of the declaration must be given to the responsible person and also to the gas supplier if required.
4.1 DELIVERY
Due to the weight of the appliance it may be necessary for two people to lift and attach the appliance to its mounting. The appliance is contained within a heavy-duty cardboard carton. Lay the carton on the floor with the writing the correct way up.

4.2 CONTENTS
Contained within the carton is:
• the boiler
• the wall bracket
• carton template
• an accessories pack containing appliance service connections and washers
• the instruction pack containing the installation, servicing & user instructions, guarantee registration card and a 3-amp fuse.

4.3 UNPACKING
At the top of the carton pull both sides open – do not use a knife – unfold the rest of the carton from around the appliance, carefully remove all protective packaging from the appliance and lay the accessories etc. to one side. Protective gloves should be used to lift the appliance, the appliance back-frame should be used for lifting points.

4.4 PREPARATION FOR MOUNTING THE APPLIANCE
The appliance should be mounted on a smooth, vertical, non-combustible surface, which must be capable of supporting the full weight of the appliance. Care should be exercised when determining the position of the appliance with respect to hidden obstructions such as pipes, cables, etc.
When the position of the appliance has been decided – using the template supplied – carefully mark the position of the wall-mounting bracket (see fig. 10) and flue-hole (if applicable).

4.5 FITTING THE FLUE
The top flue outlet permits both horizontal and vertical flue applications to be considered, alternatively, the Vokèra twin flue system can be utilised if longer flue runs are required.

4.5.1 CONCENTRIC HORIZONTAL FLUE
(For concentric vertical flue, see 4.5.2).
(For twin flue applications, see 4.5.3).
The appliance can be used with either the Vokèra condensing 60/100mm concentric flue system or the optional 80/125mm concentric flue system.

NOTE
These instructions relate only to the Vokèra condensing 60/100mm concentric flue system. For specific details on the installation of the 80/125mm concentric flue system please refer to the instructions supplied. The appliance flue outlet elbow can be rotated through 360º on its vertical axis. In addition the flue may be extended from the outlet elbow in the horizontal plane (see 2.9). A reduction must also be made to the maximum length (see table below) when additional bends are used.

Reduction for additional bends

<table>
<thead>
<tr>
<th>Bend</th>
<th>Reduction in maximum flue length for each bend</th>
</tr>
</thead>
<tbody>
<tr>
<td>45° bend</td>
<td>0.5 metre</td>
</tr>
<tr>
<td>90° bend</td>
<td>1.0 metre</td>
</tr>
</tbody>
</table>

Horizontal flue terminals and accessories

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>29450120</td>
<td>Horizontal flue kit</td>
<td>900mm</td>
</tr>
<tr>
<td>29450121</td>
<td>Telescopic flue kit</td>
<td>350/530mm</td>
</tr>
<tr>
<td>522</td>
<td>Plume management kit</td>
<td>1370mm</td>
</tr>
<tr>
<td>29450123</td>
<td>90-degree bend</td>
<td>N/A</td>
</tr>
<tr>
<td>29450124</td>
<td>45-degree bends (pair)</td>
<td>N/A</td>
</tr>
<tr>
<td>29450125</td>
<td>500mm extension</td>
<td>500mm</td>
</tr>
</tbody>
</table>

Using the template provided (A), mark and drill a 125mm hole for the passage of the flue pipe. The hole should be drilled to ensure any condense fluid that forms, is allowed to drain back to the appliance (see fig. 12). The fixing holes for the wall-mounting bracket should now be drilled and plugged, an appropriate type and quantity of fixing should be used to ensure that the bracket is mounted securely. Once the bracket has been secured to the wall, mount the appliance onto the bracket.

FITTING THE TELESCOPIC HORIZONTAL FLUE KIT
In some instances It may necessary to cut the inner 60mm pipe of the flue bend at the point indicated (fig.13 pos. A) to allow for easier insertion to the boiler flue spigot.

FITTING THE HORIZONTAL FLUE KIT
Carefully measure the distance from the centre of the appliance flue outlet to the edge of the finished outside wall (dimension X). Add 65mm to dimension X to give you Dimension Y (see fig 12). Measure dimension Y from the terminal end of the concentric flue pipe and cut off the excess ensuring any burrs are removed. Pass the concentric flue pipe through the previously drilled hole. Fit the flue bend to the boiler flue outlet and insert the concentric flue pipe into the flue bend ensuring the correct seal is made. Using the clamp, gasket, and screws supplied, secure the flue bend to the appliance flue spigot.

NOTE
Fit the internal (white) trim to the flue assembly prior to connecting the flue pipe to the bend. You must ensure that the entire flue system is properly supported and connected. Seal the flue assembly to the wall using cement or a suitable alternative that will provide satisfactory weather-proofing. The exterior trim can now be fitted.
4.5.2 CONCENTRIC VERTICAL FLUE

The appliance can be used with either the Vokèra condensing 60/100mm concentric flue system or the optional 80/125mm concentric flue system.

**NOTE**

These instructions relate only to the Vokèra condensing 60/100mm concentric flue system. For specific details on the installation of the 80/125mm concentric flue system please refer to the instructions supplied.

The vertical flue terminal can be connected directly to the appliance flue outlet. Alternatively, an extension or bend can be connected to the appliance flue outlet if desired, however if additional bends are fitted, a reduction must be made to the maximum flue length (see table below).

**Reduction for bends**

<table>
<thead>
<tr>
<th>Bend</th>
<th>Reduction in maximum flue length for each bend</th>
</tr>
</thead>
<tbody>
<tr>
<td>45° bend</td>
<td>0.5 metre</td>
</tr>
<tr>
<td>90° bend</td>
<td>1.0 metre</td>
</tr>
</tbody>
</table>

**Vertical flue terminal and accessories**

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>29450122</td>
<td>Vertical flue terminal</td>
<td>1000mm</td>
</tr>
<tr>
<td>531</td>
<td>Pitched roof flashing plate</td>
<td>N/A</td>
</tr>
<tr>
<td>532</td>
<td>Flat roof flashing plate</td>
<td>N/A</td>
</tr>
<tr>
<td>29450123</td>
<td>90-degree bend</td>
<td>N/A</td>
</tr>
<tr>
<td>29450124</td>
<td>45-degree bends (pair)</td>
<td>N/A</td>
</tr>
<tr>
<td>29450125</td>
<td>500mm extension</td>
<td>500mm</td>
</tr>
<tr>
<td>29450126</td>
<td>1000mm extension</td>
<td>1000mm</td>
</tr>
<tr>
<td>29450127</td>
<td>2000mm extension</td>
<td>2000mm</td>
</tr>
<tr>
<td>29450128</td>
<td>Telescopic extension</td>
<td>350/730mm</td>
</tr>
<tr>
<td>529</td>
<td>Wall bracket pack (5)</td>
<td>208mm</td>
</tr>
</tbody>
</table>

Using the dimensions given in fig. 12 as a reference, mark and cut a 125mm hole in the ceiling and/or roof.

**EXTENDING THE FLUE**

Connect the bend — supplied with the terminal kit — to the top of the boiler using clamp (supplied) see fig. 11. The additional bends & extensions have push-fit connections, care should be taken to ensure that the correct seal is made when assembling the flue system. Connect the required number of flue extensions or bends (up to the maximum equivalent flue length) to the flue terminal (see fig. 11-14). The flue system should have a minimum of 1°; maximum of 3° rise from the boiler to outside, to ensure any condense fluid that forms, is allowed to drain back to the appliance.

**NOTE**

When cutting an extension to the required length, you must ensure that the excess is cut from the plain end of the extension (see fig. 11-14). Remove any burrs, and check that all seals are located properly. You must ensure that the entire flue system is properly supported and connected. Seal the flue assembly to the wall using cement or a suitable alternative that will provide satisfactory weatherproofing. The interior and exterior trim can now be fitted.

Fit the appropriate flashing plate to the roof and insert the vertical flue terminal through the flashing plate from the outside, ensuring that the collar on the flue terminal fits over the flashing. The fixing holes for the wall-mounting bracket should now be drilled and plugged, an ‘appropriate type and quantity of fixing should be used to ensure that the bracket is mounted securely. Once the bracket has been secured to the wall, mount the appliance onto the bracket.
MOUNTING THE BOILER

The fixing holes for the wall-mounting bracket should now be drilled and plugged, an appropriate type and quantity of fixing should be used to ensure that the bracket is mounted securely.

NOTE

When cutting an extension to the required length, you must ensure that the excess is cut from the plain end of the extension. Remove any burrs, and check that any seals are located properly. You must ensure that the entire flue system is properly supported and connected.

4.5.3 TWIN FLUE SYSTEM

The Vokèra twin flue system enables greater flue distances to be achieved than that of a concentric flue system. It can be used for horizontal or vertical applications, however the twin flue system must be converted to the dedicated concentric flue kit for termination. It is essential that the installation of the twin flue system be carried out in strict accordance with these instructions.

GUIDANCE NOTES ON TWIN FLUE INSTALLATION

- The flue must have a have a minimum 1°; maximum 3° (1° = 17mm per 1000mm) fall back to the appliance to allow any condensate that may form in the flue system to drain via the condensate drain. Consideration must also be given to the fact that there is the possibility of a small amount of condensate dripping from the terminal.
- Ensure that the entire flue system is adequately supported, use at least one bracket for each extension.
- The entire flue system must be adequately insulated to maintain heat within the flue system thereby reducing the possibility of condensate production.
- As the exhaust outlet pipe can reach very high temperatures it must be protected to prevent persons touching the hot surface.
- The condensate drain pipe must be connected in accordance with building regulations.

Reduction for bends

<table>
<thead>
<tr>
<th>Bend</th>
<th>Reduction in maximum flue length for each bend</th>
</tr>
</thead>
<tbody>
<tr>
<td>45° bend</td>
<td>1.0 metre</td>
</tr>
<tr>
<td>90° bend</td>
<td>1.0 metre</td>
</tr>
</tbody>
</table>

Twin flue accessories

<table>
<thead>
<tr>
<th>Part No.</th>
<th>Description</th>
<th>Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>0225805</td>
<td>Horizontal flue terminal</td>
<td>1.0 metre</td>
</tr>
<tr>
<td>0225810</td>
<td>Vertical flue terminal</td>
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</tr>
<tr>
<td>359</td>
<td>Twin adapter kit</td>
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</tr>
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<td>Pitched roof flashing plate</td>
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<tr>
<td>532</td>
<td>Flat roof flashing plate</td>
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</tr>
<tr>
<td>0225815</td>
<td>Condensate drain kit</td>
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</tr>
<tr>
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<td>0.25m extension (pair)</td>
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</tr>
<tr>
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<tr>
<td>0225845</td>
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</tr>
<tr>
<td>0225855</td>
<td>Single bracket (5)</td>
<td>N/A</td>
</tr>
</tbody>
</table>

HORIZONTAL TERMINATION (fig. 14)

The twin flue system must be converted to the dedicated concentric flue kit for termination.
- The horizontal terminal is supplied with a built-in converter box and cannot be shortened.
- A 130mm hole is required for the passage of the concentric terminal through the wall.
- The air inlet pipe must always be level with or below, that of the exhaust pipe.

Depending on site conditions it may be preferable to install the terminal assembly prior to fitting the twin flue pipes. Mark and drill a level 130mm hole for the passage of the horizontal flue terminal. Insert the terminal assembly into the flue hole. Push-fit the twin flue pipes onto the concentric to twin converter box ensuring that the exhaust pipe connects to the exhaust connection on the concentric to twin converter.

If necessary cut the plain ends (male) of the twin flue pipes to allow connection to the concentric to twin converter.

NOTE

Before cutting twin flue pipes ensure allowances have been made for connection onto the previous piece and onto the concentric to twin converter. The last twin flue pipes must be
pushed 50mm onto the male spigots of the concentric to twin converter.

NOTE
Seal the flue terminal assembly to the wall using cement or a suitable alternative that will provide satisfactory weatherproofing. The interior and exterior trim can now be fitted.

VERTICAL TERMINATION (fig. 15)
The twin flue system must be converted to the dedicated concentric flue kit for termination.
- The vertical terminal is supplied with a built-in converter box and cannot be shortened.
- A 130mm hole is required for the passage of the concentric terminal through the ceiling and/or roof.
Depending on site conditions it may be preferable to install the terminal assembly prior to fitting the twin flue pipes. Fit the appropriate flashing plate to the roof and insert the vertical flue terminal through the flashing plate from the outside, ensuring that the collar on the flue terminal fits over the flashing. Push-fit the twin flue pipes onto the concentric to twin converter ensuring that the exhaust pipe connects to the exhaust connection on the concentric to twin converter. If necessary cut the plain ends (male) of the twin flue pipes to allow connection to the concentric to twin converter.

NOTE
- Before cutting twin flue pipes ensure allowances have been made for connection onto the previous piece and onto the concentric to twin converter. The last twin flue pipes must be pushed 50mm onto the male spigots of the concentric to twin converter.
- You must ensure that the entire flue system is properly supported and connected.
- Ensure that any horizontal sections of pipe have a 1° fall towards the appliance (17mm per 1000mm).

4.6 CONNECTING THE GAS AND WATER
The appliance is supplied with an accessory pack that includes service valves. The service valves are for welding. The accessory pack contains sealing washers' etc, for use with the service valves.

NOTE
It will be necessary to hold the valve with one spanner whilst tightening with another

4.6.1 GAS (fig. 16)
The appliance is supplied with a 22mm service valve, connect a 22mm pipe to the inlet of the valve and tighten both nuts.

NOTE
It will be necessary to calculate the diameter of the gas supply pipe to ensure the appliance has an adequate supply of gas.

4.6.2 FLOW & RETURN (fig. 16)
The appliance is supplied with 22mm service valves for the flow and return connections, connect a 22mm pipe to the inlet of each valve and tighten both nuts.

NOTE
Depending on system requirements, it may necessary to increase the size of the flow & return pipe work after the service valve connections.

4.6.3 COLD WATER INLET (fig. 16)
The appliance is supplied with a 15mm combined stopcock and double check-valve, connect a 15mm pipe to the inlet of the stopcock and tighten both nuts.

4.6.4 HOT WATER OUTLET (fig. 16)
The appliance is supplied with a 15mm outlet connection, connect a 15mm pipe to the outlet connection and tighten both nuts.
4.6.5 SAFETY VALVE (fig. 16)
Connect the safety valve connection pipe to the safety valve outlet. Connect a discharge pipe to the other end of the safety valve connection pipe and tighten. The discharge pipe must have a continuous fall away from the appliance to outside and allow any water to drain away thereby eliminating the possibility of freezing. The discharge pipe must terminate in a position where any water – possibly boiling – discharges safely without causing damage or injury, but is still visible.

4.6.6 CONDENSE PIPE
During normal operation the boiler produces condense which is collected in a trap located in the lower part of the boiler. A flexible pipe (condense outlet pipe) is connected to the outlet of the trap. The flexible pipe must be connected to a plastic waste pipe only. The plastic waste pipe must have a minimum of a 3° fall towards the drain. Any external run of pipe should be insulated to prevent the risk of freezing.

4.6.7 CONNECTING THE CONDENSATE OUTLET
Gently pull the condense outlet pipe down from its location inside the boiler until approximately 100mm protrudes from the underside of the boiler. Connect a suitable plastic (not copper) pipe (no less than 20mm diameter) to the outlet pipe and ensure it discharges in accordance with building regulations or other rules in force.

4.7 ELECTRICAL CONNECTIONS
The boiler is supplied with a 2-metre fly-lead. This lead can be used for connection to the electrical supply. Connect the fly-lead to a fused plug or fused isolator in the following way:
- brown wire to LIVE supply
- blue wire to NEUTRAL supply
- green/yellow to EARTH connection.
Insert the supplied 3-AMP fuse into the fused isolator or fused plug.
Should the fly-lead be unsuitable, refer to 4.7.3 for details on how to connect the electrical supply directly to the boiler.
The electrical supply must be as specified in section 3/3A. A qualified electrician should connect the appliance to the electrical supply. If controls - external to the appliance - are required, a competent person must undertake the design of any external electrical circuits, please refer to section 8 for detailed instructions. ANY EXTERNAL CONTROL OR WIRING MUST BE SERVED FROM THE SAME ISOLATOR AS THAT OF THE APPLIANCE. The supply cable from the isolator to the appliance must be 3-core flexible sized 0.75mm to BS 6500 or equivalent. Wiring to the appliance must be rated for operation in contact with surfaces up to 90 °C.

4.7.1 CASING REMOVAL (fig. 17)
To gain internal access to the appliance you must first remove the casing, proceed as outlined below:
- locate and unscrew the 2-screws (A) that secure the outer casing to the appliance
- lift the casing upward to disengage it from the top locating hooks and then remove

4.7.2 APPLIANCE TERMINAL BLOCK
The appliance terminal block is located on the rear of the control fascia. Remove the casing as described in 4.7.1. Gently pull the control panel forwards and down. Locate the terminal block cover (fig. 18).

NOTE
The appliance comes with a factory fitted link (‘TA’) to allow basic operation of the boiler via the mode selector switch. If it is anticipated that external controls will be required please refer to the wiring diagrams in section 8 for more detailed information.

4.7.3 CONNECTING THE MAINS (230V) INPUT
Unhook and remove the terminal block cover (230V). Pass the cable through the cable anchorage point. Connect the supply cable wires (LIVE, NEUTRAL, & EARTH) to their corresponding terminals (L, N, & E) on the appliance – high voltage – terminal block. When connecting the EARTH wire, ensure that it’s left slightly longer that the others, this will prevent strain on the EARTH wire should the cable become taut. Do not remove the link wire unless additional external controls are to be fitted (see section 8). The securing screw on the cable anchorage should now be tightened. This must be done before the terminal block cover is re-fitted in its position.

NOTE
It is the installer’s responsibility to ensure that the appliance is properly Earthed. Vokèra Ltd. cannot be held responsible for any damages or injuries caused as a result of incorrect Earth wiring.
5.1 GAS SUPPLY INSTALLATION
Inspect the entire installation including the gas meter, test for tightness and purge. Refer to BS 6891 (I.S. 813 in ROI) for specific instruction.

5.2 THE HEATING SYSTEM
The appliance contains components that may become damaged or rendered inoperable by oils and/or debris that are residual from the installation of the system, consequently it is essential that the system be flushed in accordance with the following instructions.

5.3 INITIAL FILLING OF THE SYSTEM
Ensure both flow and return service valves are open, remove appliance casing as described in 4.7.1, identify the automatic air release valves (AAV) and loosen the dust cap/s by turning the cap anti-clockwise one full turn. Ensure all manual air release valves located on the heating system are closed. Connect the filling loop as shown in fig. 5, slowly proceed to fill the system by firstly opening the inlet valve connected to the flow pipe, and then turning the lever on the fill valve, to the open position. As water enters the system the pressure gauge will begin to rise. Once the gauge has reached 1 BAR close both valves and begin venting all manual air release valves, starting at the lowest first. It may be necessary to go back and top-up the pressure until the entire system has been filled. Inspect the system for water tightness, rectifying any leaks.

5.3.1 MANUAL AIR RELEASE (fig. 19)
When the boiler has been filled for the first time or the system has been drained and refilled, it will be necessary to release any air that may have become trapped within the appliance. Slacken the bleed screw until water is out-with normal levels.

IMPORTANT, THERE ARE NO OTHER MANUAL AIR RELEASE VALVES LOCATED ON THE APPLIANCE.

5.4 INITIAL FLUSHING OF THE SYSTEM
The whole of the heating system must be flushed both cold and hot as detailed in 5.8. Open all radiator or heating valves and the appliance flow & return service valve. Drain the boiler and system from the lowest points. Open the drain valve full bore to remove any installation debris from the boiler prior to lighting. Refill the boiler and heating system as described in 5.3.

5.5 PRE-OPERATION CHECKS
Before attempting the initial lighting of the appliance, the following checks must be carried out:
• ensure all gas service valves from the meter to the appliance are open and the supply pipe has been properly purged;
• ensure the proper electrical checks have been carried out;
• ensure the 3 AMP fuse – supplied with the appliance – has been fitted;
• ensure the system has been filled, vented and the pressure set to 1 BAR;
• ensure the flue system has been fitted properly and in accordance with the instructions;
• ensure all appliance service valves are open.

5.6 INITIAL LIGHTING
Ensure the electrical supply to the appliance is switched on. Ensure any external controls are switched to an ‘ON’ position and are calling for heat. Move the selector switch to the ON position, the appliance will now operate as described in 1.2. Should the appliance fail to ignite, refer to 5.6 and/or section 7 (mode of operation, parameter setting & faultfinding).

5.7 CHECKING GAS PRESSURE AND COMBUSTION ANALYSIS
The appliance is factory set and requires no additional adjustment once installed. However to satisfy the requirements of GSIUR 26/9 (I.S. 813 ROI), it will be necessary to gas rate the appliance using the gas meter that serves the appliance. If the installation does not include a gas meter (for example LPG) and there are no means by which to calculate the gas rate, then a combustion analysis test must be carried out in accordance with BS 7967 (UK) to ensure the appliance is left working safely and correctly. Additionally, if the gas valve has been adjusted, replaced, or the appliance has been converted for use with another gas type, then it becomes necessary to carry out a combustion analysis/check to ensure that correct combustion is occurring. If there are no means to gas rate the appliance and/or carry out a combustion analysis check, then it will not be possible to complete the commissioning procedure. Details on how to carry out the combustion analysis can be found in section 7.

IMPORTANT
It’s imperative that a sufficient dynamic – gas – pressure is maintained at all times. Should the dynamic gas pressure fall below an acceptable level, the appliance may malfunction or sustain damage.

5.8 FINAL FLUSHING OF THE HEATING SYSTEM
The system shall be flushed in accordance with BS 7593 (I.S. 813 ROI). Should a cleanser be used, it must be suitable for Aluminium heat exchangers. It shall be from a reputable manufacturer and shall be administered in strict accordance with the manufacturers’ instructions and the DWTA code of practice. Chemicals used to cleanse the system and/or inhibit corrosion must be pH neutral, i.e. they should ensure that the level of the pH in the system water remains neutral. Premature failure of certain components can occur if the level of pH in the system water is out-with normal levels.

5.8.1 INHIBITORS
See Section 3 “General Requirements”.

5.9 SETTING THE FLOW OUTLET TEMPERATURE
The flow outlet temperature can be adjusted between 40 °C - 80 °C for standard CH system by using the Heating thermostat knob (see fig.1).

5.9.1 SETTING THE DHW OUTLET TEMPERATURE
The DHW outlet temperature can be adjusted between 37 °C - 60 °C via the DHW thermostat knob (see fig.1).

5.10 SETTING THE SYSTEM DESIGN PRESSURE
The design pressure should be a minimum of 0.5 BAR and a maximum of 1.5 BAR. The actual reading should ideally be 1 BAR plus the equivalent height in metres (0.1 BAR = 1 metre).
to the highest point in the system above the base of the appliance (up to the maximum of 1.5 BAR total). N.B. The safety valve is set to lift at 3 BAR/30 metres/45 psig. To lower the system pressure to the required value, drain off some water from the appliance drain valve until the required figure registers on the pressure gauge (see fig. 1).

5.11 REGULATING THE CENTRAL HEATING SYSTEM

Fully open all radiator and circuit valves and run the appliance for both heating and hot water until heated water is circulating. If conditions are warm remove any thermostatic heads. Adjust radiator return valves and any branch circuit return valves until the individual return temperatures are correct and are approximately equal.

5.11.1 REGULATING THE DHW FLOW-RATE

The appliance is fitted with a flow rate restrictor that limits the maximum flow rate that can be drawn through the appliance. The restrictor eliminates the need to manually adjust the DHW flow rate. However if it is felt necessary to further increase or decrease the available flow rate, spare restrictors are available to Vokèra spare parts.

The spare flow rate restrictors can be fitted to either increase or decrease the maximum flow rate.

5.11.2 FLOW-RATE RESTRICTOR

The boiler is supplied with the following flow restrictor:
Compact 25: 8 - litres flow restrictor
Compact 29: 10 - litres flow restrictor

5.12 FINAL CHECKS

- ENSURE ALL TEST NIPPLES ON THE APPLIANCE GAS VALVE ARE TIGHT AND CHECKED FOR TIGHTNESS.
- ENSURE THE APPLIANCE FLUE SYSTEM IS FITTED CORRECTLY AND IS PROPERLY SECURED.
- ENSURE ALL PIPE WORK IS RE-CHECKED FOR TIGHTNESS.
- RE-FIT APPLIANCE CASING.

SECTION 6 - SERVICING INSTRUCTIONS

6.1 GENERAL

To ensure the continued safe and efficient operation of the appliance, it is recommended that it is checked and serviced at regular intervals. To ensure correct and safe operation of the appliance, it is essential that any worn or failed component be replaced only with a genuine Vokèra spare part. It should be remembered that although certain generic components may look similar, they will be specific to an individual appliance or product range. Use of non-genuine Vokèra spare parts could invalidate your warranty and may pose a potential safety hazard. The frequency of servicing will depend upon the particular installation conditions, but in general, once per year should be sufficient. It is the law that appropriate personnel. The following instructions apply to the appliance as described in section 7.

6.2 ROUTINE ANNUAL SERVICING

- Check the operation of the appliance and ensure it functions as described in section 7.
- Compare the performance of the appliance with its design specification. The cause of any noticeable deterioration should be identified and rectified without delay.
- Thoroughly inspect the appliance for signs of damage or deterioration especially the flue system and the electrical apparatus.
- Check and adjust – if necessary – all burner pressure settings (see 7.4).
- Check and adjust – if necessary – the system design pressure (see 5.10).
- Carry out an analysis of the flue gases (see 7.5), and visually check the condition of the entire flue assembly.
- Compare the results with the appliance design specification. Any deterioration in performance must be identified and rectified without delay.
- Check that the burner and main heat exchanger are clean and free from any debris or obstruction.
- Check and clean – if necessary – the condense trap to ensure correct operation.

6.3 REPLACEMENT OF COMPONENTS

Although it is anticipated that this appliance will give years of reliable, trouble free service, the life span of components will be determined by factors such as operating conditions and usage. Should the appliance develop a fault, the fault finding section will assist in determining which component is malfunctioning.

6.4 COMPONENT REMOVAL PROCEDURE

To remove a component, access to the interior of the appliance is essential. Isolate the appliance from the electrical supply and remove the fuse. And when necessary, close all service valves on the appliance, remove the appliance casing as described in section 4.7.1 and drain the water content from the appliance via the drain valve. Ensure some water absorbent cloths are available to catch any residual water that may drip from the appliance or removed component. Under-take a complete commissioning check as detailed in section 5, after replacing any component.

ALWAYS TEST FOR GAS TIGHTNESS IF ANY GAS CARRYING COMPONENTS HAVE BEEN REMOVED OR DISTURBED.

6.4.1 AIR BOX FRONT COVER REMOVAL (fig. 20)

Locate the 4 screws and remove air box front cover.
6.5 PUMP ASSEMBLY (fig. 21)
Carry out component removal procedure as described in 6.4. Disconnect and remove the pump outlet pipe (A) from the pump assembly/combustion chamber connection. Remove the expansion pipe locking pin (B) from the top of the pump assembly and withdraw the flexible pipe. Locate and remove the pressure gauge securing pin (C) and disconnect the pressure gauge from the pump assembly. Disconnect the electrical wiring from the pump’s electrical connection point (D). Locate and remove the 2 securing screws (E) at the rear of the pump assembly. Remove locking pin (F) from pump base and lift pump assembly clear of the hydraulic manifold. The pump assembly can now be removed from the appliance. Replace carefully in the reverse order.

6.6 SAFETY VALVE (fig. 22)
Carry out component removal procedure as described in 6.4. Disconnect the outlet pipe (G) from the safety valve, remove safety valve locking pin (H) from the hydraulic manifold. Replace in the reverse order.

6.7 LOWER AUTOMATIC AIR RELEASE VALVE (fig. 21)
Carry out component removal procedure as described in 6.4. Remove the expansion pipe locking pin (B) from the pump assembly and remove the expansion pipe. Locate and remove the AAV locking pin (I) from the pump assembly and remove the AAV assembly (J). Replace in the reverse order.

6.7.1 TOP AUTOMATIC AIR RELEASE VALVE (fig. 23)
Carry out component removal procedure as described in 6.4. Remove the AAV locking pin (K) from the deaerator assembly and remove the AAV assembly (L). Replace in the reverse order.

6.8 WATER PRESSURE SWITCH (fig. 24)
Carry out component removal procedure as described in 6.4. Locate and remove the locking pin (M) from the water pressure switch (N). Remove the wiring. Carefully withdraw the switch. Replace in the reverse order.

6.9 FLOW THERMISTOR (fig. 4 - pos. 17)
Carry out component removal procedure as described in 6.4. Unclip and remove the air chamber front cover. Unclip the flow thermistor from the flow outlet pipe. Disconnect thermistor electrical plug. Replace in the reverse order.

6.10 RETURN THERMISTOR (fig. 4 - pos. 20)
Carry out component removal procedure as described in 6.4. Unclip and remove the air chamber front cover. Unclip the return thermistor from the return inlet pipe. Disconnect thermistor electrical plug. Replace in the reverse order.

6.11 PRINTED CIRCUIT BOARD (fig. 25)
Carry out component removal procedure as described in 6.4. Pull the control fascia forward and lower it. Push the clips (O) which secure the PCB cover, remove cover, after carefully taking note of all wiring connections and jumper tag configuration. Unhook and remove connection block (P). Disconnect all wiring from the PCB, locate and remove the PCB securing screws, remove the required PCB. Replace in the reverse order ensuring that the position of the 2 control knobs are correctly aligned with the respective potentiometers on the PCB. Ensure that the correct jumper tag configuration has been respected. It will be necessary to check the functioning of the PCB is set for the correct boiler type/application.
6.12 GAS VALVE (fig. 26)
Carry out component removal procedure as described in 6.4. The gas valve must be changed as complete unit. Disconnect the electrical plug and leads from the gas valve, slacken and unscrew gas pipe inlet and outlet connections. Please note, the sealing washers (Q) must be discarded and replaced with new sealing washers. Disconnect the compensation pipe (R). Unscrew gas pipe connections (S-T), the gas valve can now be removed. Replace in the reverse order. Check and adjust burner pressure settings. WARNING, A GAS TIGHTNESS CHECK MUST BE CARRIED OUT.

6.12.1 INJECTOR (fig. 26)
Carry out component removal procedure as described in 6.4. Unscrew and remove gas pipe connections (S-T). Locate and remove the injector (U) inside the pipe. Replace in the reverse order. Check and adjust burner pressure settings. WARNING, A GAS TIGHTNESS CHECK MUST BE CARRIED OUT.

6.13 ELECTRODES (fig. 27)
Carry out component removal procedure as described in 6.4. Remove the air chamber front cover. Disconnect the electrode leads and ancillary wiring from their respective connectors. Remove the retaining screws (V) for electrode. Remove the spark ignition electrode (W). Remove the flame sensor electrode (Y).

6.14 FLUE FAN & MIXER (fig. 28-29)
Carry out component removal procedure as described in 6.4. Remove the air chamber front cover. Locate and remove the gas pipe locking pin (A1) and swing/rotate the gas pipe away from the fan assembly (B1). (if necessary unscrew the gas pipe from the gas valve G1). Locate and slacken the silencer (H1). Locate and remove the sense electrode. To remove the fan (E1), disconnect the electrical connections attached to the fan, locate and remove the four screws (F1). Gently ease the fan from its location. To remove the mixer (C1) locate and remove the three screws (D1), the mixer can be removed after the fan removal. Replace in the reverse order. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.

6.15 BURNER (fig. 28)
Carry out component removal procedure as described in 6.4. Remove the air chamber front cover. Locate and remove the gas pipe locking pin (A1) and swing/rotate the gas pipe away from the fan assembly (B1). (if necessary unscrew the gas pipe from the gas valve G1). Locate and slacken the silencer (H1), disconnect the electrical connections attached to the fan. Disconnect the electrode leads and ancillary wiring from their respective connectors. Locate and remove the screws (I1) which secure the burner assembly in position to the heat exchanger (J1). Gently ease the fan assembly out of its location. Once the assembly has been removed, the burner (K1) can be withdrawn from the heat engine. Ensure the seals (L1) is in good condition, taking care to ensure it is replaced correctly. Replace in the reverse order.
6.16 MAIN HEAT EXCHANGER (fig. 29)
Carry out component removal procedure as described in 6.4. Remove the air chamber front cover. Locate and remove the gas pipe locking pin (A1) and swing/rotate the gas pipe away from the fan assembly (B1). (if necessary unscrew the gas pipe from the gas valve G1). Disconnect the electrical connections attached to the fan. Disconnect the electrode leads and ancillary wiring from their respective connectors. Disconnect the flow locking pin (M1), return locking pin (N1) on the heat exchanger. Locate and remove the 5-screws that secure the heat exchanger to the combustion chamber (O1). Move the heat exchanger and disconnect it from the flue collector (P1). The heat exchanger can now be lifted up and withdrawn from the appliance. Replace in the reverse order. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.

6.17 AUTOMATIC BY-PASS & DHW NON-RETURN VALVE (fig. 30)
Carry out component removal procedure as described in 6.4. Remove the locking pin (Q1) that secures the cover (R1) to the hydraulic manifold. Using a hooked piece of wire, carefully withdraw the by-pass cartridge (S1) and/or DHW non-return cartridge (T1). Ensure all seals are in good condition, taking care to ensure they are replaced correctly. Replace in the reverse order ensuring the cartridge is facing the correct way.

6.18 EXPANSION VESSEL REMOVAL (fig. 31)
Carry out component removal procedure as described in 6.4. Disconnect the expansion vessel from the flexible expansion pipe. Disconnect the flexible expansion pipe from the vessel. Unscrew the nut that secures the vessel to the lower frame. Locate and remove the screw (U1) that secure the vessel to the top. The expansion vessel can now be removed. Replace in the reverse order. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.

6.19 CONDENSE TRAP REMOVAL (fig. 32)
Carry out component removal procedure as described in 6.4. Disconnect the the locking pin (V1) that secures the trap to the air condense pipe. Disconnect the lower rubber condense pipe from the condense trap. Carefully remove the condense trap. For cleaning unlock the upper and lower closing plug (W1). Replace in the reverse order.
6.20 FLUE COLLECTOR REMOVAL (fig. 33)
Carry out component removal procedure as described in 6.4. Remove the air chamber front cover. Remove the heat exchanger as per 6.16. Locate and remove the screw (Y1) that secures the flue gas analysis test point cover (Z1). Disconnect the flue thermistor wiring connections. Locate and remove the 4 screws (A2). Locate and remove the 2 screws (A3). Gently ease the condensate collector (A4) out of its location. Gently ease the flue collector out of its location. Replace in the reverse order.

6.20.1 DHW FLOW RESTRICTOR (fig. 34)
Carry out the component removal procedure as described in 6.4. Disconnect the cold water inlet pipe at the DHW flow switch (B2). Using a small screwdriver, gently ease the flow restrictor (C2) from its seating. Replace in the reverse order. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.

6.20.2 DHW FLOW SWITCH (fig. 34)
Carry out component removal procedure as described in 6.4. Remove the locking pin (D2). Disconnect and remove the cold water inlet pipe from the DHW flow switch & DHW heat exchanger. Disconnect the wiring to the DHW flow switch. Slacken and unscrew the inlet connection. Unscrew the nut (E2). Lift the DHW flow switch housing from its seating. If necessary remove the locking pin (F2) from the DHW flow switch, taking care not to lose the float contained within the housing. Replace in the reverse order ensuring that the housing is firmly inserted onto its seating. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.

6.20.3 VALVE ACTUATOR (fig. 35)
Carry out component removal procedure as described in 6.4. Remove the locking pin (G2) that secures the actuator (H2) to the heating manifold. Disconnect the electrical plug from the actuator. Replace in the reverse order.

6.20.4 DHW THERMISTOR (fig. 24)
Carry out component removal procedure as described in 6.4. Locate and remove the thermistor locking pin (I2). Gently ease the thermistor assembly (J2) from the hydraulic manifold. Replace in the reverse order.

6.20.5 DIVERTOR VALVE ASSEMBLY (fig. 35)
Carry out component removal procedure as described in 6.4. Remove the valve actuator as described in 6.20.3. Locate and remove the locking pin (G2) that secures the valve housing cover to the hydraulic manifold. Gently prise the valve assembly from the manifold (K2). Replace in the reverse order ensuring that the seating assembly is inserted properly. Ensure all seals are in good condition, taking care to ensure they are replaced correctly.
SECTION 7 - CHECKS, ADJUSTMENTS AND FAULT FINDING

7.1 CHECKING APPLIANCE OPERATION
When carrying out any repairs or servicing to the appliance, the relevant commissioning procedure must be undertaken to ensure the continued safe operation of the appliance. Particular attention should be made to ensure gas tightness, water tightness and the electrical integrity of the appliance.

7.2 APPLIANCE MODES OF OPERATION

NOTE
There must be sufficient system water pressure (min. 0.5 bar) to ensure the water pressure switch is activated. If there is insufficient system pressure the pump and fan will be prevented from operating and the low-pressure fault code will be indicated.

7.2.1 SELECTOR SWITCH IN THE OFF/RESET POSITION
When the selector switch is in the OFF/RESET position, the following functions are active.

Active functions:
• frost-protection system
• pump & actuator anti-block.

7.2.2 ON-BOARD FUNCTIONS

• CO FUNCTION: the CO function when activated, will allow the appliance to run a t CH maximum, DWH maximum or minimum output whilst a combustion analysis check or a mechanical gas valve calibration is being carried out. Whilst the CO function is active, all other functions are disabled (minimum power operating period, anti-cycle, set-point, etc).

Once enabled, the CO function will remain active for a 15-minute period, or until the function is manually deactivated.

• FROST-PROTECTION: this function is only active when there are no requests for heating or HW. If the temperature drops below 5°C, the boiler will operate on minimum power until the temperature of the thermistors reaches 35°C for CH and 55°C for DWH. Thereafter the pump & fan will over-run for 30-seconds.

• ANTI-CYCLE FUNCTION: the anti-cycle function ensures the burner remains switched off for at least 3-minutes after the set-point hysteresis (set-point + 5-deg) for CH heat request.

• PUMP ANTI-BLOCK FUNCTION: when there has been no heating or HW request for 24-hours, the anti-block cycle is activated. The pump will be activated for a period of 30-seconds.

• ACTUATOR ANTI-BLOCK FUNCTION: when there has been no heating or HW request for 24-hours, the anti-block cycle is activated. The divertor valve actuator will motor briefly to the heating position, and then back to the DWH position. The pump will run briefly.

• SARA function: the SARA function permits the boiler (when the set-point is within the SARA range) to automatically adjust (raise) the heating flow outlet temperature should the room thermostat contacts remain closed for more that 20-minutes.

7.2.3 HEATING MODE
With the selector switch in the heating & hot water position and any additional controls (time clock, programmer, room thermostat, etc.) calling for heat, the appliance will operate in the heating mode. The pump and fan will be activated via the flow temperature sensor. When the fan is sensed to be operating correctly (tacho signal), the ignition sequence commences. Ignition is sensed by the electronic circuit to ensure flame stability at the burner. Once successful ignition has been achieved, the electronic circuit allows the gas rate to achieve stability at the burner. Once successful ignition has been achieved, the appliance pump and fan may continue to circulate to dissipate any residual heat within the appliance.

ATTENTION
Gas type and appliance output must be set according to the specific appliance specification. Vokèra accepts no responsibility if the gas type is not correctly adjusted according to the respective appliance specification as detailed on the appliance data badge.

7.3 CHECKING THE CO₂ AND ADJUSTING THE GAS VALVE

THE GAS VALVE MUST BE SET-UP OR ADJUSTED WITH THE AID OF A PROPERLY CALIBRATED FLUE GAS ANALYSER.

Isolate the appliance from the electrical supply and remove the appliance casing as described in 4.7.1. Set the flue gas analyser to read CO₂, and insert the probe into the flue analysis test point (Y1-Z1 fig. 33). Restore the electrical supply to the boiler and switch the boiler to the OFF mode. Have access to the printed circuit board, locate and open the closing plug on the dash board (L2), locate and press the CO button (see fig. 36 pos. SW1). Press the button the number of timing according the function requirement as par 7.3.1.

Fig. 36
7.3.1 \text{CO}_2 \text{ FUNCTION SETTINGS}

Locate the \text{CO} button (see 7.3)

Select the main selector switch in position \( \mathcal{O} \)

<table>
<thead>
<tr>
<th>\text{CO}_2 \text{ FUNCTIONS}</th>
<th>\text{ACTION ON THE BUTTON}</th>
<th>\text{LED STATUS}</th>
</tr>
</thead>
<tbody>
<tr>
<td>combustion analysis mode</td>
<td>press once = burner running at maximum heating</td>
<td>yellow led blinking</td>
</tr>
<tr>
<td>gas valve maximum setting</td>
<td>press twice = burner running at maximum DHW</td>
<td>yellow led blinking + red led fixed</td>
</tr>
<tr>
<td>gas valve minimum setting</td>
<td>press three time = burner running at minimum</td>
<td>yellow led blinking + green led fixed</td>
</tr>
</tbody>
</table>

\text{NOTE}

1 - Any additional pressing of \text{CO} button after the third time the burner switched between maximum DHW and minimum.

2 - To restart the \text{CO} function it is necessary to pass through the \( \mathcal{O} \) position with the main selector switch.

7.3.2 \text{GAS VALVE MAXIMUM SETTING}

Set the \text{CO}_2 \text{ button at maximum (see 7.3.1), once the maximum is obtained check that it corresponds with the appropriate \text{CO}_2 \text{ value (Maximum) for the respective appliance (see 2.11). If the \text{CO}_2 \text{ reading is correct, proceed to gas valve minimum setting (7.3.3). However, if the \text{CO}_2 \text{ reading is incorrect, the maximum gas pressure must be adjusted as follows:}}

- using a TX 15 key (Torx key), very slowly turn the maximum adjustment screw (see fig. 37) - clockwise to increase, counter clockwise to decrease - until the correct value is displayed on the \text{CO}_2 \text{ analyser (allow time for the analyser to stabilise).}

7.3.3 \text{GAS VALVE MINIMUM SETTING}

Set the \text{CO}_2 \text{ button at minimum (see 7.3.1), once the minimum is obtained check that it corresponds with the appropriate \text{CO}_2 \text{ value (Minimum) for the respective appliance (see 2.11). If the \text{CO}_2 \text{ reading is correct, proceed to completion (7.3.4). However, if the \text{CO}_2 \text{ reading is incorrect, the minimum gas pressure must be adjusted as follows:}}

- locate the minimum adjustment screw (fig. 37), remove the protection plug using a TX 15 key (Torx key)
- using a TX 15 key (Torx key), very slowly turn the minimum adjustment screw (see fig. 37) - clockwise to increase, counter clockwise to decrease - until the correct value is displayed on the \text{CO}_2 \text{ analyser (allow time for the analyser to stabilise).}

7.3.4 \text{COMPLETION}

On completion of the combustion analysis check and/or any gas valve adjustment, refit the plug (fig. 36 L2) and move the mode selector through \( \mathcal{O} \) position. Remove the test probe from the test point and refit the sealing screw/s and/or cap.

\text{IMPORTANT}

A GASH TIGHTNESS CHECK MUST BE CARRIED OUT IF ANY GAS CARRYING COMPONENTS HAVE BEEN REMOVED, REPLACED OR DISTURBED.

7.4 \text{COMBUSTION ANALYSIS TEST}

A combustion analysis check can easily be carried out on the appliance via the test points located on the top of the appliance (see 7.3).

- Insert the flue gas analyser probe into the flue gas test point (see fig. 33).
- Operate the boiler in combustion analysis mode (see 7.3.1) and compare the values with those shown in section 2 (Nat. Gas) or section 10 (LPG). If different adjust the gas valve according to 7.3.1, 7.3.2, & 7.3.3.

\text{Note} An existing boiler with a measured \text{CO}/\text{CO}_2 \text{ ratio of 0.004/1 or less can be deemed as operating satisfactorily, with a measured \text{CO}/\text{CO}_2 \text{ ratio of greater than 0.004/1 can be deemed as at risk, with a measured \text{CO}/\text{CO}_2 \text{ ratio of greater than 0.008/1 can be deemed as immediately dangerous.}

7.5 \text{CHECKING THE EXPANSION VESSEL}

Carry out the component removal procedure as described in 6.4. You must ensure that the boiler is completely drained of water. Using a suitable pressure gauge, remove dust cap on expansion vessel and check the charge pressure. The correct charge pressure should be 1.0 bar ± 0.1 bar. If the charge pressure is less, use a suitable pump to increase the charge.

\text{NOTE}

You must ensure the drain valve is in the open position whilst re-charging takes place. Replace the dust cap and carry out the relevant commissioning procedure (section 5).

7.6 \text{EXTERNAL FAULTS}

Before carrying out any faultfinding or component replacement, ensure the fault is not attributable to any aspect of the installation.

7.6.1 \text{INSTALLATION FAULTS}

<table>
<thead>
<tr>
<th>\text{Symptom}</th>
<th>\text{Possible cause}</th>
</tr>
</thead>
<tbody>
<tr>
<td>No led/ignition</td>
<td>Check wiring/check electrical supply</td>
</tr>
<tr>
<td>No hot water</td>
<td>Check pipe-work</td>
</tr>
<tr>
<td>No heating</td>
<td>Check external controls</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>\text{Fault}</th>
<th>\text{Possible cause}</th>
</tr>
</thead>
<tbody>
<tr>
<td>Red led fixed</td>
<td>Check gas supply, check flue system, check polarity</td>
</tr>
</tbody>
</table>

7.7 \text{ELECTRICAL CHECKS}

Any electrical checks must be carried out by a suitably qualified person.

7.7.1 \text{EARTH CONTINUITY TEST}

Isolate the appliance from the electrical supply, and using a suitable multi-meter carry out a resistance test. Connect test leads between an appliance earth point and the earth wire of the appliance supply cable. The resistance should be less than 1 OHM. If the resistance is greater than 1 OHM check all earth wires and connectors for continuity and integrity.

7.7.2 \text{SHORT CIRCUIT CHECK}

Isolate the appliance from the electrical supply, and using a suitable multi-meter, carry out a short circuit test between the Live & Neutral connections at the appliance terminal strip. Repeat above test on the Live & Earth connections at the appliance terminal strip.
NOTE
Should it be found that the fuse has failed but no fault is indicated, a detailed continuity check will be required to trace the fault. A visual inspection of components may also assist in locating the fault.

7.7.3 POLARITY CHECK
With the appliance connected to the electrical supply and using a suitable multimeter, carry out the following voltage tests:
- connect test leads between the Live & Neutral connections at the appliance terminal strip. The meter should read approximately 230V ac. If so proceed to next stage. If not, see 7.7.4.
- connect test leads between the Live & Earth connections at the appliance terminal strip. The meter should read approximately 230V ac. If so proceed to next stage. If not, see 7.7.4.
- connect test leads between the Neutral & Earth connections at the appliance terminal strip. The meter should read approximately 0 – 15Vac. If so polarity is correct. If not, see 7.7.4.

7.7.4 REVERSED POLARITY OR SUPPLY FAULT
Repeat the above tests at the appliance isolator, if testing reveals correct polarity and/or supply at the isolator, re-check wiring and connections between the isolator and the appliance. If tests on the isolator also reveal reversed polarity or a supply fault, consult the local electricity supplier for advice.

7.7.5 RESISTANCE TO EARTH CHECK
Isolate the appliance from the electrical supply, and using a suitable multi-meter carry out a resistance test. Connect test leads between the Live & Earth connections at the appliance terminal strip. If the meter reads other than infinity there is a fault that must be isolated, carry out a detailed continuity check to identify the location of the fault. These series of checks must be carried out before attempting any faultfinding procedures on the appliance. On completion of any task that required the disconnection and re-connection of any electrical wiring or component, these checks must be repeated.

7.8 FAULT FINDING
Before attempting any faultfinding, the electrical checks as detailed in 7.7 must be carried out. Isolate the appliance from the electrical supply. Disconnect any external controls from terminal plug (CNS fig. 39), and insert a link-wire between the two wires at the ‘TA’ connections.

NOTE
Restore the electrical supply to the boiler and turn the selector switch to the on position. The boiler should now function as described in section 7. Should the boiler fail to respond, the internal fuses and connectors should be checked to ensure integrity and continuity.

7.9 COMPONENT VALUES & CHARACTERISTICS

<table>
<thead>
<tr>
<th>COMPONENT</th>
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<tr>
<td>Fan</td>
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</tr>
<tr>
<td>Pump</td>
<td>230Vac</td>
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<td>Valve actuator</td>
<td>230Vac</td>
</tr>
<tr>
<td>Ignition transformer</td>
<td>230Vac</td>
</tr>
<tr>
<td>Gas valve</td>
<td>230Vac</td>
</tr>
<tr>
<td>Room thermostat connection</td>
<td>24Vdc</td>
</tr>
<tr>
<td>NTC thermistor (dry contact)</td>
<td>10Kohm</td>
</tr>
<tr>
<td>NTC thermistor (wet contact)</td>
<td>10Kohm</td>
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<table>
<thead>
<tr>
<th>FUNCTION</th>
<th>VALUE</th>
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</thead>
<tbody>
<tr>
<td>Standard Heating temperature range (min – max °C)</td>
<td>40 - 80</td>
</tr>
<tr>
<td>DHW temperature range (min – max °C)</td>
<td>37 - 60</td>
</tr>
<tr>
<td>75% maximum CH time</td>
<td>15 min</td>
</tr>
<tr>
<td>Heating OFF hysteresis (°C)</td>
<td>SP + 5</td>
</tr>
<tr>
<td>Heating ON hysteresis (°C)</td>
<td>SP - 5</td>
</tr>
<tr>
<td>DHW OFF hysteresis (°C)</td>
<td>SP + 5</td>
</tr>
<tr>
<td>DHW ON hysteresis (°C)</td>
<td>SP + 4</td>
</tr>
<tr>
<td>Anti-cycle delay</td>
<td>3-min</td>
</tr>
<tr>
<td>Pump over-run</td>
<td>30-sec</td>
</tr>
<tr>
<td>Low output (min. output + %)</td>
<td>Min+25</td>
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<tr>
<td>CO function max temp. (°C)</td>
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<td>CO re-light temp. (°C)</td>
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<tr>
<td>CO function time</td>
<td>15-min</td>
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<td>Flow NTC max temp. (°C)</td>
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<tr>
<td>High limit thermostat (°C)</td>
<td>105</td>
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<tr>
<td>Flue NTC max temp. (°C)</td>
<td>125</td>
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<tr>
<td>Maximum differential (°C)</td>
<td>35</td>
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</table>

<table>
<thead>
<tr>
<th>IGNITION CONTROL</th>
<th>VALUE</th>
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</thead>
<tbody>
<tr>
<td>Ignition attempts before L/O (lockout)</td>
<td>5</td>
</tr>
<tr>
<td>Re-ignition attempts after loss of flame signal</td>
<td>5</td>
</tr>
</tbody>
</table>

APPLIANCE STATUS LED AND FAULT CODES
When the boiler detects a temporary fault condition, the appropriate led indication is shown. If when the fault is final, the pump will perform a 60-second post circulation and rel LED will be illuminated. See table on pag. 4.
8.1 EXTERNAL WIRING
The appliance comes with a factory fitted (TA) link to allow basic operation of the boiler via the mode selector switch. If external controls are to be added to the system, they must be connected to the appliance as shown in the following diagrams. For advice on controls that are not featured in this book, please contact Vokèra technical on 0844 391 0999.

8.1.1 EXTERNAL WIRING LIMITATIONS
Any external wiring must remain within the limits as detailed: room thermostat = 30-metres

8.2 TYPICAL CONTROL APPLICATIONS
The appliance can be used with the following controls:
- single-channel, voltage-free time clocks (fig. 39)
- programmable room thermostats (fig. 40)
- programmable RF room thermostats (fig. 39)
- low voltage (24Vdc) room thermostat (CN5 fig. 39)

8.3 OTHER DEVICES
Contact the controls manufacturer and/or Vokèra technical department should you require more specific information on the suitability of a particular control. Further guidance on the recommended practice for the installation of external controls, can be found in CHeSS – HC5/HC6 (www.energyefficiency.gov.uk).

8.4 VOKÈRA LOWER COVER MECHANICAL CLOCK (fig. 3)
The Vokèra lower cover mechanical clock kit (product code 20025081) is entirely suitable for the Compact range and eliminates the need for an external time control.
The kit is comprised of the following:
- lower cover
- mechanical clock
- wiring harness
- instructions

Isolate the appliance from the electrical supply, remove the boiler casing (se 4.7.1) and locate the terminal block cover (see 4.7.2).
Connect the spade connections of the wiring harness to the terminal block:
- identify the 2 black wiring (black color or black cable indication) and connect to the room thermostat terminal block (CN5 see fig. 39)
- identify the blue and brown wiring (blue/brown color or blue/brown cable indication) and connect to the M3 terminal block (see fig. 39).

Refit the appliance terminal block and the boiler casing.
Fit the cover kit to the boiler.

IMPORTANT
- The boiler must always be supplied with a permanent 230V electrical supply.
- Always remove the link between TA & TA on the CN5 PCB terminal (see fig. 39)
- The room thermostat connection is low voltage (24 Vdc)
- Do not connect any controls or auxiliary equipment to the low-voltage terminal strip, other than that approved/supplied by Vokèra Ltd.
AKL Main PCB
P1: Selector switch and heating potentiometer
P2: DHW potentiometer
P3: Unused
P4: Unused
JP1: Unused
JP2: Unused
JP3: Unused
JP4: Unused
JP5: Unused
JP6: Unused
JP7: Unused
JP8: Closed - Unused
LED: Led 1 (green) working status or temporary stop
Led 2 (yellow) CO2 function ON
Led 3 (red) boiler lock out
CN1-CN15 Connectors - CN5 Room thermostat (24 Vdc)
S.W.: CO2 function button
F.S.: (1) Flame sensor
F1: Fuse 3.15A T

F: External fuse 3.15A F
M3: Terminal strip for electrical connection high power
P: Pump
OPE: Gas valve solenoids
F Hv: Fan power supply 230 V
F Lv: Fan signal control
D.H.W.F.S: Domestic hot water flow switch
D.H.W.T: Domestic hot water temperature
WPS: Water pressure switch
S.E: Spark electrode
TSC2: Ignition transformer
3W: 3 way motor
M2: Terminal strip for low temperature thermostat
UHT: Unused
F.O.H.T: Flow over heat thermostat
FS: Flue sensor
FT: Flow thermistor (NTC)
RS: Return thermistor (NTC)
<table>
<thead>
<tr>
<th>POS.</th>
<th>DESCRIPTION</th>
<th>25</th>
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<td>2</td>
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<td>Washer Ø 60</td>
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<td>700</td>
<td>Combustion cable</td>
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### 10.1 RELATED DOCUMENTS

<table>
<thead>
<tr>
<th>BS 5440</th>
<th>PARTS 1 &amp; 2</th>
<th>FLUES &amp; VENTILATION REQUIREMENTS</th>
</tr>
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<tbody>
<tr>
<td>BS 5449</td>
<td>PART 1</td>
<td>FORCED CIRCULATION OF HOT WATER SYSTEMS</td>
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<tr>
<td>BS 5482</td>
<td>PART 1</td>
<td>DOMESTIC BUTANE &amp; PROPANE GAS BURNERS IN PERMANENT DWELLINGS</td>
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<tr>
<td>BS 5546</td>
<td></td>
<td>INSTALLATION OF GAS HOT WATER SUPPLIES FOR DOMESTIC PURPOSES</td>
</tr>
<tr>
<td>BS 6798</td>
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<td>INSTALLATION OF BOILERS OF RATED NOT EXCEEDING 60kW</td>
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### 10.2 TECHNICAL DATA

<table>
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<tr>
<th>Gas Pressures</th>
<th>Compact 25</th>
<th>Compact 29</th>
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<tr>
<td>Inlet pressure</td>
<td>37.0 mbar</td>
<td>37.0 mbar</td>
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<tr>
<td>Heating maximum gas rate (kg/hr)</td>
<td>1.55</td>
<td>1.94</td>
</tr>
<tr>
<td>DHW maximum gas rate (kg/hr)</td>
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<td>2.29</td>
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<tr>
<td>Minimum gas rate (kg/hr)</td>
<td>0.39</td>
<td>0.47</td>
</tr>
<tr>
<td>Injector size</td>
<td>3.6 mm</td>
<td>4.4 mm</td>
</tr>
<tr>
<td>Silencer flange</td>
<td>27 mm (fitted)</td>
<td>29 mm</td>
</tr>
<tr>
<td>CO₂ @ maximum output (%)</td>
<td>10.0</td>
<td>10.0</td>
</tr>
<tr>
<td>CO₂ @ minimum output (%)</td>
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<td>10.5</td>
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<tr>
<td>CO @ maximum output (ppm)</td>
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</tr>
<tr>
<td>CO @ minimum output (ppm)</td>
<td>35</td>
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### 10.3 CONVERTING THE APPLIANCE GAS TYPE

To convert the appliance to another gas type it is necessary to change the injector and adjust the gas valve (CO₂).
- To change the injector see 6.12.1
- To insert the flange on the silencer (only Compact 29) see 6.15
- To adjust CO₂ values see 10.6

### 10.4 GAS SUPPLY

The gas supply must be connected to the appliance by a competent LPG installer and must be of sufficient size to supply the appliance at its maximum output. An existing supply must be checked to ensure that it is of adequate size to deal with the maximum rated input of this and any other appliances that it serves.

### 10.5 GAS SUPPLY INSTALLATION

The entire installation including the meter must be purged and checked for gas tightness.

### 10.6 CHECKING THE CO₂ AND ADJUSTING THE GAS VALVE

The gas valve must be set-up or adjusted with the aid of a properly calibrated flue gas analyser.

Isolate the appliance from the electrical supply and remove the appliance casing as described in 4.7.1. Set the flue gas analyser to read CO₂ and insert the probe into the flue analysis test point (Y1-Z1 fig. 33). Restore the electrical supply to the boiler and switch the boiler to the OFF mode.

Have access to the printed circuit board, locate and open the closing plug on the dash board (L2 fig. 36), locate and press the CO button (see fig. 36 pos. SW1). The appliance will now operate in CO₂ mode for approximately 15-minutes.

### 10.6.1 CO₂ FUNCTION SETTINGS

Refer to the table below:

<table>
<thead>
<tr>
<th>CO₂ Functions</th>
<th>Action on the Button</th>
<th>LED Status</th>
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</thead>
<tbody>
<tr>
<td>combustion analysis mode</td>
<td>press once = burner running at maximum heating</td>
<td>yellow led blinking</td>
</tr>
<tr>
<td>gas valve maximum setting</td>
<td>press twice = burner running at maximum DHW</td>
<td>yellow led blinking + red led fixed</td>
</tr>
<tr>
<td>gas valve minimum setting</td>
<td>press three time = burner running at minimum</td>
<td>yellow led blinking + green led fixed</td>
</tr>
</tbody>
</table>

**NOTE**
1. Any additional pressing of CO button after the third time the burner switched between maximum DHW and minimum.
2. To restart the CO₂ function it is necessary to pass throught the position with the main selector switch.
10.6.2 GAS VALVE MAXIMUM SETTING
Set the CO button at maximum (see 10.3.1), once the maximum is obtained check that it corresponds with the appropriate CO2 value (Maximum) for the respective appliance. If the CO2 reading is correct, proceed to gas valve minimum setting (10.7.2).
However, if the CO2 reading is incorrect, the maximum gas pressure must be adjusted as follows:
• using a TX 15 key (Torx key), very slowly turn the maximum adjustment screw (see fig. 37) - clockwise to increase, counter clockwise to decrease - until the correct value is displayed on the CO2 analyser (allow time for the analyser to stabilise).

10.6.3 GAS VALUE MINIMUM SETTING
Set the CO button at minimum (see 10.3.1), once the minimum is obtained check that it corresponds with the appropriate CO2 value (Minimum) for the respective appliance. If the CO2 reading is correct, proceed to completion (10.7.3).
However, if the CO2 reading is incorrect, the minimum gas pressure must be adjusted as follows:
• locate the minimum adjustment screw (fig. 37), remove the protection plug using a TX 15 key (Torx key)
• using a TX 15 key (Torx key), very slowly turn the minimum adjustment screw (see fig. 37) - clockwise to increase, counter clockwise to decrease - until the correct value is displayed on the CO2 analyser (allow time for the analyser to stabilise).

10.6.4 COMPLETION
On completion of the combustion analysis check and/or any gas valve adjustment, refit the plug (L2) and move the mode selector to the position. Remove the test probe from the test point and refit the sealing screw/s and/or cap.

IMPORTANT
A GAS TIGHTNESS CHECK MUST BE CARRIED OUT IF ANY GAS CARRYING COMPONENTS HAVE BEEN REMOVED, REPLACED OR DISTURBED.

ATTENTION
Gas type and appliance output must be set according to the specific appliance specification. Vokèra accepts no responsibility if the gas type is not correctly adjusted according to the respective appliance specification as detailed on the appliance data badge.
GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but does not affect statutory rights.

Customer Name ______________________ Telephone Number ______________________
Address ________________________________
Boiler Make and Model ______________________
Boiler Serial Number ______________________
Commissioned by (print name) ______________________ GAS SAFE ID Number ______________________
Company Name ______________________ Telephone Number ______________________
Company Address ______________________ Commissioning Date ______________________

To be completed by the customer on receipt of a Building Regulations Compliance Certificate*:
Building Regulations Notification Number (if applicable)

CONTROLS
Tick the appropriate boxes

Time and Temperature Control to Heating Room Thermostat and Programmer/Timer Programmed Room Thermostat Heat Load/Weather Compensation Optimum Start Control

Time and Temperature Control to Hot Water Cylinder Thermostat and Programmer/Timer Combination Boiler

Heating Zone Valves Fitted Not Required
Hot Water Zone Valves Fitted Not Required
Thermostatic Radiator Valves Fitted Not Required
Automatic Bypass to System Fitted Not Required
Boiler Interlock Provided

ALL SYSTEMS

The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions ______________________

What system cleaner was used? ______________________

What inhibitor was used? Quantity ____________ litres ______________________

CENTRAL HEATING MODE Measure and Record:

Gas Rate m³/hr OR ______________________ m³/hr
Burner Operating Pressure (if applicable) mbar OR Gas Inlet Pressure mbar
Central Heating Flow Temperature °C
Central Heating Return Temperature °C

COMBINATION BOILERS ONLY

Is the installation in a hard water area (above 200ppm)? Yes__________ No__________

If yes, has a water scale reducer been fitted? Yes__________ No__________

What type of scale reducer has been fitted? ______________________

DOMESTIC HOT WATER MODE Measure and Record:

Gas Rate m³/hr OR ______________________ m³/hr
Burner Operating Pressure (at maximum rate) mbar OR Gas Inlet Pressure (at maximum rate) mbar
Cold Water Inlet Temperature °C
Hot water has been checked at all outlets Yes__________ Temperature °C
Water Flow Rate l/min

CONDENSING BOILERS ONLY

The condensate drain has been installed in accordance with the manufacturer’s instructions and/or BS5548/BS56798 ______________________

ALL INSTALLATIONS

If required by the manufacturer, record the following CO₂ % OR CO ppm OR CO₂/CO₂ Ratio

The heating and hot water system complies with the appropriate Building Regulations Yes__________

The boiler and associated products have been installed and commissioned in accordance with the manufacturer’s instructions Yes__________

The operation of the boiler and system controls have been demonstrated to and understood by the customer Yes__________

The manufacturer’s literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Yes__________

Commissioning Engineer’s Signature ______________________
Customer’s Signature ______________________

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.

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**SERVICE RECORD**

It is recommended that your heating system is serviced regularly and that the appropriate Service Record is completed.

**Service Provider**

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer’s instructions.

Always use the manufacturer’s specified spare part when replacing controls.

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<tr>
<th>SERVICE 1</th>
<th>Date</th>
<th>Energy Efficiency Checklist completed?</th>
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